

Report to Cabinet

Subject: Gedling Plan Quarter 1 2024/25 Report

Date: 5 September 2024

Author: Senior Leadership Team

Wards Affected

Borough-wide

Purpose

To inform Cabinet in summary of the position against Improvement Actions and Performance Indicators in the 2023-27 Gedling Plan at the end of Quarter 1 of 2024/25.

Key Decision

This is not a key decision.

Recommendation

THAT:

The progress against the Improvement Actions and Performance Indicators in the 2023-27 Gedling Plan for the end of Quarter 1 of 2024/25 be noted.

1 Background

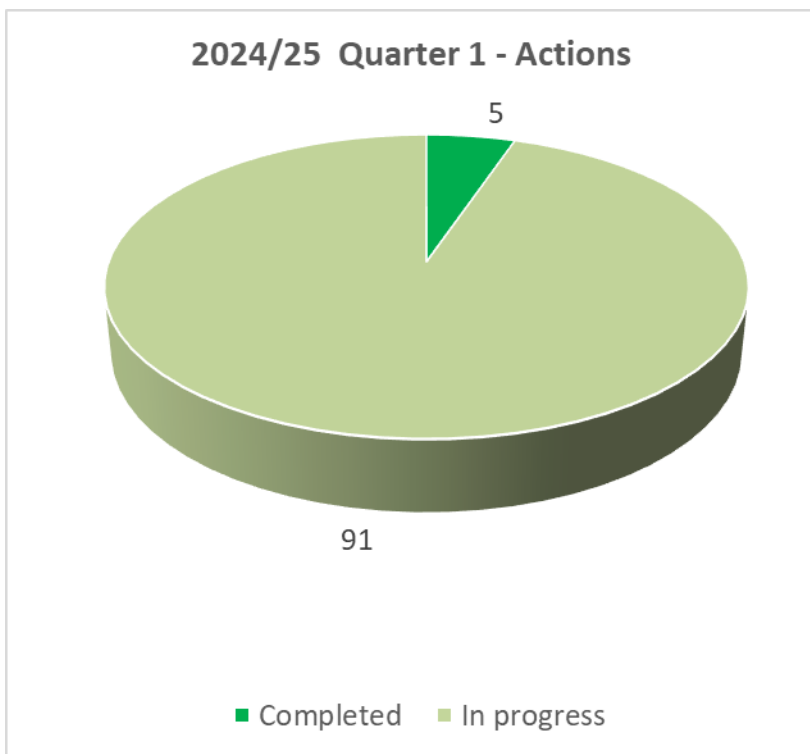
- 1.1 The Council has made a commitment to closely align budget and performance management. This is in line with accepted good practice. To deliver this commitment, systems to monitor performance against revenue and capital budgets, improvement activity and performance indicators have all been brought together and are now embedded in the way the Council works.
- 1.2 In addition, performance reports now focus more directly on the Council's priorities and offer an "early warning" system of instances where targets may not be achieved.
- 1.3 The assessment criteria used for actions and indicators are based on red, amber and green traffic light symbols. To be assessed as green, performance indicators must be in line with their expected performance at this stage of the year, whilst actions must be on target against the "completed" or "in progress" milestones determined within the performance management system, Ideagen Risk (formally known as Pentana).

2 Proposal

2.1 It is proposed that Cabinet note the performance information for the Gedling Plan 2023-27 at the end of Quarter 1 of 2024/25 as set out below.

2.2 Actions

At this stage, of the 96 actions currently active in the Gedling Plan 2023-27, 5 are complete and the remaining are either in progress or assigned to an Officer. See Appendix 1 for Quarter 1 Actions Report.

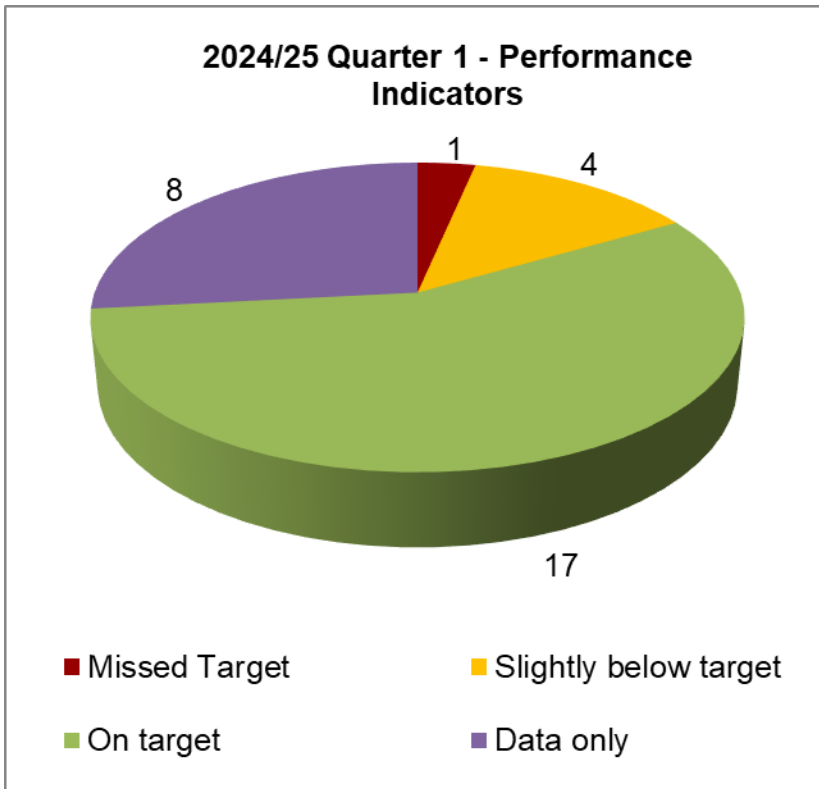


There are five completed actions as follows:

- Produce annual report – this was reported to Cabinet on 17 July 2024.
- Ensure continued compliance with Election Act changes through updates to staff and Members on changes to impact elections in 2024.
- Implementation of revised induction process (all employees) to include both departmental and corporate material.
- Produce Council Productivity Plan - Report presented to Cabinet on 17 July 2024 and sent to government and uploaded to the council website.
- Invest in new and upgrade CCTV in priority hot spots.

2.3 Indicators

Overall indicator performance at the end of Quarter 1 shows that out of a total of 30 indicators: 17 were on or above target, 4 were slightly below target and 1 indicator missed its target. The other 8 are for data tracking purposes only. A report of all Performance Indicators is shown in Appendix 2.



2.4 Examples of particularly positive performance for Quarter 1 include:

Performance Indicator	Figure reported	Target	Period covered
Number of visits to leisure centres	320,165	285,750	April to June
Average time to process new Housing Benefit claims (in calendar days)	14 days	15 days	April to June
Average time to process Housing Benefit change in circumstances (in calendar days)	4 days	5 days	April to June
Percentage of Business Rates Collected	30.02%	27.22%	April to June
Percentage of calls to the contact centre answered (or call back made)	96.8%	94.0%	12 month rolling total
Net additional homes provided	126	117	April to June
Percentage of Major planning applications processed within 13 weeks.	100%	92%	April to June
Percentage of Minor planning applications processed within 8 weeks	89.29%	86.0%	April to June
Percentage of other planning applications processed within 8 weeks	93.40%	80.0%	April to June
Number of long term (over 6 months) empty homes in the Borough returned to use as a result of Gedling Borough Council intervention	54	18	April to June

2.5 The following performance indicator missed its target at the end of Quarter 1:

LI027 Number of attendances to Bonington Theatre – Performance: 9,490 days against a target of 12,000 days for the period April to June.

Cinema releases in Q1 have not been as popular as the films released last year, meaning the audience figures are down by 600 attendances compared to Q1 23/24. There is a continued focus on advertising films and theatre space for hire across the local community, but it will be difficult to recover from the lower than expected performance in Q1 as the summer blockbuster films are probably also not on a par with those released in 24/25.

2.6 Compliments and Complaints

In Quarter 1, the Council received 19% more compliments and 46% more complaints than in quarter 4 2023/24. 48% of all complaints that the Council received in Quarter 1 were upheld. Of the complaints that the Council received in Quarter 1, three complaints were escalated to stage 2 and they were classed as unjustified.

The complaints continue to be reviewed by the Senior Leadership Team and any lessons learnt are shared across the relevant team(s).

2.7 Achievements

A separate report has been produced highlighting additional key achievements delivered during quarter 1, focusing on areas where the Council has made a real difference to people's lives. This is shown in Appendix 3 and is available on the Council's website. The following achievements are identified for particular attention:

Housing Strategy - A draft Housing Strategy has been developed and will be released shortly for consultation. The Housing Strategy is intended to provide a holistic and comprehensive view of housing and related services within the Borough. The strategy outlines the trends and pressures within the borough and will include an action plan based upon the emerging priorities.

Empty Homes Returned to Use - In the first quarter of the year 54 empty homes that were empty for 6 months or more were returned to use. 26 of these homes were empty for 2 years or more. The success was achieved through the council's Empty Homes Officer engaging with homeowners to offer advice and support to problem solve the barriers faced to return the properties to use. Where necessary the Empty Homes Officer can use enforcement powers requiring action to be taken and encourage the property to be returned to use.

DOSE Studio at Carlton Forum - To help support the continued growth of health and fitness members at Carlton Forum, one of the internal squash courts has been transformed into an area which provides needed floor space and functional fitness equipment for gym members as well as providing an area for additional group exercise sessions. The DOSE studio is named after the 4 feel good chemicals in the body, which are triggered by exercise and mental wellbeing (Dopamine, Oxytocin, Serotonin and Endorphins) . The DOSE studio was launched by Councillor Henry Wheeler and the local Olympic athlete Andy Turner on 2nd April and funded by Gedling Borough Council and the Shared Prosperity Fund.

Arnold Summer Fair - Diversity and inclusion were central elements of the Heritage themed Arnold Summer Fair on 22nd June, which coincided with Windrush Day 2024. The mayor's opening address made strong reference to the positive contribution of immigrant, migrant and refugee communities, and the essential support role of the Gedling Voluntary Sector in fostering social connection and support. Our food providers were multicultural, with four Caribbean, one Asian, Italian and other street foods on offer. Thirty charity and information stalls attended the event, and these included the Ukrainian Association Choir, who delivered intermittent musical performances through the day. The Multicultural Gang of Angels Choir headlined the event, and the public attendance was very multicultural – the

best yet, also multi ability and older/young people very much present and enjoying the day. Feedback was gathered at the event and afterwards on satisfaction levels with the event overall and with the suitability of Arnold Hill Park as an accessible venue.

Ambition Arnold Consultation – The Ambition Arnold project team have been making the necessary preparations for the programme’s public consultation launch on the 8th of July. Several proposals to improve Arnold town centre have been put forward in a ‘town centre vision’ and residents are being urged to share their views on the ideas put forward.

Carlton Long Term Plan for Towns - In March 2024, the government announced a further tranche of Long-Term Plan for Town (LTPFT) funding. Carlton was selected as part of this tranche to receive £20m of endowment style funding over a 10-year period. Within the quarter, Mutual Ventures have been appointed to provide consultancy to the programme. Sir John Peace has been appointed as the Independent Chair to lead the newly established Greater Carlton Town Board. The Independent Chair will play a crucial role in bringing together diverse interests and facilitating consensus to develop a comprehensive 10-year vision for Carlton. The inaugural meeting of the Board took place in July.

3 Alternative Options

- 3.1 Not to present an update on quarterly performance, in which case Cabinet members will not be aware of performance against the Gedling Plan 2023-27.

4 Financial Implications

- 4.1 There are no financial implications arising out of this report.

5 Legal Implications

- 5.1 There are no legal implications arising out of this report.

6 Equalities Implications

- 6.1 There are no equalities implications arising out of this report.

7 Carbon Reduction/Sustainability Implications

- 7.1 There are no carbon reduction/sustainability implications arising out of this report.

8 Appendices

- 8.1 Appendix 1 – Quarter 1 Actions Report

Appendix 2 – Quarter 1 Performance Indicator Report

Appendix 3 – Examples of Outcomes/Achievements during Quarter 1 of 2024/25.






9 Background Papers

9.1 None identified.



10 Reasons for Recommendations






10.1 To ensure Members are informed of the performance against the Gedling Plan 2023-27.


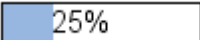

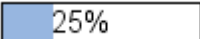




Quarter 1 Action Report






Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed


Theme COMMUNITY

Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COMM11.01 Continue to work with partners and stakeholder to join up services	Customer engagement	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COMM11.02 Establish and deliver an annual calendar of Stakeholder Group meetings	Communities, Leisure and wellbeing	Communities and Place		31-Mar-2025	<input type="text" value="25%"/>	



Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COMM11.03 Deliver a communications plan to stakeholder groups, including community, parish council, commissioned partners, Gedling Seniors and Youth Councils.	Communities, Leisure and wellbeing	Communities and Place		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e6f2ff; display: flex; align-items: center; justify-content: center;">25%</div>	
COMM11.04 Enable and maximise targeted resources to those most vulnerable in Gedling and wider residents as appropriate	Communities, Leisure and wellbeing	Life Chances and Vulnerability		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e6f2ff; display: flex; align-items: center; justify-content: center;">25%</div>	
COMM12.01 Deliver the Gedling Employability Programme to schools across the Borough	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e6f2ff; display: flex; align-items: center; justify-content: center;">0%</div>	
COMM12.02 Engage with the NCC Children and Families Service	Communities, Leisure and wellbeing	Life Chances and Vulnerability		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e6f2ff; display: flex; align-items: center; justify-content: center;">26%</div>	
COMM12.03 Enable the Gedling Youth Council to scrutinise, advise upon and champion services to young people and ensure ongoing promotion of	Communities, Leisure and wellbeing	Life Chances and Vulnerability		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e6f2ff; display: flex; align-items: center; justify-content: center;">25%</div>	







Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
initiatives and support offers for young people i.e. 'Nottalone' website.						
COMM12.04 Work with the NCC Young People's Mental Health Strategic Group and Youth Service, Gedling Youth Council and other relevant partners to develop and improve access for local young people to mental health support.	Communities, Leisure and wellbeing	Life Chances and Vulnerability		31-Mar-2025		
COMM13.01 Support the Implementation of Integrated Neighbourhood Working in Arnold	Communities, Leisure and wellbeing	Life Chances and Vulnerability		31-Mar-2025		
COMM13.02 Implement a series of actions to digitally upskill customers	Customer engagement	Life Chances and Vulnerability		31-Mar-2025		
COMM13.03 Implement and monitor delivery of Equality and Diversity Action plans for 2024/25	Deputy Chief Executive	Life Chances and Vulnerability		31-Mar-2025		






Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COMM13.04 Continue to facilitate the Gedling Social Mobility Commission (carried over)	Communities, Leisure and wellbeing	Life Chances and Vulnerability		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; background-color: #4f81bd; width: 30%;"></div></div> 30%	
COMM14.01 Delivery of the Leisure and Communities Strategy	Communities, Leisure and wellbeing	Health and Wellbeing Lifestyles		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; background-color: #4f81bd; width: 25%;"></div></div> 25%	
COMM14.02 Undertake a strategic review and condition survey of council-owned community centres and pavilions.	Assets and facilities manager	Sustainable Growth and Economy		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; background-color: #4f81bd; width: 0%;"></div></div> 0%	
COMM14.03 Work with VCS, Health and others represented on the H&WB Coproduction Group to create optimum growth in services for and in communities and extend the reach of Health and Wellbeing services and support promotion	Communities, Leisure and wellbeing	Health and Wellbeing Lifestyles		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; background-color: #4f81bd; width: 25%;"></div></div> 25%	
COMM14.04 Promote the uptake of active travel by encourage our own staff, local schools and businesses within our	Food, health and safety manager	Climate Change and Natural Habitat		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; background-color: #4f81bd; width: 0%;"></div></div> 0%	







Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
borough to consider travel by public transport, walking, cycling and car sharing.						
COMM14.05 Promote active travel – reducing travel by diesel or petrol cars within the borough’s boundaries	Housing, growth and regeneration	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="0%"/>	






Theme COUNCIL




Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN11.01 Establish a programme of customer engagement to support transformation	Customer engagement	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN11.02 Provide training and support across services to improve complaint responses in relation to equality related complaints	Customer engagement	Deputy Leader Resources and Performance		31-Dec-2025	<input type="text" value="0%"/>	







Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN11.03 Improve customer experience at leisure centres through the ongoing development of the Gladstone leisure management system	Communities, Leisure and wellbeing	Deputy Leader Resources and Performance		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; position: relative;"><div style="background-color: #4F81BD; width: 30%; position: absolute; left: 0;"></div></div> 30%	
COUN12.01 Implement year 1 of the Digital Strategy and associated Road Map (Finance, Revenues & ICT Specific)	Digital, Data and Technology	Deputy Leader Resources and Performance		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; position: relative;"><div style="background-color: #4F81BD; width: 0%; position: absolute; left: 0;"></div></div> 0%	
COUN12.02 Continue to Invest in Digital Infrastructure	Financial Services	Deputy Leader Resources and Performance		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; position: relative;"><div style="background-color: #4F81BD; width: 0%; position: absolute; left: 0;"></div></div> 0%	
COUN12.03 Support acquisition and implementation of Council wide CRM	Digital, Data and Technology	Deputy Leader Resources and Performance		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; position: relative;"><div style="background-color: #4F81BD; width: 0%; position: absolute; left: 0;"></div></div> 0%	
COUN12.04 Integrate customer facing processes across CS and Environmental Services	Customer engagement	Deputy Leader Resources and Performance		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; position: relative;"><div style="background-color: #4F81BD; width: 0%; position: absolute; left: 0;"></div></div> 0%	
COUN12.05 Review and acquisition of new web platform	Digital, Data and Technology	Deputy Leader Resources and Performance		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; position: relative;"><div style="background-color: #4F81BD; width: 0%; position: absolute; left: 0;"></div></div> 0%	

Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN13.01 Review funding strategy for external funding bids and grants	Financial Services	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN13.02 Review Members Pot scheme	Governance and Democracy	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN13.03 Ensure continued compliance with Election Act changes through updates to staff and Members on changes to impact elections in 2024	Governance and Democracy	Deputy Leader Resources and Performance		31-Jul-2024	<input type="text" value="100%"/>	
COUN13.04 Review arrangements for provision of procurement support to Council and other authorities ensuring that Procurement Act 2023 requirements are embedded in appropriate rules and processes	Financial Services	Deputy Leader Resources and Performance		31-Oct-2024	<input type="text" value="0%"/>	
COUN13.05 Produce Annual Report (Draft, coordinate production and release)	Workforce	Deputy Leader Resources and Performance		31-Jul-2024	<input type="text" value="100%"/>	Document finished and going to Cabinet for approval 17th July 2024






Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN13.06 Corporate Asset Management Plan to be developed	Assets and facilities manager	Deputy Leader Resources and Performance		31-Mar-2025	<div style="width: 26%;"><div style="width: 26%;"></div></div> 26%	
COUN13.07 Review Community Asset Transfer Policy	Assets and facilities manager	Deputy Leader Resources and Performance		31-Mar-2025	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	
COUN13.08 Car Park Strategy to be developed	Assets and facilities manager	Deputy Leader Resources and Performance		31-Mar-2025	<div style="width: 20%;"><div style="width: 20%;"></div></div> 20%	
COUN13.09 Depot Transformation programme planning and implementation	Assets and facilities manager	Deputy Leader Resources and Performance		31-Mar-2025	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	
COUN13.10 Produce Council Productivity Plan	Director of Transformation	Deputy Leader Resources and Performance		31-Mar-2025	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	Report presented to Cabinet on 17 July 2024 and sent to government and uploaded to the council website.
COUN14.01 Develop a new efficiency programme for 2024/25 – 2030/31 to enable a Balanced Budget in the Medium Term	Financial Services	Deputy Leader Resources and Performance		31-Mar-2025	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	

Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN14.02 Develop and implement a Corporate Charging Strategy to maximise and identify new income streams	Financial Services	Deputy Leader Resources and Performance		30-Sep-2025	<input type="text" value="0%"/>	
COUN14.03 Roll out new Risk Management Framework to Officers and Members	Financial Services	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN14.04 As part of ongoing strategy to be data driven and performance focused, implement new Risk Register module in Pentana	Financial Services	Deputy Leader Resources and Performance		30-Sep-2024	<input type="text" value="10%"/>	
COUN15.01 Implementation of revised induction process (all employees) to include both departmental and corporate material (inc carbon reduction material)	Workforce	Deputy Leader Resources and Performance		30-Jun-2024	<input type="text" value="100%"/>	Induction process has been revised (not taking into account transformation programme agenda) and Corporate Induction sessions have been re-established and successfully carried out.
COUN15.02 Ensure recruitment and Selection Training includes training to avoid bias	Workforce	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	






Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN15.03 Develop recruitment processes to improve opportunity and access for areas that are under-represented	Workforce	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.04 Assess under-representation in the work force and produce improvement action plan	Workforce	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.05 Review content of Learning carousel and deliver bi-monthly training workshops to improve management skills	Workforce	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.06 Identify and implement a method (interim or permanent) to record (and report on) completion compliance for mandatory training as defied by CMT	Workforce	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.07 Establish a corporate Health and safety Training Plan across the Council	Governance and Democracy	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	

Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
COUN15.08 Review Employee Protection register Guidance and integrate with Unacceptable Customer Behaviour Policy	Governance and Democracy	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.09 Review Emergency Plan	Governance and Democracy	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.10 Establish a programme of BCP testing	Governance and Democracy	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.11 Review Lone Worker device provision	Governance and Democracy	Deputy Leader Resources and Performance		31-Dec-2024	<input type="text" value="0%"/>	
COUN15.12 Improve access to mental health support for employees	Workforce	Deputy Leader Resources and Performance		31-Mar-2025	<input type="text" value="0%"/>	
COUN15.13 Review the delivery of the annual health fair for staff	Communities, Leisure and wellbeing	Deputy Leader Resources and Performance		31-Dec-2024	<input type="text" value="25%"/>	

Theme ECONOMY




Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
ECON11.01 To manage the delivery of the UKSPF Transform Your Future project with the Futures Group	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	
ECON11.02 Promote and encourage participation with apprenticeship opportunities for residents across the Borough	Housing, growth and regeneration	Life Chances and Vulnerability		31-Mar-2025	<input type="text" value="0%"/>	
ECON11.03 Coordinate a manageable number of work experience placements (school age and working age placements)	Workforce	Life Chances and Vulnerability		31-Mar-2025	<input type="text" value="0%"/>	
ECON11.04 Coordinate the supported internship programme	Workforce	Life Chances and Vulnerability		31-Mar-2025	<input type="text" value="0%"/>	
ECON11.05 Support and Coordinate ongoing compact with NTU	Workforce	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	





Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
ECON12.01 Ensure effective management and oversight of UKSPF Business Support contracts	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	
ECON12.02 Identify the opportunities to drive investment in the Borough and new business opportunities	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	
ECON12.03 Complete the development and market the AMP Enterprise Centre funded by UKSPF grant	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="70%"/>	
ECON12.04 Complete the development and market 4 additional industrial units at Hill Crest Business Park	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	
ECON13.01 To develop a viable masterplan and scheme for Arnold north.	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	
ECON13.02 Identify and implement measures to improve the viability and sustainability of the Arnold Market	Housing, growth and regeneration	Sustainable Growth and Economy		30-Sep-2024	<input type="text" value="0%"/>	






Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
ECON13.03 Develop and implement plans to support improvements to the Borough's Town and rural Centres	Housing, growth and regeneration	Sustainable Growth and Economy		30-Sep-2024	<input type="text" value="0%"/>	
ECON13.04 Showcase Town and Parish centres as part of the delivery of the Council's Events Programme 2024/25	Communities, Leisure and wellbeing	Communities and Place		31-Mar-2025	<input type="text" value="25%"/>	
ECON13.05 Identify opportunities to draw visitors to the Borough to support the local economy and encourage pride in the Borough	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025	<input type="text" value="0%"/>	
ECON14.01 Create a new network of walkways and cycleways around the borough (to include a path extension to link the Green Lung Cycle and Walkway into Gedling Country Park)	Development Services	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="0%"/>	
ECON14.02 Establish a new short- medium- and long-term Heritage	Communities, Leisure and wellbeing	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="9%"/>	


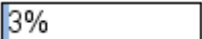

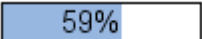



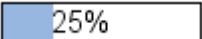
Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
Strategy, creating connectivity between walking and cycling routes, parks, open spaces, and other heritage assets.						

Theme PLACE


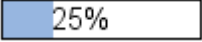






Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
PLAC11.01 Review Carbon Management Action Plan	Development Services	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="0%"/>	
PLAC11.02 Delivery of Biodiversity Net Gain for qualifying new developments by at least 10%. Promote Natural Climate Solutions for Gedling in partnership with landowners/managers	Development Services	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="56%"/>	
PLAC11.03 Offset residual emissions from hard to reduce sources / Plant 500	Parks and Street Care	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="0%"/>	




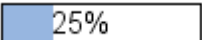

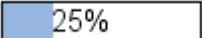
Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
UK native trees across the borough to mark the lead up to the 50th Anniversary of the creation of Gedling Borough						
PLAC11.04 Minimise the borough's waste and its impact on the environment	Transport and Waste Services	Environmental Services (Operations)		31-Mar-2025	<input data-bbox="1391 612 1592 651" type="text" value="0%"/>	
PLAC11.05 Deliver the investment plan to enhance existing parks and open spaces and seek external funding for our development projects	Parks and Street Care	Climate Change and Natural Habitat		31-Mar-2025	<input data-bbox="1391 831 1592 869" type="text" value="0%"/>	
PLAC11.06 Develop and implement a plan to raise awareness of and maximise usage of our local parks, play areas and open spaces	Parks and Street Care	Climate Change and Natural Habitat		31-Mar-2025	<input data-bbox="1391 1102 1592 1141" type="text" value="0%"/>	
PLAC11.07 Install a bird hide on the lower lagoons as part of the 10-year	Parks and Street Care	Climate Change and Natural Habitat		31-Mar-2025	<input data-bbox="1391 1299 1592 1337" type="text" value="0%"/>	

Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
development strategy for the improvement of Gedling Country Park						
PLAC11.08 Promote and support community based 'clean up' initiatives including the seasonal big clean events	Parks and Street Care	Environmental Services (Operations)		31-Mar-2025	<input type="text" value="0%"/>	
PLAC12.01 Implement Strength in Community programme	Communities, Leisure and wellbeing	Communities and Place		31-Mar-2025	<input type="text" value="38%"/>	
PLAC12.02 Minimise the Borough's exposure to flood related events	Parks and Street Care	Climate Change and Natural Habitat		31-Mar-2025	<input type="text" value="0%"/>	
PLAC12.03 Celebrate our local achievements (Pride of Gedling awards)	Customer engagement	Communities and Place		31-Dec-2024	<input type="text" value="10%"/>	
PLAC13.01 Seek to improve our domestic abuse response through the introduction and adoption of an established set of standards and an accreditation process. - Domestic Abuse Housing Alliance (DAHA) accreditation	Regeneration and Welfare	Life Chances and Vulnerability		31-Mar-2025	<input type="text" value="0%"/>	












Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
PLAC13.02 Work with the Police and other agencies to identify, understand and prevent Domestic Violence, and to disrupt and dismantle Modern Slavery Groups. To make GBC & Nottinghamshire a risk location for traffickers	Community Protection	Life Chances and Vulnerability		31-Mar-2025		
PLAC13.03 Work in a targeted way with partnership agencies including the OPCC and the Police to put activities and community engagement in place to deliver a reduction in Crime, Youth Offending and a reduction in the fear of crime	Community Protection	Public Protection		31-Mar-2025		
PLAC13.04 Invest in new and upgrade CCTV in priority hot spots	Community Protection	Public Protection		31-Mar-2025		
PLAC13.05 Seek successful prosecutions and enforcement action for dog fouling, anti-social	Community Protection	Public Protection		31-Mar-2025		

Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
behaviour and against those that fly-tip waste						
PLAC13.06 Review arrangements for resourcing enforcement function	Community Protection	Public Protection		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: white; display: flex; align-items: center; justify-content: center;">0%</div>	
PLAC13.07 Develop the Council's approach to licensing regulation and enforcement	Community Protection	Public Protection		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: white; display: flex; align-items: center; justify-content: center;">0%</div>	
PLAC13.08 Streamline the Environmental Permitting Burdon in relation to the Environmental Permitting Regulations	Community Protection	Public Protection		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a86e8; display: flex; align-items: center; justify-content: center;">87%</div>	
PLAC14.01 Progress the Greater Nottingham Strategic Plan in partnership with Broxtowe and Rushcliffe Borough Councils and Nottingham City.	Development Services	Sustainable Growth and Economy		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a86e8; display: flex; align-items: center; justify-content: center;">55%</div>	
PLAC14.02 Undertake a review of the Infrastructure List as part of the review	Development Services	Sustainable Growth and Economy		31-Mar-2025	<div style="border: 1px solid black; width: 100px; height: 20px; background-color: #4a86e8; display: flex; align-items: center; justify-content: center;">20%</div>	





Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
the Community Infrastructure Levy Policy.						
PLAC14.03 Put in place a design code for the Borough	Development Services	Sustainable Growth and Economy		30-Sep-2024		
PLAC14.04 Create and implement Housing Strategy to include consideration of the needs of vulnerable groups including those with physical/learning disabilities and older people who may need adaptations to remain in their accommodation.	Housing, growth and regeneration	Sustainable Growth and Economy		31-Mar-2025		
PLAC14.05 Identify and deliver key interventions to prevent homelessness and rough sleeping.	Housing, growth and regeneration	Life Chances and Vulnerability		31-Mar-2025		
PLAC14.06 Initiate a project to extend the supply of temporary accommodation in the Borough to reduce reliance and spend on B&B as part of works to ensure that the	Housing, growth and regeneration	Life Chances and Vulnerability		31-Mar-2025		





Code & Title	Responsible OUs	Portfolio Owners	Status	Target Completion Date	Progress Bar	Notes
Borough has suitable temporary accommodation to reduce reliance on B&B						
PLAC14.07 Designated Resettlement Officer to work directly with refugees and asylum seekers	Housing, growth and regeneration	Life Chances and Vulnerability		31-Mar-2025		
PLAC14.08 Promote The Uptake of Energy Efficiency Measures in Domestic Properties	Public Protection	Climate Change and Natural Habitat		31-Mar-2025		
PLAC14.09 Address private landlords and managing agents who intentionally let sub-standard accommodation and do not comply with the law and where necessary take appropriate enforcement action	Public Protection	Public Protection Portfolio		31-Mar-2025		

Quarter 1 indicator report

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				





COMMUNITY

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
LI027 Number of visits to leisure centres	Communities, Leisure and wellbeing	Health and Wellbeing Lifestyles	320,165	285,750	320,165	1,165,000			
LI027f Number of attendances - Bonington Theatre	Communities, Leisure and wellbeing	Health and Wellbeing Lifestyles	9,490	12,000	9,490	48,000			Cinema releases in Q1 have not been as popular as the films released last year,




PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
									meaning the audience figures are down by 600 attendances compared to Q1 23/24. There is a continued focus on advertising films and theatre space for hire across the local community, but it will be difficult to recover from the lower than expected performance in Q1 as the summer blockbuster films are probably also not on a par with those released in 23/24
LI074 Average time to process new Housing Benefit claims (in calendar days)	Regeneration and Welfare	Life Chances and Vulnerability	14 days	15 days	14 days	15 days			
LI075 Average time to process Housing Benefit change in circumstances (in calendar days)	Regeneration and Welfare	Life Chances and Vulnerability	4 days	5 days	4 days	5 days			

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
LI085 Current number of DNA members	Communities, Leisure and wellbeing	Health and Wellbeing Lifestyles	4,483	4,500	4,483	4,500	↑	✅	
LI086 Average length of time spent in temporary accommodation (in weeks)	Regeneration and Welfare	Life Chances and Vulnerability	24.9 wks	Tracking Indicator	24.9 wks	Tracking Indicator	↑	📊	
LI379 Average number of Swim School Members (12 month rolling period)	Communities, Leisure and wellbeing	Health and Wellbeing Lifestyles	4,217	4,200	4,217	4,200	↑	✅	
LI410 Total number of family households in B&B at the end of the month	Regeneration and Welfare	Life Chances and Vulnerability	12.3	Tracking Indicator	12.3	Tracking Indicator	↓	📊	
NI155 Number of affordable homes delivered (gross)	Development and Place	Sustainable Growth and Economy	18	19	18	75	↓	⚠️	Rolleston Drive site has had construction paused for some time, we have been informed the site should begin delivering affordable units in Q2.



COUNCIL





PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
LI006 Working Days Lost Due to Sickness Absence (rolling 12 month total)	Workforce	Deputy Leader Resources and Performance	9.20 days	9.00 days	9.20 days	9.00 days			Although the outturn for this quarter is over target, the trend continues downwards back towards the target of nine days lost. Managers continue to work with HR to actively manage cases of long-term absence to help support employees to return to work in a timely, but safe way.
LI016 Percentage of Council Tax collected	Finance and ICT	Deputy Leader Resources and Performance	27.79%	28.44%	27.79%	98.50%			The collection rate is 0.65% behind target which is likely to be caused by the wider economic situation with, for example, inflation increasing sharply in recent months and the ongoing cost of living crisis as well as inaccuracies in the


PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
									<p>estimate caused by fluctuations in the amounts collected from month to month.</p> <p>Any trends will be carefully monitored and monthly targets reviewed and altered as necessary.</p>
LI017 Percentage of Business Rates Collected	Finance and ICT	Deputy Leader Resources and Performance	30.02%	27.22%	30.02%	98.90%	↓	✅	
LI018 Percentage of invoices paid within 30 days	Finance and ICT	Deputy Leader Resources and Performance	97.98%	99.0%	97.98%	99.0%	↓	⚠️	There are multiple reasons for payments not being made on time, but the main reason is delayed approval or Goods Receiving by the department (after the payment due date).
LI052 Percentage of calls to the contact centre answered (or call back made) - 12 month rolling total	Customer engagement	Deputy Leader Resources and Performance	96.8%	94.0%	96.8%	94.0%	↑	✅	

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
LI411 Number of customers attending outreach hubs	Customer engagement	Deputy Leader Resources and Performance	235	Tracking Indicator	235	Tracking Indicator	New		
LI420 Number of customers contacting through webchat	Customer engagement	Deputy Leader Resources and Performance	1,730	Tracking Indicator	1,730	Tracking Indicator	New		
LI421 Average call waiting times (Seconds)	Customer engagement	Deputy Leader Resources and Performance	66	Tracking Indicator	66	Tracking Indicator	New		

PLACE

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
LI 314 Number of rented households with health and safety hazards that fall below the minimum legal standard that have been remediated	Public Protection	Public Protection Portfolio	13	12	13	50			

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
following the council's intervention									
LI107 Number of litter and dog fouling Fixed Penalty Notices (FPN) served	Community Protection	Public Protection Portfolio	5	Tracking Indicator	5	Tracking Indicator	↓		
LI118 Number of long term (over 6 months) empty homes in the Borough returned to use as a result of Gedling Borough Council intervention	Public Protection	Sustainable Growth and Economy	54	18	54	70	↑		
LI133 Number of fly tipping incidents reported to Gedling Borough Council	Community Protection	Public Protection Portfolio	433	Tracking Indicator	433	Tracking Indicator	↓		
LI276 Percentage of food premises scoring 4 or 5 in the national food hygiene rating scheme	Public Protection	Public Protection Portfolio	96%	95%	96.0%	95%	▬		

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
LI346 Percentage of fly tipping incidents removed within 10 working days	Community Protection	Public Protection Portfolio	98.89%	98%	98.89%	98%	↑	✓	
Li419 Number of anti-social incidents reported to Council	Community Relations	Public Protection Portfolio	106	Tracking Indicator	106	Tracking Indicator	New		
NI154 Net additional homes provided	Development and Place	Sustainable Growth and Economy	126	117	126	463	↓	✓	
NI157a Percentage of Major planning applications processed within 13 weeks	Development and Place	Sustainable Growth and Economy	100%	92.0%	100%	100%	▬	✓	
NI157b Percentage of Minor planning applications processed within 8 weeks	Development and Place	Sustainable Growth and Economy	89.29%	86.0%	89.29%	86.0%	▬	✓	
NI157c Percentage of other planning applications processed within 8 weeks	Development and Place	Sustainable Growth and Economy	93.40%	80.00%	93.40%	80.0%	↑	✓	

PI Code & Short Name	Managed by	Ownership Portfolio Owners	Q1 2024/25			Annual 2024/25	Trend compared to previous quarter	Quarterly Status	Latest Note
			Value	Target	Year to Date				
NI191 Residual household waste per household in Kg	Transport and Waste Services	Environmental Services (Operations)	145.3kg	145kg	145.3kg	580kg	↑	✔	
NI192 Percentage of household waste sent for reuse, recycling and composting	Transport and Waste Services	Environmental Services (Operations)	39.45%	34.00%	39.45%	34.00%	↑	✔	

GEDLING

PLAN

2023-2027

**Examples of Achievements and
Activities**

During

Quarter 1 - 2024/25

ECONOMY

To encourage and support healthy businesses in our town and local centres, improving local skills and employment opportunities, and promoting an economy that attracts visitors throughout the day and supports leisure activity.

Skills and Employment - the council will support local people into employment using its influence and connectivity with partners to create jobs, and provide support and training.

HGV CAT C (Class 2) - For residents interested in a career in logistics and transport, the Council has commissioned HGVC to offer 30 fully funded training places to anyone wanting to become HGV CAT C (Class 2) driver trained. Information sessions are taking place locally, at the Colwick Industrial Estate for anyone wanting to find out more information or apply. Part of this project will also include engaging with Gedling employers looking to hire HGV CAT C trained drivers.

Transform Your Future – Joint Commission - The 'Transform Your Future Programme' is live, with 39 Gedling residents engaging with the programme to date. This programme offers personalised support to help individuals improve their skills, confidence, employability, and wellbeing. Open to all residents living in the Borough area who are 16+ and economically inactive (meaning not in employment and not receiving benefits that require them to look for work).

Digital Skills and English for Speakers of Other Languages (ESOL) Training - Training providers, Inspire Learning and PETXi have been commissioned to deliver basic digital skills and ESOL training to residents, online and at community venues across the Borough. The ESOL training is predominantly aimed at the Ukraine and Hong Kong communities, although open to all.

START in South Nottinghamshire Platform - The Council have joined Broxtowe and Rushcliffe to commission an online portal, which will provide a sustainable resource to help local people find employment, training and educational opportunities. The portal provides the ability to look for the latest vacancies via the job search tool and offers virtual work experience programmes from global and local businesses. Support with CV and cover letter building and development is also available.

Multiply Maths Training - The EGR Service are working closely with the Multiply Maths programme, delivered by Futures to increase uptake and delivery of the programme. This includes engagement with community settings and local businesses to raise awareness of offer available.

Recruitment/Jobs Fair - The EGR Service, in collaboration with Arnold DWP colleagues, delivered a recruitment event on the 16 April at the Civic Centre. With 184 attendees and 26 exhibitors, the event was a great success. Companies such as the NHS, Nottinghamshire Police, Vision West Nottinghamshire College and the Royal Air Force were in attendance to raise awareness of a wide range of vacancies and opportunities. 81% of attendees came from Arnold, 8% from Calverton and 3% from Netherfield. There were also visitors from areas outside the Borough, such as Sherwood and Aspley.

Business - a local economy that attracts new business investment enabling growth and the creation of jobs.

Gedling Business Support Network – East Midlands Chamber hosted a successful launch of the Gedling Business Networking Group on Friday 10 June at the Richard Herrod Centre, Carlton. Approximately 30 businesses were in attendance, with a business support theme, attendees were able to explore opportunities and network with other businesses, to share knowledge and expertise.

Purpose of the group *‘Bringing together local businesses, creating a supportive, business networking environment. The network will enable businesses to work together, provide peer to peer support, learn new skills and stay up to date on relevant support from the Council, East Midlands Chamber, D2N2 Growth Hub, Nottinghamshire County Council and other partners’*
The next meeting will take place at the St. Georges Centre, Netherfield on Friday 26 July from 12-2pm with a funding theme.

Business Advice Surgeries – Two Business Advice Surgeries took place in Q1. Nottinghamshire County Council hosted a session on 23 April, which saw 6 businesses attend a one-to-one appointment at the Civic Centre to go through business plans and other advice/guidance required. The service has now been transferred over to East Midlands Chamber, who held a further session on the 30 May, with 5 appointments taken. A further session has been booked for 11 July and is being promoted through word of mouth and social media channels.

Business Grants - The Council has launched a business grants programme as part of UKSPF funding to support local businesses. Managed by Nottinghamshire County Council, the Business Start Up Grant (up to £2,500) is available to individuals looking to start a business in Gedling borough. The grant can be used towards start-up costs including the purchase of machinery and equipment, business stationery and marketing costs such as advertising and web design. The Business Growth Grant (up to £2,500) is available to established businesses (trading for over 6 months) based in Gedling borough wanting to improve sales, employment, or productivity. Managed by East Midlands Chamber, as part of the Gedling Accelerator Programme, the Sustainability Grant (up to £10,000) is available to established businesses. The grant can contribute to the installation of energy efficiency measures, recommended as part of a building energy audit funded through the Chamber’s Accelerator project to support the reduction of the business’s carbon footprint. Businesses can access capital grant at 80% of the total project costs.

The AMP Enterprise Centre - A construction contract has been signed for the AMP first floor and works have now commenced. The works are due to be completed in November 2024.

Hill Crest Business Park Extension - A full business case has been submitted and approved by the D2N2 for an extension of commercial units at Hill Crest Business Park. Construction will begin in the autumn with completion estimated to be April / May 2025.

Town and Local Centres - to provide vibrant town and local centres that attract shoppers and leisure users.

Funding Award for Carlton – Projects have been identified for the Town Funding Award and have been submitted before the deadline of June 28th. These are: Safer Street Initiative, Shop Front Grant, BID, Mineral Line.

Retail Advisor – Now 6 months into the contract the advisors have visited over 75 businesses across the borough, each one having had an initial mystery shopper assessment and business diagnostic, leading into action planning and strategy building for growth. The advisors are signposting to wider council services and collaborating with the Business Advisor on referrals. Planning, designing and creation of a series of retail workshops to be launched in September is well under way. These will focus on topics that have been raised in the diagnostics and action plan meetings, covering use of social media, window dressing, prop making, ideal customer identification, sales and more.

The AMP Live – A calendar of market dates have now been advertised, with 1 Farmers Market every month, 1 Artisan Market bi-monthly and any ad hoc event pop up that is a key calendar date. Footfall is increasing which is now being reported on monthly in the review meetings The trader attendance is growing, and they are reporting a healthy retail opportunity starting to build, with the food vendors selling out by 1pm. AMP Live Events have secured a contract to event manage the Saturday Specials, free activities every Saturday through the Summer holidays and up to March 2025. These are for families to spend more time on the high street and re-engage with what it has to offer them. Feedback will be captured and analysed.

Eagle Square Improvements - Plans are now in place for the step at Eagle Square Marketplace to become a slope due to the trip hazard it presents and the reports from the traders of customers tripping up regularly on it. Work commences on 8th July for a week. Traders and retailers close to the works have been consulted and been made aware of the closure of the market for this week. The council will have a definite timeline of completion by the Wednesday and will report into traders should the market be able to trade on the Friday and Saturday if the works go smoothly.

Visitors - a visitor economy that attracts tourism through our natural beauty and places to see.

Carlton Hill Sensory Garden – Designs have been drawn up to replant the garden and add additional sensory elements along with replacement benches and enhanced signage. The project is now out to tender.

High Street Events Grants – 20 community groups have applied for grants of up to £5000 to deliver High Street events over the next 9 months. Delivering £50,000 of support, with a focus on empowering local groups to deliver future events and invest in equipment and infrastructure. These inclusive events will bring vibrancy and activity to the borough's high streets and drive footfall to businesses.

Ambition Arnold Consultation – The Ambition Arnold project team have been making the necessary preparations for the programme's public consultation launch on the 8th of July.

Several proposals to improve Arnold town centre have been put forward in a 'town centre vision' and residents are being urged to share their views on the ideas put forward.

Carlton Long Term Plan for Towns - In March 2024, the government announced a further tranche of Long-Term Plan for Town (LTPFT) funding. Carlton was selected as part of this tranche to receive £20m of endowment style funding over a 10-year period. Within the quarter, Mutual Ventures have been appointed to provide consultancy to the programme. Sir John Peace has been appointed as the Independent Chair to lead the newly established Greater Carlton Town Board. The Independent Chair will play a crucial role in bringing together diverse interests and facilitating consensus to develop a comprehensive 10-year vision for Carlton. The inaugural meeting of the Board took place in July.

COMMUNITY

To enable a resilient, empowered, connected, inclusive and healthy community.

Poverty and the Vulnerable - financially vulnerable residents are supported through our welfare services and community partnerships.

UKSPF 'Strength in Community' VCS Resilience Grant round 2 - The Gedling 'Strength in Community' Resilience Grant Fund round 2 was launched in the first week of June, with a deadline of 28th June. 32 applications have been received – twice as many as in round 1, and successful applications will be announced by the end of July.

The Gedling Seniors Council met in April and June to agree this year's theme of Staying Active (April), and of Staying Active Socially (June). Members shared and discussed examples of groups and activities available in the Borough, opportunities and challenges involved in staying active, including travel, amenities, learning, dancing, crafts and social connection.

Resettlement Officer - The Council has recently appointed to a new post of Resettlement Officer within the Housing Options Team. This post will provide housing support and advice to the growing number of refugees located in the Borough.

Children and Young People - in partnership, improving the life chances and opportunities for our children and young people.

Young People's Mental Health Pilot - Positively Empowered Kids have been leading on a pilot to understand the needs of young people in Gedling around mental health support. The sessions have been designed with support from Gedling Borough Council, NHS and Nottinghamshire County Council Public Health and Youth Services. The sessions have taken place at the Youth Centres in Redhill, Netherfield and Calverton and have used positive activities to engage with young people to find out what their needs are and to make them more aware of local services and ensuring young people know how to access them.

Gedling Youth Council Inaugural meeting - Now in its 10th Anniversary Year, the Gedling Youth Council inaugurated its third Youth Council in April, with 14 new delegates from schools and youth clubs across the Borough attending and signing up.

Former Youth Council Treasurer, Chair, Member of Youth Parliament and Youth Mayor Muhammad Malik gave a very moving, amusing and inspirational presentation detailing his Youth Council journey and experience, and the opportunities it gave him. The Leader and Portfolio Holder and Policy Advisor for Life Chances and Vulnerability described and endorsed the achievements of the group over its 10 - year term, and appointments were made to committee positions and the Youth Mayor role.

Equality, Diversity and Social Inclusion - providing opportunities for all people to connect and live, work and socialise together, and have equal access to services.

Invitation for new grant applications – We invited local charities, community groups, and voluntary organisations serving Gedling Borough residents are invited to apply for grants of up to £5,000 to enhance community events, cultural or heritage activities, and projects aimed at increasing footfall to high streets.

Eligible projects include engaging the community in arts, heritage, or cultural events, improving existing cultural or heritage assets, and providing events or cultural activities in Gedling Borough high streets. Inclusivity and social connection initiatives targeting groups at risk of exclusion are also encouraged to apply.

Applications are open until 30 June 2024. Successful applicants will enter into a grant agreement with the council and must spend their awards by 31 March 2025.

Arnold Summer Fair, June 2024 - Diversity and inclusion were central elements of the Heritage themed Arnold Summer Fair on 22nd June, which coincided with Windrush Day 2024. The mayor's opening address made strong reference to the positive contribution of immigrant, migrant and refugee communities, and the essential support role of the Gedling Voluntary Sector in fostering social connection and support. Our food providers were multicultural, with four Caribbean, one Asian, Italian and other street foods on offer. Thirty charity and information stalls attended the event, and these included the Ukrainian Association Choir, who delivered intermittent musical performances through the day. The Multicultural Gang of Angels Choir headlined the event, and the public attendance was very multicultural – the best yet, also multi ability and older/young people very much present and enjoying the day. Feedback was gathered at the event and afterwards on satisfaction levels with the event overall and with the suitability of Arnold Hill Park as an accessible venue.

Health and Wellbeing - work with Health Service partners to enable residents to lead healthy lives through positive social and physical activity.

DOSE Studio at Carlton Forum - To help support the continued growth of health and fitness members at Carlton Forum, one of the internal squash courts has been transformed into an area which provides needed floor space and functional fitness equipment for gym members as well as providing an area for additional group exercise sessions. The DOSE studio is named after the 4 feel good chemicals in the body, which are triggered by exercise and mental wellbeing (Dopamine, Oxytocin, Serotonin and Endorphins) . The DOSE studio was launched by Councillor Henry Wheeler and the local Olympic athlete Andy Turner on 2nd April, ad funded by Gedling Borough Council and the Shared Prosperity Fund.

Lauch of MyZone - Myzone wearable fitness technology has been launched in all exercise studios at Carlton Forum leisure centre and will soon be installed at Redhill leisure centre too. The technology tracks your health and fitness whilst exercising and you earn points as you go. You can take part in fitness challenges with others and see real-time data on the screens and via the free app. This technology keeps you informed and on track to achieve your fitness goals. Myzone is accessible for all, whether you're taking part in a session at a leisure facility, or at home or even walking the dog! Wearable fitness tracking technology is ranked number one in the top ten fitness trends 2024 ACSM (American College of Sports Medicine).

Drowning Prevention Week - From 15 to 22nd June swimming lessons at Arnold, Calverton and Carlton Forum focussed on raising the importance of being safe in and around water. The number of incidents of drowning significantly increase during summer months, which is why our swim instructors spent a week demonstrating essential lifesaving skills to the 4,200 learners on our Swim Stars learn to swim scheme.

Hong Kong Film Season - Thea *Films of Hong Kong Season* officially finished at the Bonington Cinema with a screening on the 9th of June. The bespoke programme, supported with funding from the BFI and created in conjunction with the Nottingham Hong Kong Community Group has run since the beginning of September. The last film screening attracted 81 attendees for a screening of *Love in the Time of Revolution*, a film that documents Hong Kong's 2019 protests against China's plans to extradite suspects to mainland China.

Carers' Leisure Centre Membership - Gedling Borough Council has partnered with the Carers' Federation to once again provide carers living in Gedling the opportunity to access its leisure centres for free, one day a week. The membership includes access to gym, swim and classes and runs for a 12-week period and is available to any carer over the age of 18yrs.

Carlton Forum Gym Access Controls - In an effort to reduce the use of plastic at site and utilise technology, customers can now use their mobiles to access the gyms at Carlton Forum Leisure Centre instead of using a plastic leisure card. Any customers without access to a mobile can still gain access to the facility by visiting reception for a unique door entry code.

The Killisick NHSE health inequalities programme - A showcase event was held in May to bring together partners from a range of organisations that have been involved in the Killisick health inequalities programme. The event provided an opportunity to share a video that had been created to show the impact of the work in Killisick. The link to the video - .

<https://youtu.be/xPbGCc6TjF4?si=D7Y6xTal2IVNSkCM>

Carlton Community Connector - On the back of the success of the “Getting out and about in Carlton” the Carlton Community Connector has been starting to co-design a short walk leaflet for residents in the Carlton area. The walks are all short and designed to start and finish at a community hub. The Community Connector is working with residents to create a resource that will hopefully be available to share later in the summer. The Community Connector also helped to promote and support the first community meal and the Carlton Hope Nottingham Hub. 25 residents attended the evening and were treated to a two-course meal, social interaction and a quiz. The successful event will now take place on a regular monthly basis.

Health and Wellbeing Community e-newsletter - The monthly Health and Wellbeing e-newsletter has covered the following topics over the last 3 months: Mental Health awareness week, The Carers Roadshow, Dementia Action Week, Loneliness awareness week, Maire Curie Companions, ABL weight management service and the NHS App.

Integrated Neighbourhood Working Arnold - Five Local Design Team meetings have been held since the initial launch event in December. Over 40 partners have engaged in the meetings, where they have discussed the key priorities for Arnold and have started to look at working on those priorities as a collective. Small working groups have now been set up to focus on: Young Peoples Mental health and cardiovascular disease.

Gedling Health and Wellbeing Co-production network - 18 partners from a range of organisations including Nottinghamshire County Council, Citizens Advice, Gedling Borough Council, ABL and Active Partners trust came together to discuss the theme of Equality and Diversity. Discussions were held around the challenges that underrepresented groups face in and partners provided some examples of opportunities to overcome some of those barriers by working together. Partners also had the opportunity to update on their service areas.

Gedling Wellbeing Walks - The ‘Get Going in Gedling’ Wellbeing Walks continue to take place on a weekly basis with one walk taking place around the Mapperley area and the second one taking place at Gedling Country Park. Over the past 3 months, 22 walks have taken place with 263 attendances by 42 different walkers.

Mapping of defibrillators - A list of defibrillator locations in community and other settings across the Borough compiled 18 months ago by the Communities Team was updated by the team at the end of June. This has now been added to the Council’s Website, so that residents that residents are made aware of them.

A Civic Service for the new Mayor was held, where they raised over £500 for charity and raised the profile of Parkinsons disease.

PLACE

To enable a safe, attractive, clean and culturally vibrant borough that plays its part to tackle the climate emergency.

Cleanliness, Environment and Climate Change - cleanliness of our built environment and the protection and enhancement of our natural environment, including our waterways, parks and open spaces, habitats and wildlife; minimising pollution and waste by influencing the council's and borough's carbon emissions.

Gedling Climate Change Challenge - On World Environment Day (June 5th) the Gedling Climate Change Challenge was launched. It's an online learning tool designed to provide a general understanding of climate change and sustainability. It informs how the Council is responding to climate change and empower residents to take positive action through read, watch and listen. The Climate Change Challenge is now available at www.gedling.gov.uk/climate-challenge.

The challenge is the first of its kind created by a local authority, the Climate Change Officer negotiated with the consultant company to pilot this for Gedling at no cost to the Council. The interactive learning programme should take no longer than 20 minutes to complete and is an engagement tool for our residents to learn more about what they can do to tackle climate change.

D2N2 Local Authority Energy Partnership Climate meeting – hosted by Gedling Borough Council on June 18th at the Civic Centre. The Climate Change Officer presented an update on work, positive feedback received (including the location being described by attendees as “a beautiful green space setting”).

The fantastic electric vehicle was used at the Arnold Summer Fair, this included speaking to residents on energy efficiency measures in the home as well as referral to the Gedling Climate Change Challenge and the Green Rewards scheme.

Green Flag Award - The application process for our four Green Flag awarded parks at Arnot Hill Park, Burton Road Jubilee Park, Breck Hill Park and Gedling Country Park is ongoing. The Green Flag judges carried out the site assessments at Gedling Country Park and Breck Hill Park during May. The judges discussed the 8 main criteria of the award with friends group members, Council members and staff. Results are expected in July. Additional grounds maintenance is carried out by PASC prior to the judging along with additional help from community group members. This year Immediate Justice service users have also provided additional maintenance support prior to the judging.

New Lambley Lane Footpath - A new 30 metre footpath has been installed from Lambley Lane leading to the recently refurbished playground. This will ensure equal access for all, particularly helpful for wheelchair and pushchair users during the wet winter months. Prior to the footpath

installation the access was quite difficult in the winter due to heavily waterlogged muddy ground conditions.

Green Lung Project - The Installation of litters bins, bench seating and picnic tables within Digby Park has taken place. The bins should reduce litter within the site and the seating will provide welcome resting and recreational facilities within the green space.

Tree Planting and wildflower areas to tackle Climate Change - Our Carbon Management Strategy 2021-2030 highlights our need to tackle climate change, one of the key actions is to plant trees and create Wildflower habitats in our parks and open spaces. The Trees for Climate grant funding from Greenwood/Nottinghamshire County Council has been formally proposed for 1400 trees to be planted on Digby Park along with the creation and establishment of 0.5 hectare wildflower area. Once the funding agreement has been signed and completed the tree planting and wildflower meadow creation is due to take place Autumn 2024. The total grant value is £34k

Valley Road Recreation Ground Play Area Refurbishment - A £100k funding application was submitted to FCC Communities for the refurbishment of the playground and improvements to the informal sports provision, i.e. the football goal ends and the artificial turf area. Working in partnership with the Friends of Valley Road Playing Fields and positive consultation with Nottinghamshire County Council, the landowners. GBC are the lease holders of the recreation Ground. We await the funding application decision in September 2024.

Jackie Bells Play Area Refurbishment - Work is underway to develop an FCC Communities funding application for £100k to refurbish the Play area at Jackie Bells. A small working group has been established to gather community evidence of need as part of the funding criteria and bid. The funding application is planned to be submitted later this year.

Bird Hide at Gedling Country Park - Contracts have been completed with the supplier to supply and install a concrete composite Bird Hide, located between the two lower lagoons in Gedling Country Park. £29k funding has been identified via two S106 off site capital contributions. Works are due to commence August 2024. Seating is planned in the area along with a gravel access/turning area for maintenance vehicles, providing improved accessibility to this area of the park.

Park Volunteering and Community Payback - Our Park rangers continue to work with 6 volunteers weekly in Gedling Country Park, providing conservation tasks throughout the park, including enhancing and maintaining the various gardens throughout the site, weeding the plant borders in the children's playground, enhancing the Dingy Skipper habitats, enhancing the butterfly meadow and cutting back encroaching flora from the footpaths.

The Park Rangers also manage the Community payback service, the service users are currently maintaining areas within Arnot Hill Park.

New Cycle Lockers at Arnot Hill Park – we installed seven new high security, steel bike lockers at the council office in Arnot Hill Park thanks to funding from the Nottinghamshire Police and Crime Commissioner. Located outside the entrance to the civic centre, the lockers are free to use and aim to promote cycling for people visiting the civic centre or the park. By offering a safe place to store bikes, it will help reduce the number of people travelling to the park by car. These secure bicycle lockers also contribute to the Council's ongoing efforts to provide eco-friendly alternatives to residents who would usually travel by car and encourage them to reduce their carbon footprint. Each of the lockers can store up to two bikes.

Pride of Place - developing sustainable community hubs and infrastructure, and encouraging volunteering and participation in cultural activity and preserving our heritage.

Painting of Arnot Hill Park Skate Park for Pride Month - Two artists were commissioned through Skate Nottingham to repaint the skate park in Arnot Hill Park in celebration of Pride month. The artists delivered a workshop with families and young people at Arnold Summer Fair to inform the design, and returned to the park the following day to paint the design. The paint that was used has helped to improve the surface of the bowl, reducing the need for immediate maintenance and extending its life. A modification to the design will take place to simplify the transition section between the large and small bowl, in response to comments from the local BMX community.

Breck Hill Mural Project - In April local artist Alex Rubes completed the painting of a new mural on the side of the pavilion at Breck Hill Recreation Ground. The mural has been a collaboration between the Council and the Friends of Breck Hill with input from the wider community and students at Arnold Hill Spencer Academy. The mural was inspired by the animal and plant life that can be found at the park and by the site's former life as a clay reserve for the nearby Nottingham Patent Brick Company brickworks. Bricks made in Mapperley by this company were used to build the façade of St Pancras Station in London and the adjacent Midland Grand Hotel.

Feedback from the community and users of the park has been excellent and the mural has helped to create an identity for the park and a new local landmark.

Gedling Safety Advisory Group - The Communities Team at the Council have coordinated Safety Advisory Groups this quarter to provide input towards the safe delivery of events across the borough from colleagues from Notts Police and Fire Services, East Midlands Ambulance Service, Via East Midlands and Council staff from Public Protection and Environmental Health. These events include:

- Arnold Summer Fair
- Newstead Abbey Woodland Disco and Could It Be Real tribute events
- Patchings Arts Festival
- Gedling Gala

Community E Newsletters – Three Community E-Newsletters were circulated to 7k community contacts between April and June. Information Shared included the Gedling Lotto Super Draws, St Tim's School Essentials, Newark & Sherwood CVS Funding Fair, Carers Roadshow, The Big

Help Out, Gedling High Street Events Fund, Strength in Community Resilience Fund Round 2, Inspire Culture Learning digital skills courses, Thank You Day, Woodthorpe Tennis Club.

Housing - individuals and families can access high quality, affordable and energy efficient housing to bring life to neighbourhoods.

Empty Homes Returned to Use - In the first quarter of the year 54 empty homes that were empty for 6 months or more were returned to use. 26 of these homes were empty for 2 years or more. The success was achieved through the council's Empty Homes Officer engaging with homeowners to offer advice and support to problem solve the barriers faced to return the properties to use. Where necessary the Empty Homes Officer can use enforcement powers requiring action to be taken and encourage the property to be returned to use.

"Best Working Partnership" Awards - the council was successfully awarded the "Best working partnership" at the annual Empty Homes Network conference. The award was received following the submission of a case study which described how the Empty Homes Officer worked with the property owner and an Estate Agent to overcome barriers and return the property to use. The property was empty for many years and in substantial disrepair and full of household effects which had prevented the previous owner from occupying the property.

The Disabled Facilities Grants service is offering a full range of mandatory and discretionary disabled facilities grants following receipt of the Government allocation for 24/25. In quarter 1, 17 new grants were approved and in total £361,132 of the budget has already been committed following successful grant applications. To date in quarter 1, 13 disabled facilities grants were completed spending £194,232 of the budget. This year the council has a sizeable budget of £1,375,465 which is fantastic news for residents and will help many residents with disabilities to remain living independently in their own homes. As in previous years the council has used a proportion of the allocation to fund the partnership Handyperson Preventative Adaptation Service to provide minor adaptations and handyperson jobs to reduce accidents in the home.

Selective Licencing Scheme - through the phase 2 selective licensing scheme in Carlton Hill, Colwick, Daybrook and Newstead Village in quarter 1, 49 inspections were carried out, 32 final licenses issued, 37 draft licensed issued. A further 10 letters were sent out in relation to potentially unlicensed properties and 20 applications brought about through the selective licensing team's proactive enforcement actions. As an alternative to prosecution four final Civil Penalty Notices served in relation to two properties for a total of £6,000. Two more notices of intent served in relation to two properties for a total of £2,100. The scheme helps to improve the quality of housing and ensure minimum standards are achieved in private rented homes in the licensing areas.

Affordable Housing - to support the development of the Burton Road and Station Road sites for affordable Housing, the Council has identified funding and appointed specialists to undertake a number of ground surveys. These surveys will provide greater cost certainty and address unknowns that are currently prohibitive to the sites being developed.

Housing Strategy - A draft Housing Strategy has been developed and will be released later in the summer for consultation. The Housing Strategy is intended to provide a holistic and comprehensive view of housing and related services within the Borough. The strategy outlines the trends and pressures within the borough and will include an action plan based upon the emerging priorities.

THE COUNCIL

To ensure the council is a healthy place to work, it engages with its customers, has a focus on improvement, is financially sound, and ensures compliance with all relevant legislation.

Innovation and Improvement - we strive to make improvements by doing things differently and collaboratively, using digital transformation of our services.

ICT Projects completed during this quarter included:

- Planning System Upgrade - IDOX Unimap Desktop
- Planning System Upgrade - TLC integration with HMLR
- Election 2024 IT Provision (PCC and Notts and Derby Mayor)
- 3G Mobile Shutdown Mitigation Project
- Interim Waste Implementation Project
- Backup Infrastructure Refresh

Governance and Compliance - governance and decision-making is transparent and evidence-led, and services continue to be delivered in accordance with legislation and professional guidance.

Legal Services – our Legal Services team have completed 36 contracts matters, 2 sales of land, 2 leases, 16 licence agreements, 3 taxi appeals, 1 Licensing Panel, 1 Immediate revocation and 10 Certificates of Lawfulness.

Gedling Legal - The Legal Team have started the year off well with just under £17K of income generated so far.

Elections – We successfully implemented the Police and Crime Commissioner and first East Midlands Combined Authority Mayoral elections. We employed around 300 staff, ran 57 polling stations and carried out 2 counts ensuring the electorate were able to cast their votes. We then successfully implemented the snap general election, with the team working very hard to organise an election in 6 weeks (usually takes 3 months to organise) with only 2 weeks between the end of the last election!

Healthy Workplace - the council provides a positive working environment for its staff; it is recognised as an employer of choice with a workforce that is empowered, skilled, diverse and responsive and is proud to work for the council; and it embraces all aspects of equality, diversity and inclusion

Staff Well@work Newsletter - Monthly newsletters were circulated to employees. Details included Stress Awareness Month, Walk to Work day, Staff Mental Health Special, Men's Health Week and much more.