














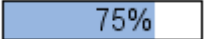









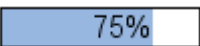
Quarter 3 Performance Report




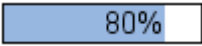
PI Status		Action Status		Short Term Trends	
	Alert		Cancelled		Improving
	Warning		Overdue; Neglected		No Change
	OK		Check Progress		Getting Worse
	Unknown		Not Started; In Progress		
	Data Only		Completed		


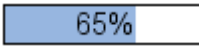

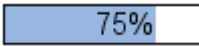

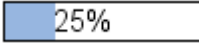




Portfolio Owners Housing, Health and Wellbeing




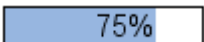
Title	Service Area	Status	Completion Date	Progress Bar	Notes
Work with local organisations to improve people's life chances and reduce levels of poverty	Community Development		31-Mar-2021	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #4f81bd; position: relative;"> 75% </div>	<p>The Richard Herrod Food Hub and joint working with local foodbanks has been maintained during Q3. GBC Customer Services are supporting those most vulnerable by signposting to other services, supporting benefit eligibility and organising food parcels.</p> <p>£10,000 raised as part of the Feeding Gedling fundraiser and joint working with key children and families services has enabled 600 Festive Parcels to be delivered direct to the most vulnerable families within Gedling.</p>


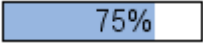



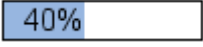
<p>Deliver improvements to the standard and of availability of temporary accommodation</p>	<p>Economic Growth and Regeneration</p>	<p></p>	<p>31-Mar-2021</p>	<p></p>	<p>The Temporary Accommodation Working Group (made up from the Strategic Housing and Housing Needs Teams) has been working to improve the standard and availability of temporary accommodation. In this quarter, there has been significant progress on the main work programme, including;</p> <ul style="list-style-type: none"> - Cabinet approval received on the working group's identified work programme - Submitted and secured NSAP funding and work to deliver the funding has started - a temporary accommodation review paper is being finalised (on the back of some external advice sought) to help inform the next steps - a review of TA cases has been initiated.
<p>Identify and deliver key interventions to prevent homelessness and rough sleeping</p>	<p>Revenues and Welfare Support</p>	<p></p>	<p>31-Mar-2021</p>	<p></p>	<p>It has been impossible to add new prevention measures to those existing ones due to</p>

					the pandemic. All efforts have been concentrated on dealing with pandemic issues for those rough sleeping or at risk of rough sleeping.
Review and implement a Housing Needs assessment	Planning Policy		31-Mar-2021		A Housing Needs Assessment was published on the Greater Nottingham Planning Partnership website in August, forming part of the evidence base for the Greater Nottingham Strategic Plan. Consideration is being given to the nature of additional work which will be required in order to inform a review of affordable housing policy, whether this is through the review of the Local Plan or an update of the SPD.
Create a new network of walkways and cycleways around the borough	Community Development		31-Mar-2021		Report to Cabinet in October updating on feasibility work to date regarding the development of a cycle and walking way on the former mineral line between Gedling Country Park and Netherfield.
Maintain active involvement in the County wide Health and Wellbeing board, South Nottinghamshire Integrated Care	Community Development		31-Mar-2021		GBC continues to be represented on the South Nottinghamshire Integrated Care Partnership. Service Manager


<p>System and continue to support delivery of the approved Health and Wellbeing Plan.</p>					<p>Community Relations has been appointed the Executive Lead for Community Development on the Board.</p> <p>Portfolio Holder for Housing, Health and Wellbeing continues to represent the Council on the Nottinghamshire Health and Wellbeing Board.</p> <p>GBC officers are integrated in the Covid-19 Response work of the Nottingham and Nottinghamshire Local Resilience Forum.</p>
<p>Working with key partners develop and implement a plan to address the impact of alcohol related harm in the Borough</p>	<p>Community Development</p>		<p>31-Mar-2021</p>		<p>Meeting has taken place with commissioned alcohol reduction service Change Grow Lives (CGL). Proposal being developed for front-line Council staff and other partners to be trained in brief intervention training regarding alcohol reduction.</p>
<p>Agree and implement a range of actions to deliver the approved Sport and Physical Activity Strategy</p>	<p>Leisure</p>		<p>31-Mar-2021</p>		<p>Public consultation on the S&PA strategy was carried out in September. Work to finalise the strategy will encompass feedback from this</p>

					consultation exercise.
Review options for improving our Leisure facilities	Leisure		31-Mar-2021		The work of SLC has completed. SLT have received an update report and an Action Plan will be generated for adoption in September.
Develop investment opportunities into sport and physical activity outreach programmes	Community Development		31-Mar-2021		<p>Joint work with South Nottinghamshire Integrated Care Partnership to consider NHS Charities Funding to extend the roll out of the local "One Step At A Time" pilot project developed out of the Countywide LRF response.</p> <p>Leisure centres have been offering online workouts during the pandemic.</p>
Explore options and introduce a 'Swimming Passport' providing access & opportunity for free swimming sessions for under-16s and over 65s	Leisure		31-Mar-2022		The Swimming Passport has been affected by Covid. Work has been going on to determine how the card can work and what impact it might have on income.
Explore the options and implement a 'Gedling Forces Leisure Card' for all serving and retired armed forces personnel	Leisure		31-Mar-2021		The Armed Forces membership was launched on 11th November.
Deliver the Playing Pitch Strategy	Community Development		31-Mar-2021		Nottingham Hockey Club has

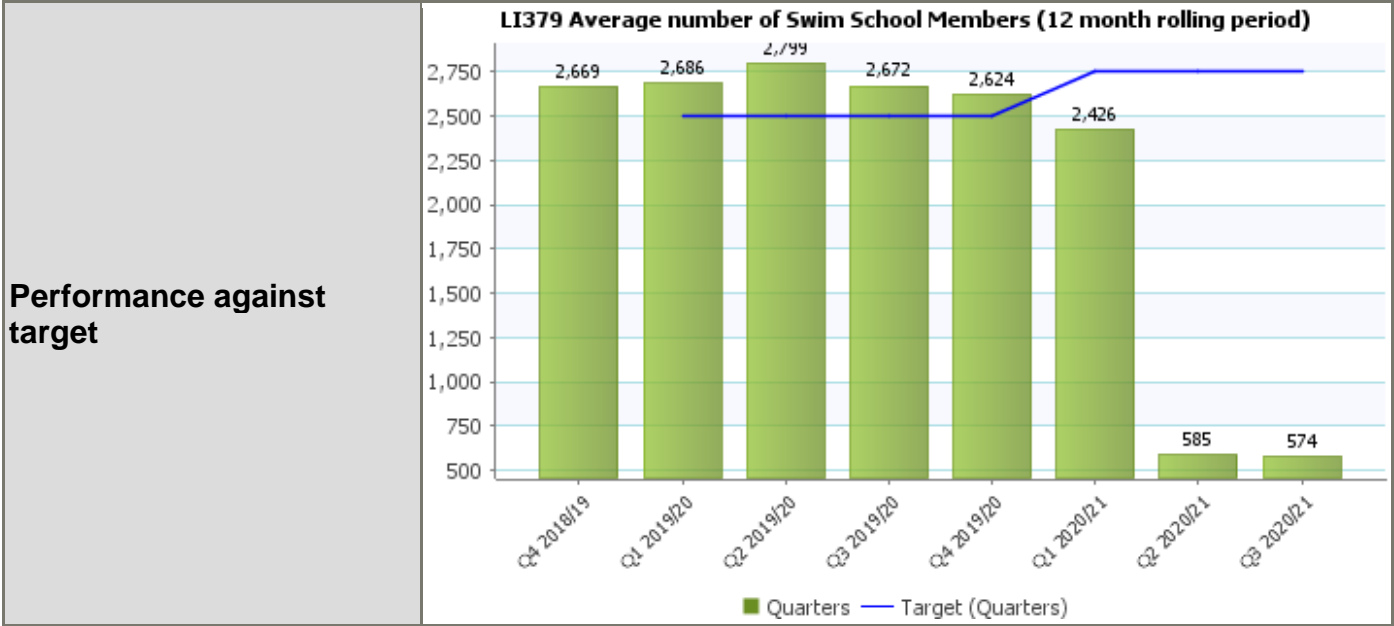
					successfully obtained external funding to re-surface the artificial sand based hockey pitches at Goosedale Sports Ground. This completes a key development action of the Playing Pitch Strategy Action Plan.
Work with target groups and community organisations to maximise investment opportunities for the Bonington Theatre and Cinema to increase attendance and improve visitor experience	Leisure		31-Mar-2021		<p>The Bonington has been hit by the Covid issue. As part of the Reset process the theatre has become a cinema for the foreseeable future (until live acts can be shown).</p> <p>Numbers have been affected due to social distancing. The Theatre Manager is looking at priority groups, communication approaches and how we move from our current socially distanced capacity of 24 to increasing this in increments as guidance allows.</p>
Develop and work with key stakeholders to embed a sustainable social prescribing programme across the borough	Community Development		31-Mar-2021		Work is underway to secure an extension for 2021/22 to the community development resource to support the South Notts social prescribing system commissioned by

					the NHS Primary Care Networks.
Directly support local groups to tackle loneliness and isolation	Community Development		31-Mar-2021		Most community groups were closed this quarter except for a few offering food parcels and online sessions, due to the pandemic.
Implement the action plan to deliver the Council's commitment to the Mental Health Concordat	Community Development		31-Mar-2021		The Council e-health and wellbeing newsletters have continued to promote positive mental health and signposting to local services. Planning underway to promote positive mental health as part of World Mental Health Day in October.
Directly work with groups to support those affected by dementia	Community Development		31-Mar-2021		The Council is playing a lead role in the South Notts Integrated Car Partnership's Frailty Task and Finish group linking up community interventions with primary care provision.




LI379 Average number of Swim School Members (12 month rolling period)

Service Area	Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
574	Tracking Indicator	↓	↓

Latest Note

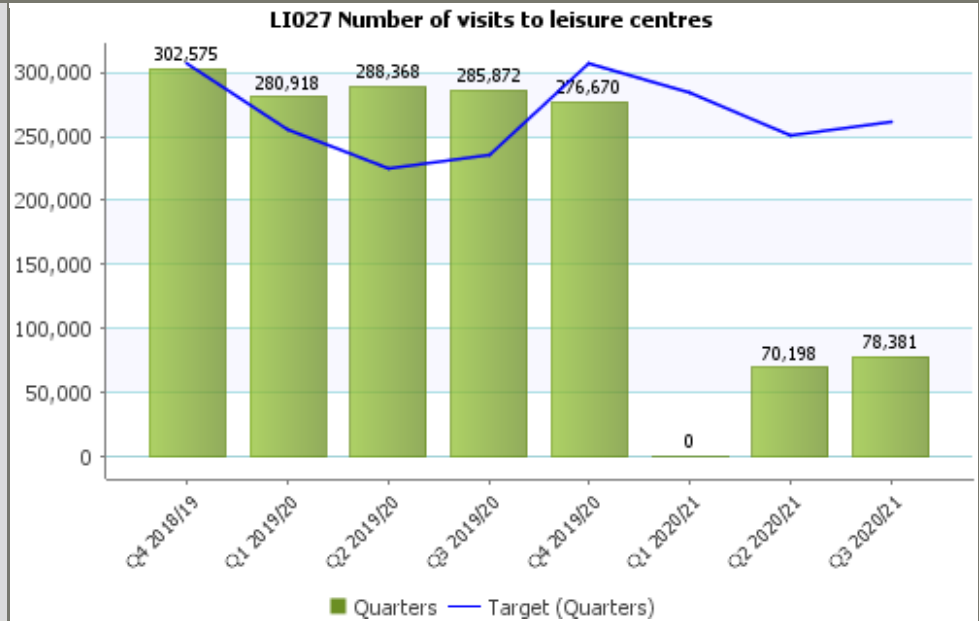


LI027 Number of visits to leisure centres


Service Area	Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
78,381	Tracking Indicator		

Latest Note

Performance against target

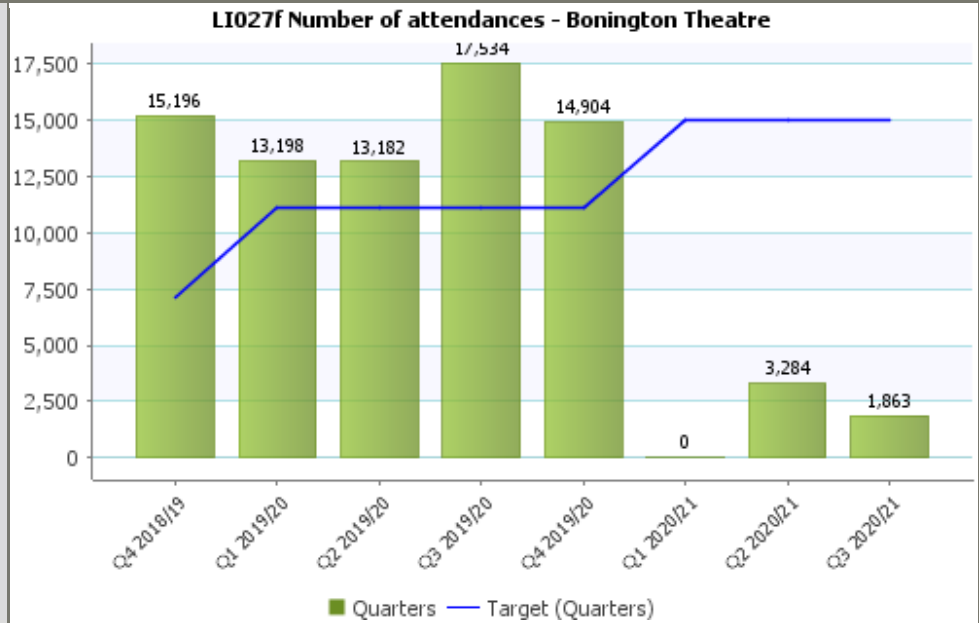


LI027f Number of attendances - Bonington Theatre


Service Area	Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
1,863	Tracking Indicator	↓	↓

Latest Note

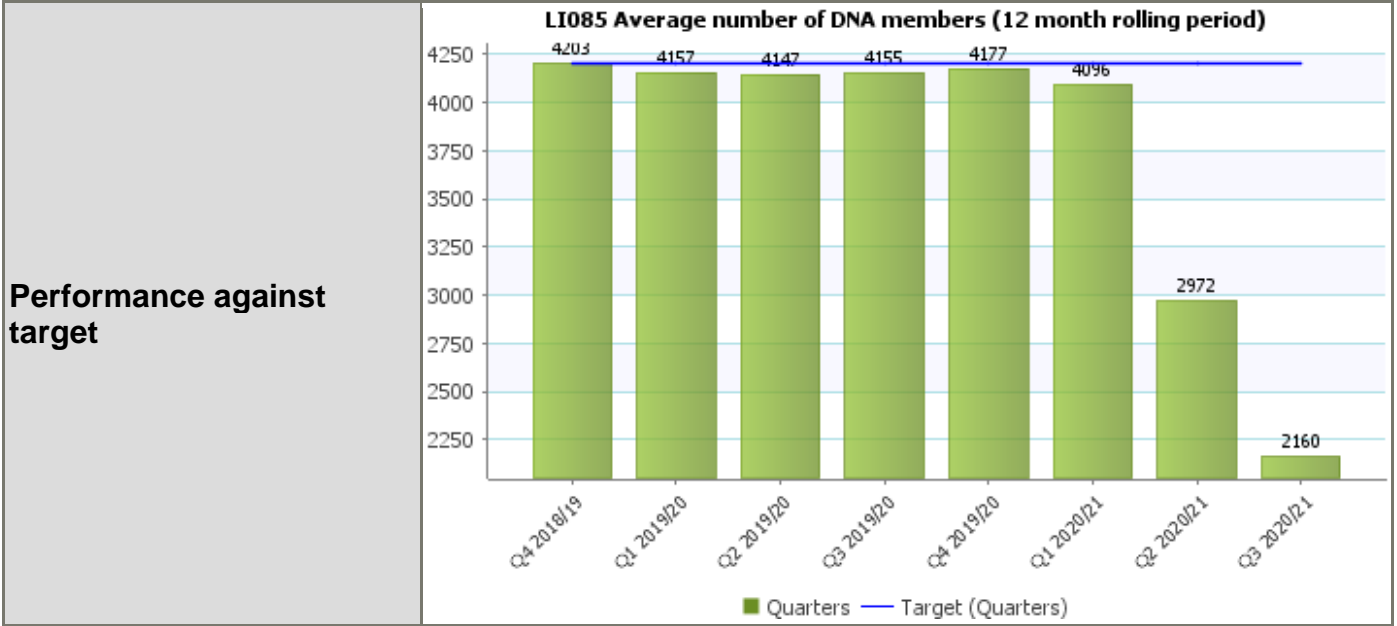
Performance against target



LI085 Average number of DNA members (12 month rolling period)

Service Area	Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
2160	Tracking Indicator	↓	↓

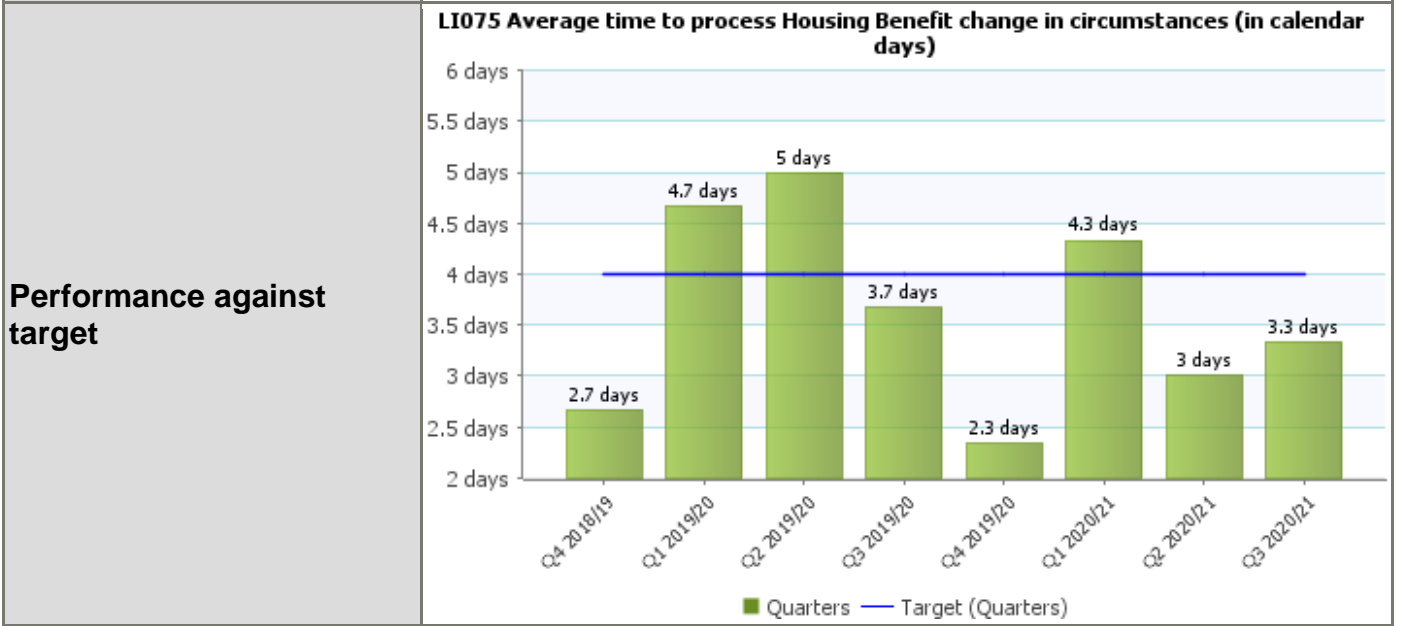
Latest Note






LI075 Average time to process Housing Benefit change in circumstances (in calendar days)

Service Area	Revenues and Welfare Support	Status	✔
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
3.3 days	4 days	↓	▬

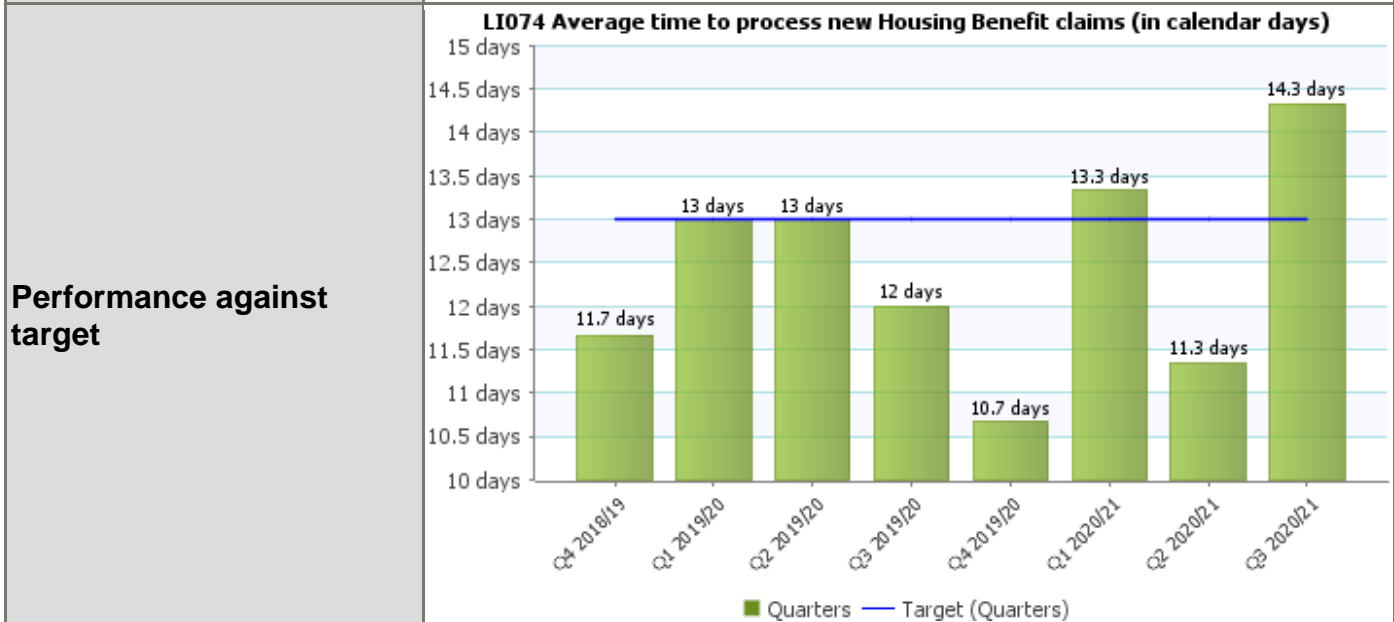
Latest Note






LI074 Average time to process new Housing Benefit claims (in calendar days)

Service Area	Revenues and Welfare Support	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
14.3 days	13 days		

Latest Note
 We have undertaken an accuracy review exercise which has increased the workload plus we had significant staff off over the Xmas period. In general, the team are meeting the target each month and so not much planning is required bar a gentle reminder regarding the importance of new claim processing. We are averaging exactly 13 days after Q3 and the expectation is we will still be on target by the end of Q4.



LI086 Average length of time spent in temporary accommodation (in weeks)

Service Area	Revenues and Welfare Support	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
22 wks	15 wks		

Latest Note

The average length of time spent in temporary accommodation (in weeks) was 22 weeks against a target of 15 weeks. The department is still experiencing high numbers of households in priority need presenting as homeless. In comparison, the amount of suitable social housing becoming available continues to decline and is not proportionate to the demand for housing in particular for larger families. We are working with the private sector to secure accommodation but this continues to be difficult

