

# Quarter 4/Year End Performance Report



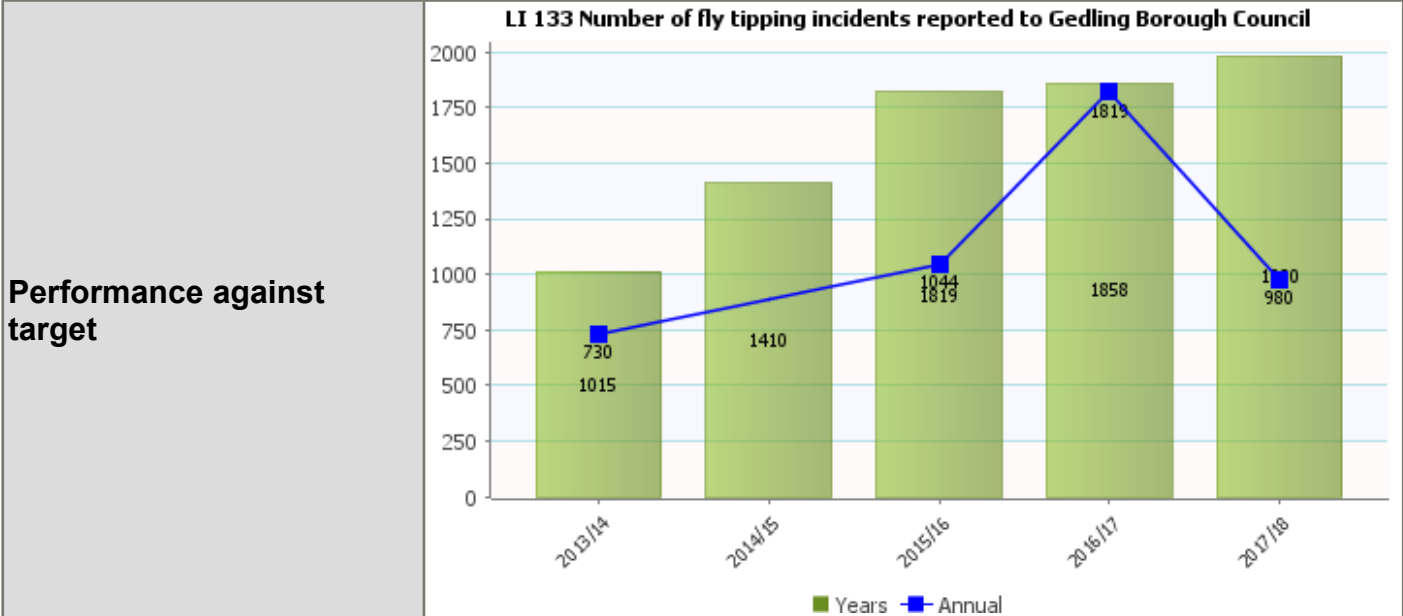
## Portfolio Owners Environment Portfolio

### Indicators

#### LI 133 Number of fly tipping incidents reported to Gedling Borough Council

<b>Managed By</b>	Andy Callingham	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
1980	Tracking Indicator	↓	↓

#### Latest Note

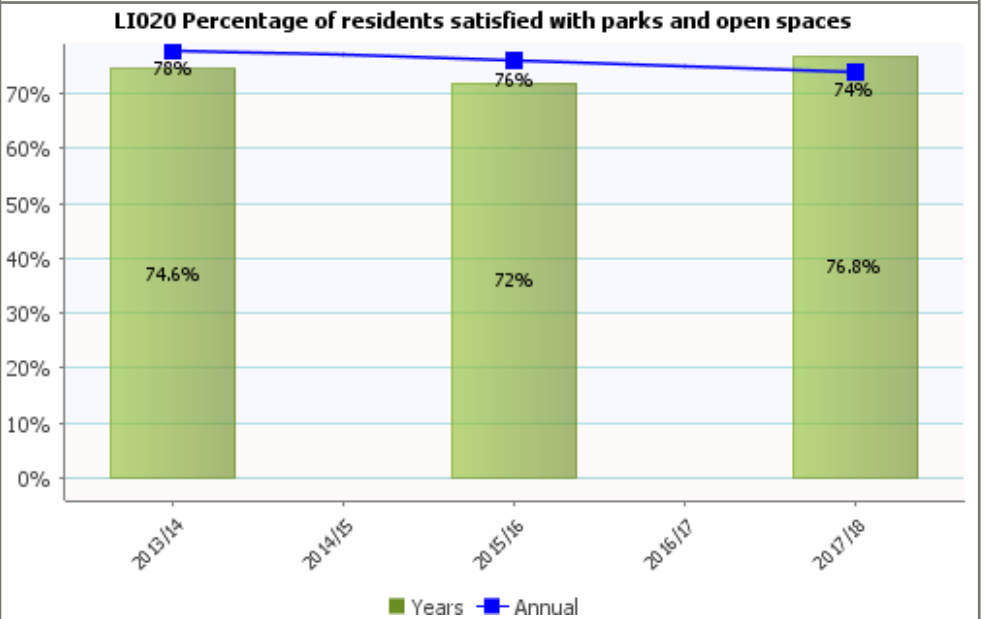


**LI020 Percentage of residents satisfied with parks and open spaces**




<b>Managed By</b>	Melvyn Cryer	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
76.8%	74%		

**Latest Note**

**Performance against target**

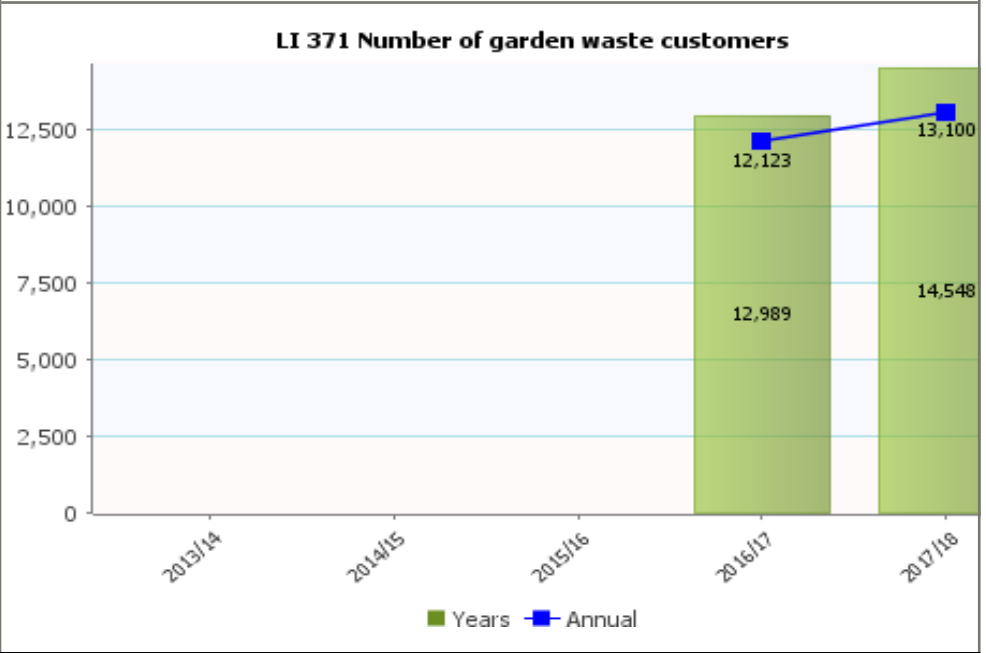


**LI 371 Number of garden waste customers**

<b>Managed By</b>	Mark Hurst	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
14,548	13,100		

**Latest Note**

**Performance against target**

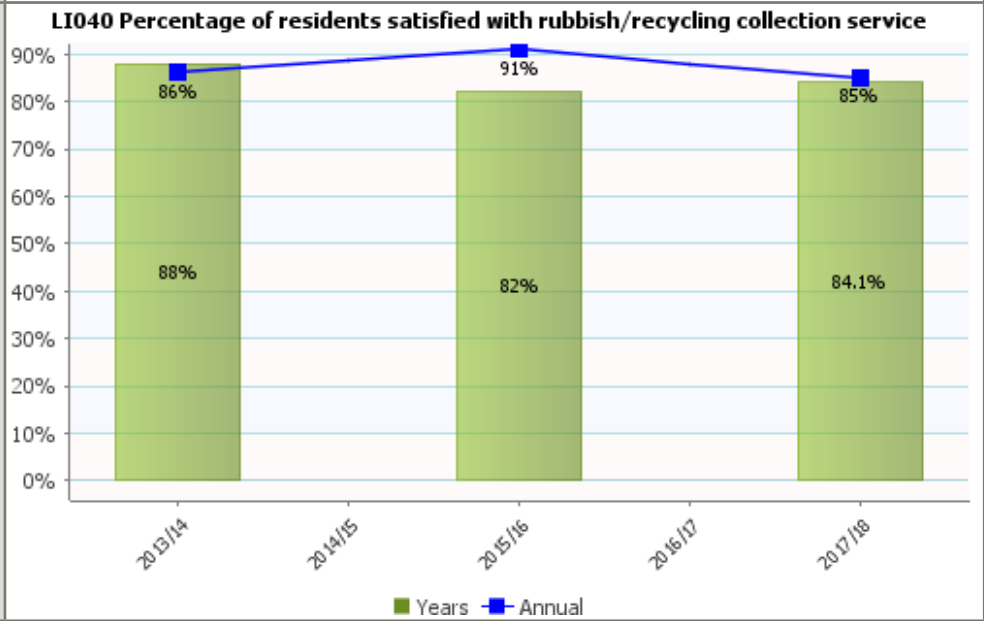


**LI040 Percentage of residents satisfied with rubbish/recycling collection service**




<b>Managed By</b>	Mark Hurst	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
84.1%	85%		

**Latest Note**

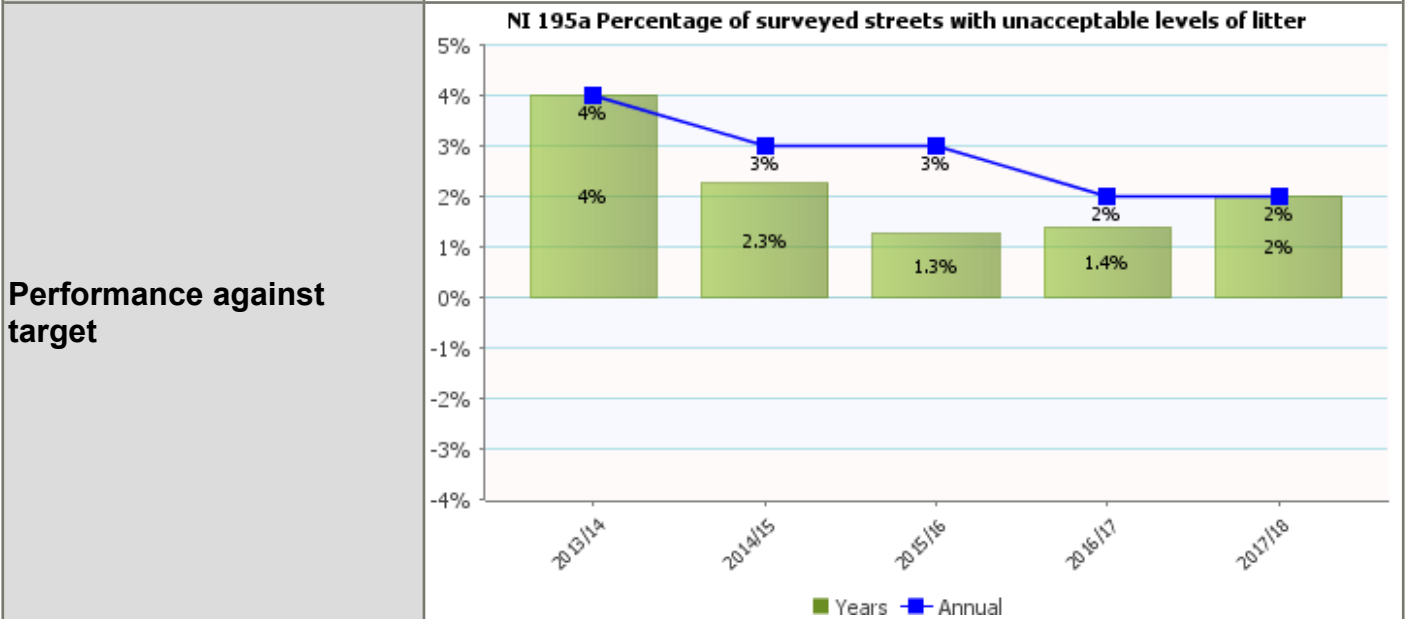
**Performance against target**



**NI 195a Percentage of surveyed streets with unacceptable levels of litter**

<b>Managed By</b>	Melvyn Cryer	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
2%	2%		

**Latest Note**



LI 346 Percentage of fly tipping incidents removed within 4 working days															
<b>Managed By</b>	Andy Callingham	<b>Status</b>	⚠												
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>												
96.11%	98%	↓	↓												
<b>Latest Note</b>	The most damaging ones have been collected earlier, but some smaller fly tips consequently have been cleared after the four day period. This has reduced the number of repeat reports from members of the public about individual fly tips.														
<b>Performance against target</b>	<p style="text-align: center;"><b>LI 346 Percentage of fly tipping incidents removed within 4 working days</b></p> <table border="1"> <caption>Performance against target data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0%</td> </tr> <tr> <td>2014/15</td> <td>0%</td> </tr> <tr> <td>2015/16</td> <td>0%</td> </tr> <tr> <td>2016/17</td> <td>99.4%</td> </tr> <tr> <td>2017/18</td> <td>96.11%</td> </tr> </tbody> </table> <p style="text-align: center;">■ Years    ■ Annual</p>			Year	Percentage	2013/14	0%	2014/15	0%	2015/16	0%	2016/17	99.4%	2017/18	96.11%
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2013/14	0%														
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**NI 191 Residual household waste per household in Kg**

<b>Managed By</b>	Mark Hurst	<b>Status</b>	⚠																		
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>																		
545.41kg	525kg	↓	↓																		
<b>Latest Note</b>	<p>Whilst we can encourage residents to reuse and offer recycling services we still have problems with recycling and contamination which has an impact on the amount of waste sent for incineration. On a positive side this aids energy recovery from the incinerator to provide power for households . We promote the garden waste service and provide a free bulky waste collection to reduce the amount of domestic waste collected.</p>																				
<b>Performance against target</b>	<p style="text-align: center;"><b>NI 191 Residual household waste per household in Kg</b></p> <table border="1"> <caption>NI 191 Residual household waste per household in Kg Data</caption> <thead> <tr> <th>Year</th> <th>Actual (kg)</th> <th>Target (kg)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>532.14</td> <td>520</td> </tr> <tr> <td>2014/15</td> <td>541.07</td> <td>515</td> </tr> <tr> <td>2015/16</td> <td>537</td> <td>515</td> </tr> <tr> <td>2016/17</td> <td>538.24</td> <td>525</td> </tr> <tr> <td>2017/18</td> <td>545.41</td> <td>525</td> </tr> </tbody> </table>			Year	Actual (kg)	Target (kg)	2013/14	532.14	520	2014/15	541.07	515	2015/16	537	515	2016/17	538.24	525	2017/18	545.41	525
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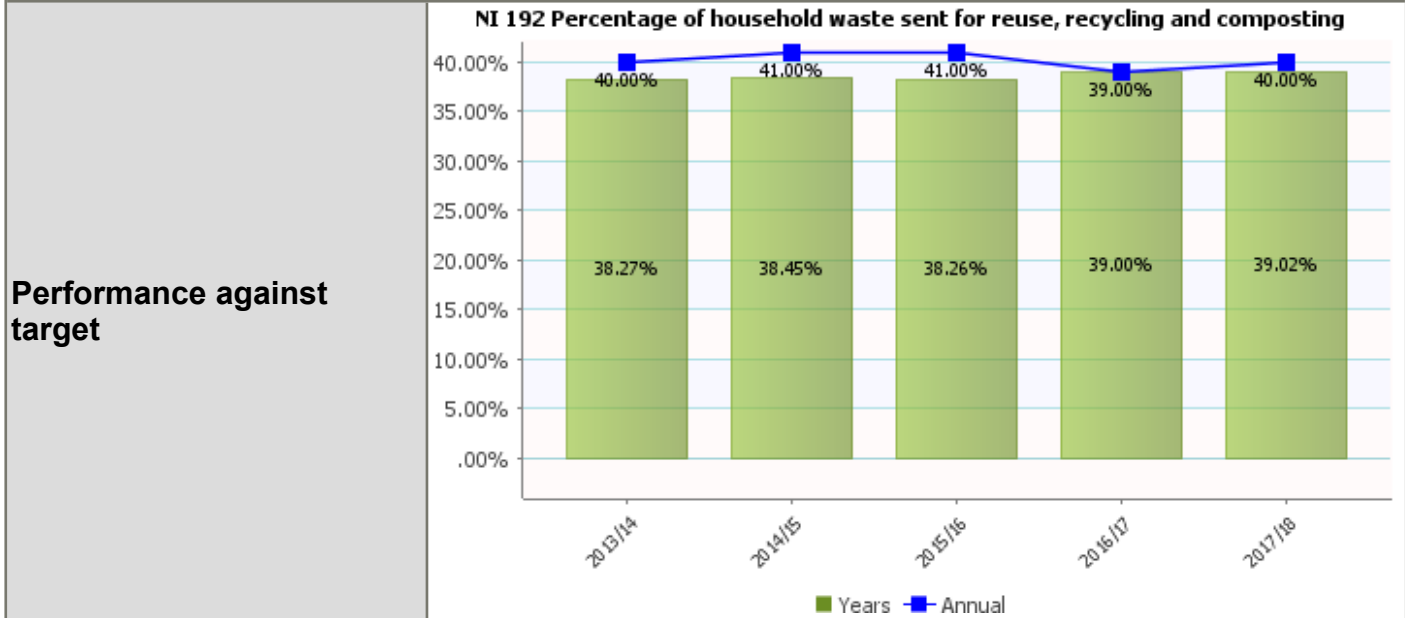
**NI 192 Percentage of household waste sent for reuse, recycling and composting**

<b>Managed By</b>	Mark Hurst	<b>Status</b>	▲
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
39.02%	40.00%	▲	▲

**Latest Note**




We have introduced a number of initiatives to help with our recycling percentage figures. These include information posted on refuse vehicles, the council website/bin day collection reminders and on the annual waste collection calendar.

In addition we were supplied two members of staff from Veolia to inspect recycling bins for contamination and provide educational information to residents.



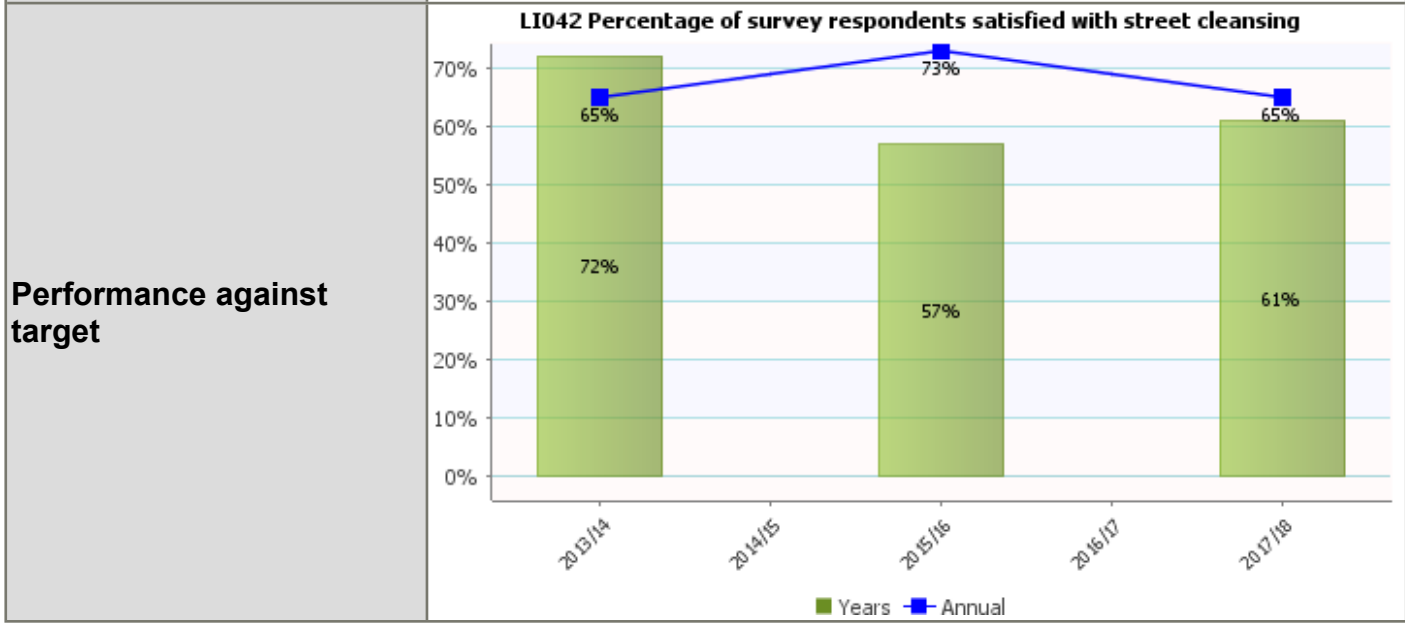


**LI042 Percentage of survey respondents satisfied with street cleansing**














<b>Managed By</b>	Melvyn Cryer	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
61%	65%		

**Latest Note**

Actions carried out during 2017 saw an increase in resident satisfaction from 58% to 61% and it is hoped that this level of satisfaction continues to rise to ensure we meet the targets set. But it must be noted that weeds along fences, hedge bottoms and along walls and tree bases are causing many complaints during the summer months and only serves to bring the visual amenity of the area down. This was caused by the vegetation growing and then dying along hedge, wall and fence bottoms and also along kerbs. This had a combined effect in giving a poor visual appearance and increased detritus levels. High level meetings have taken place as regards this matter, with Viaem stating they spray herbicide twice a season. But this does not seem to be evidenced on the ground. Main routes do appear to be given priority, but often to the detriment of other areas.



## Actions

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Raise the profile of the 'Love Where You Live' Campaign to educate residents and reduce incidents of environmental crime	Melvyn Cryer		31-Mar-2018		
Implement the Parks and Green Spaces Strategy	Melvyn Cryer		31-Mar-2018		
Undertake review of street cleansing operations and invest/re-allocate resources as appropriate	Melvyn Cryer		31-Mar-2018		
Develop a visitors' centre at Gedling Country Park	David Wakelin		31-Mar-2018		
Encourage households and businesses to reduce, re-use and recycle more of their waste	Mark Hurst		31-Mar-2018		
Provide a bulky waste amnesty	Mark Hurst		28-Feb-2018		
Provide an additional waste collection over the Christmas period 2017	Mark Hurst		01-Jan-2018	