












Quarter 4/Year End Performance Report

Status




PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Portfolio Owners Leader Portfolio

Indicators

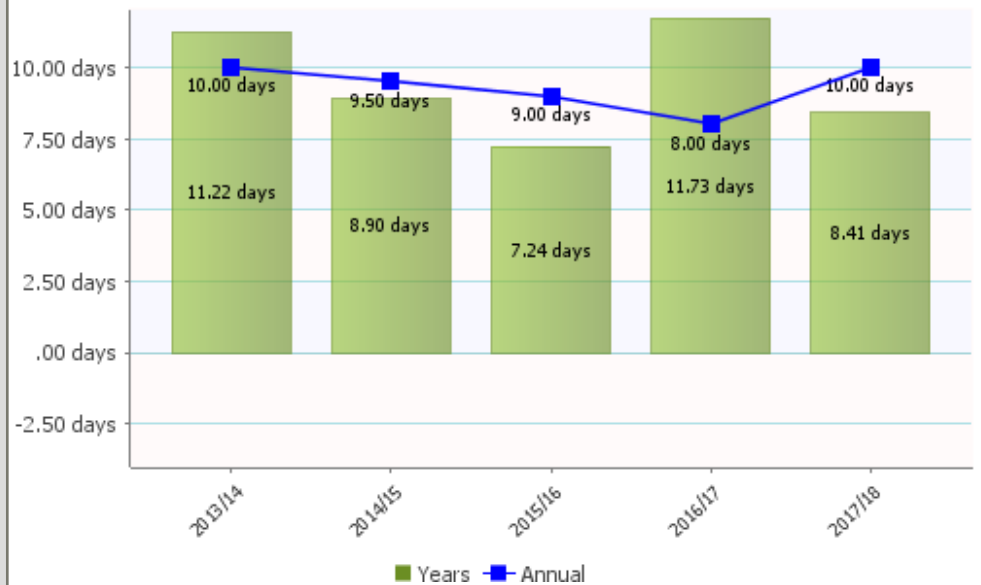
LI006 Working Days Lost Due to Sickness Absence (rolling 12 month total)

Managed By	David Archer	Status	
Current Value	Current Target	Trend compared to last period	Trend compared to year ago
8.41 days	10.00 days		

Latest Note

Performance against target

LI006 Working Days Lost Due to Sickness Absence (rolling 12 month total)

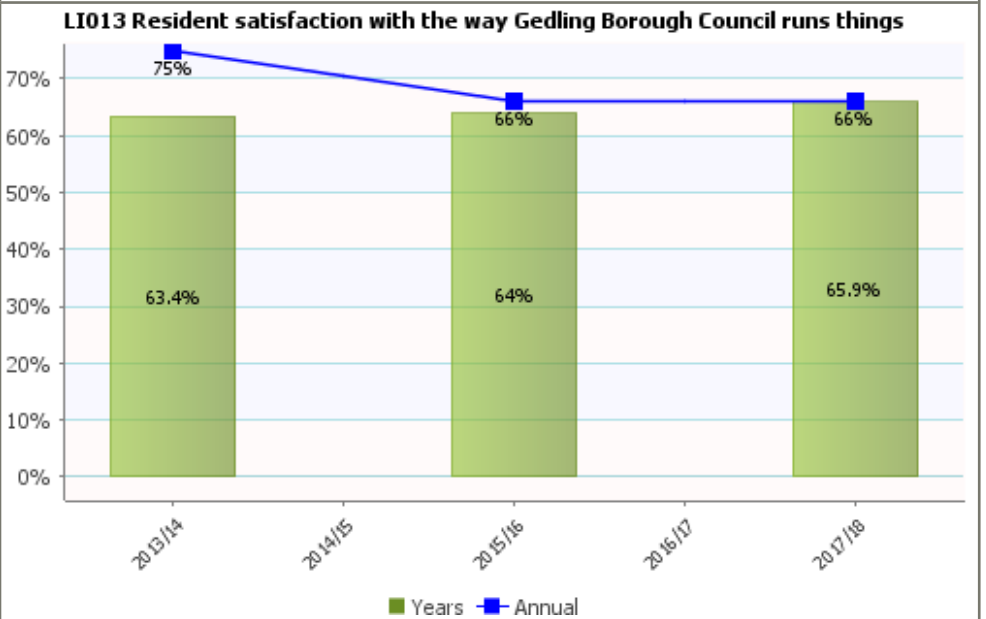


LI013 Resident satisfaction with the way Gedling Borough Council runs things




Managed By	Rosie Caddy	Status	
Current Value	Current Target	Trend compared to last period	Trend compared to year ago
65.9%	64%		

Latest Note

Performance against target

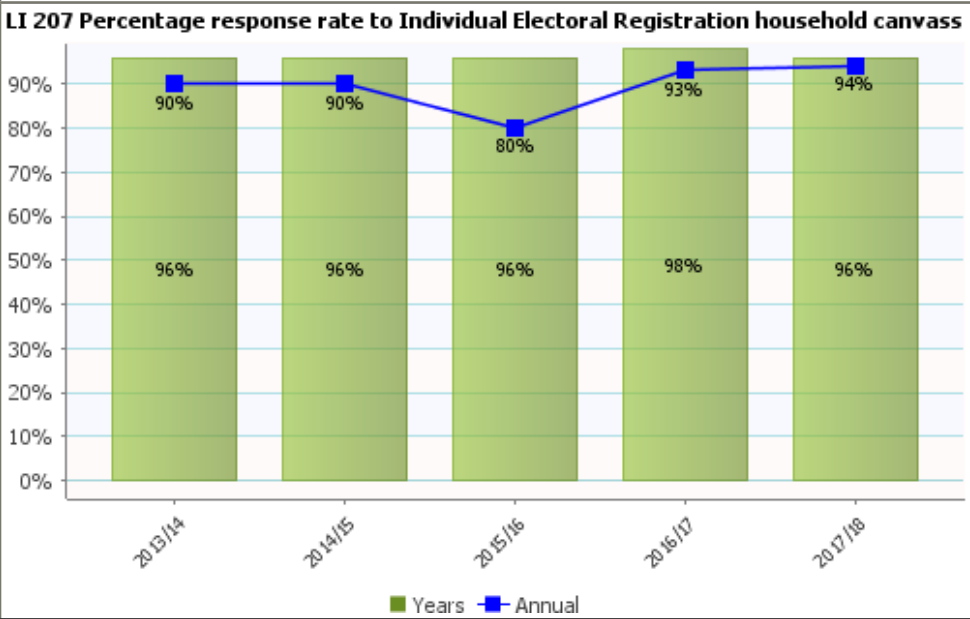


LI 207 Percentage response rate to Individual Electoral Registration household canvass




Managed By	Alec Dubberley	Status	
Current Value	Current Target	Trend compared to last period	Trend compared to year ago
96%	94%		

Latest Note

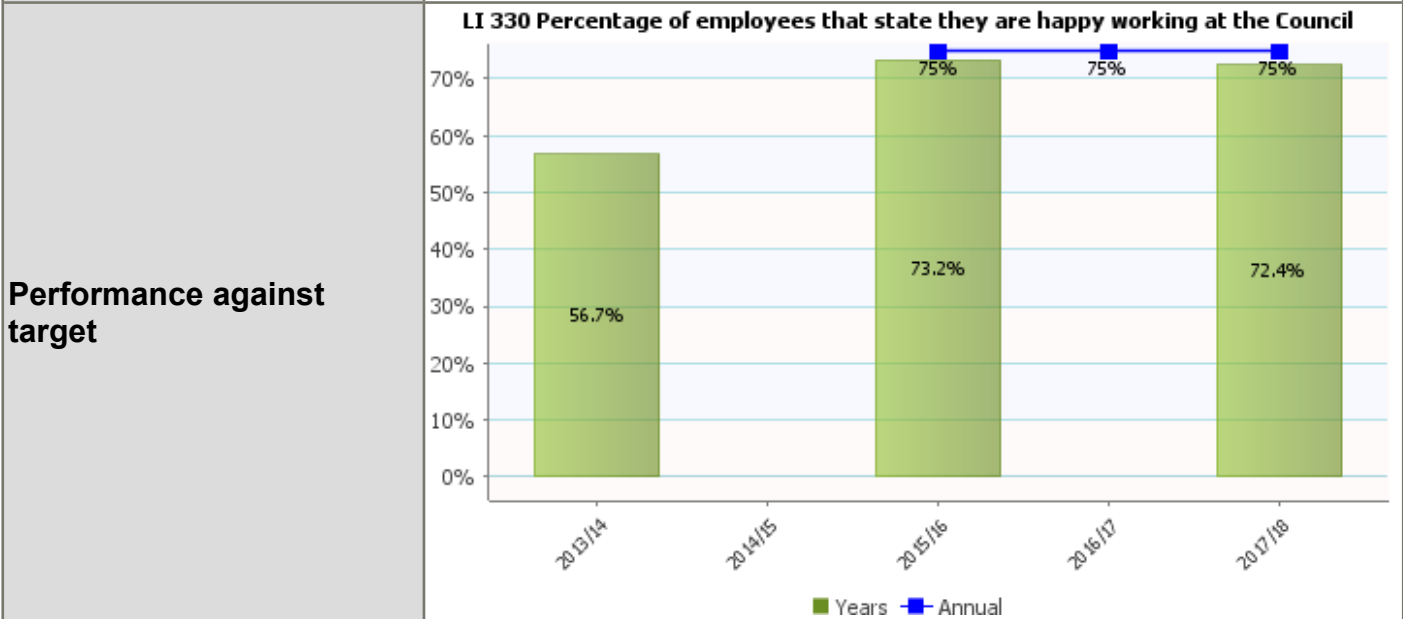
Performance against target






LI 330 Percentage of employees that state they are happy working at the Council




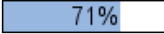







Managed By	David Archer	Status	
Current Value	Current Target	Trend compared to last period	Trend compared to year ago
72.4%	73%		

Latest Note



LI 317 Percentage of staff who feel well informed about what is happening in the council															
Managed By	Rosie Caddy	Status													
Current Value	Current Target	Trend compared to last period	Trend compared to year ago												
57%	60%														
Latest Note	Although below target the figure from this year's staff survey represents an increase of 11% since the previous survey in 2015/16. Further actions are currently taking place in respect of this indicator with an imminent engagement process with staff to determine what staff want to know about and how they would like to receive this information.														
Performance against target	<p>LI 317 Percentage of staff who feel well informed about what is happening in the council</p> <table border="1"> <caption>Performance against target data</caption> <thead> <tr> <th>Year</th> <th>Years (Bar)</th> <th>Annual (Line)</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>46%</td> <td>50%</td> </tr> <tr> <td>2016/17</td> <td>57%</td> <td>55%</td> </tr> <tr> <td>2017/18</td> <td>57%</td> <td>60%</td> </tr> </tbody> </table>			Year	Years (Bar)	Annual (Line)	2015/16	46%	50%	2016/17	57%	55%	2017/18	57%	60%
Year	Years (Bar)	Annual (Line)													
2015/16	46%	50%													
2016/17	57%	55%													
2017/18	57%	60%													

Actions

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Review current employee engagement and improve/modify where necessary	Rosie Caddy		31-Mar-2018		
Deliver the European funded ERASMUS + apprenticeship project	Dawn Alvey		31-Mar-2019		
Promote and encourage registration for and turnout at elections scheduled during 2017-19	Alec Dubberley		31-Mar-2018		
Develop a range of activities to improve staff health and well-being	David Archer		31-Mar-2018		
Develop and implement plans to increase agile working	Helen Barrington		31-Mar-2018		This is an ongoing programme of work which will continue into 2018/19.
Take the lead in promoting compassionate values and actions and support local organisations such as Arnold Foodbank and Sharewear	John Robinson		31-Mar-2018	