



## **Examples of Achievements and Activities**

**During**

**Quarter 2 2017/18**

## PEOPLE

### Reduce antisocial behaviour, crime and fear of crime

**Dealing effectively with illegal encampments** – the Public Protection team, working in partnership with colleagues in Legal and Parks and Street Care successfully dealt with 4 illegal encampments (an increase from none during 2016) at

- Colwick Recreation Ground during July 2017.
- Burton Road Recreation Ground during August on site for approximately 2 weeks later.
- Carlton Forum Playing fields during August. This was Redhill Academy land however Gedling Borough Council got involved to help deal with the eviction
- Thackeray's Lane Recreation Ground September.

They ensured the encampments were removed as quickly as possible, whilst keeping all informed of the actions through regular briefings. Two were resolved within 2 weeks.

**Reducing crime** – the amount of anti-social behaviour reported to the police over the last 12 months has reduced by 23.2%. There has also been a significant reduction in drug offences which have fallen by 22.4% over the same period.

**Flying High Performing Arts Summer School** - The Council worked in partnership with Flying High Expressive Arts Company to offer a four day dance and drama summer school for children aged 8-16 years old. Sessions took place at Pond Hills Lane Community Centre culminating in a performance at the Bonington Theatre. Sixteen young people attended with a number of those signing up to regular weekly Flying High sessions.

**Carnival Workshops with City Arts** - City Arts offered two workshop sessions in Arnot Hill Park to families over the summer holidays to create art work and props for the City Arts float at Nottingham Carnival, around 20 families took part.

**Funding for New Youth Activities at Leisure Centres** - The Community Relations Service has successfully obtained national funding to deliver StreetGames Club1 sessions in the Leisure Centres across the Borough. £6,000 of funding has been secured to engage young people into individual activities such as swimming, running and fitness sessions. A designated Club1 session will take place each week for 14-18 year olds at Calverton, Redhill and Carlton Forum.

**Multi-Sports at Netherfield Youth Club** - The Council teamed up with Nottinghamshire County Council Youth Service and Nottinghamshire County Football in the Community to provide a multi-sports session at Netherfield Youth Club during July. 12 young males engaged in the session and there are plans to roll out more regular sessions for young people in Netherfield.

**Skate Jam 2017** - Following an approach by a young man at the Arnold Carnival asking for some kind of "organised" competition for those who have left school and are either at work or university/college but still had a love of BMX, scooters and skateboards, a successful bid of £9,500 was obtained by the Friends of Arnot Hill Park. The Community Relations Service supported the Friends Of Group to commission Extreme Wheels to deliver a series of drop in sessions and skate-jams at local parks with a finale to be held at the Joshua Dale skate-park in Colwick. Events were held at the Play Days and across Arnold and Carlton. Bestwood

Village also saw a drop- in event. This was the first Skate Jam programme of its kind to be delivered anywhere in the country.

Average attendance at the drop in sessions was 20-35 and at the skate-jam events approximately 40-55. The finale at Colwick attracted nearly 100 riders with additional activities and catering provided by the local Scout group.

## **Reduce hardship and provide support to the most vulnerable**

**Improving homes for increasing numbers of private tenants** – The authority deals with complaints from private tenants where the landlord has not carried out repairs they are legally required to do, this includes leaking roofs, unsafe stairs, insecure properties and where heating has failed. The number of housing conditions service requests have steadily increased since 2009 from 121 during 2010/11 to 186 during 2016/17. From April to the end of quarter 2 a total of 109 requests were received.

**Get up and Go day** - Carlton Forum hosted a Get up and Go/Older Person's Day during September. Partners attending the day included Metropolitan Connect, Change Point, Notts Fire and Rescue and Eon to give advice and support. Over 20 older people were engaged in the event and 4 new participants attended the leisure centre's 50+ Club's sport and physical activity sessions.

**Arnold Methodist Church Mental Health Befriending Service** - The Community Relations section has continued to support the Arnold Methodist Church Befriending support group, which celebrated its one year anniversary at an event during September.

**Supporting the Gedling Breathe Easy Group** - The Community Relations Section has helped to provide activities for the Gedling Breathe Easy group, including talks from the Everyone Health and Wellbeing Service and Gedling Homes (Lifeline) and a singing instructor for their Christmas Singalong. The group offers the opportunity for local people living with a lung condition to make new friends with others who understand what they're going through, and learn more about living with a lung condition.

**Community Health and Wellbeing Newsletter** - The August edition of the Council's Community Health and Wellbeing E-Newsletter was created and sent to over 1,000 recipients and included information about Netherfield's new Dementia Memory Café, Change Point's service, Gedling Homes' Lifeline, DNA Health memberships, Gedling parkrun's, One You Active 10, Get up and Go.

**Supporting Netherfield Dementia Café** - The Council has been providing support and advice for a new Dementia Café in Netherfield. The café takes place at the St George's Centre, run by volunteers and supported by Gedling Homes.

**Supporting Falls Prevention in Bestwood Village** - The Council has supported the launch of new Falls Prevention session in Bestwood Village by promoting through the lunch club, distributing posters to the Bestwood Village Healthy Communities group, village Facebook page and newsletter and both Eden Lodge and Hawthorn Nursing homes.

## **Promote and encourage pride, good citizenship and participation in the local area**

**More people watching movies at Bonington Theatre** – during quarter 2 3,682 people came to the theatre to watch the 105 film screenings significantly higher than the 1,843 attendees during quarter 2 2016/17.

**Gedling Country Park – Memorial Garden Sculpture Project** - The Council and Friends of Gedling Country Park have appointed artist Richard Janes to produce a sculpture for the Memorial Garden funded by Supporting Local Communities at Nottinghamshire County Council. Representatives from both organisations were presented with three designs and the selected design was based on research into Gedling Colliery's 'Palm Tree Junction'. This is still located under the site of the country park and was well known by former miners and inspired a sculpture in the form of a tree. It is intended that the completed piece will be produced in core-ten steel and include laser cut images, referencing the mining history of the park and the wildlife and plant life in the park now. It is anticipated that the sculpture will be produced and installed by the end of March 2018.

**New Gedling Community and Voluntary Sector E-Newsletter** - The first edition of the Community and Voluntary E-Newsletter was sent out during September to 480 Community and Voluntary Sector recipients. The newsletter promotes events and volunteering opportunities within the borough and the first edition included features on

- Community Support Initiatives e.g. Get Up & Go campaign for older people.
- Council Events e.g. Halloween and Christmas Children's arts & craft events
- Opportunities for the community, information on Gedling Senior and Youth Council
- Funding opportunities for community groups to apply for
- Volunteering opportunities in Gedling and volunteering opportunities for Gedling Borough staff
- Community Centre room hire.

**Exploring the Heritage of Conway Park** - Netherfield's Locality Co-ordinator is working with Nottingham Archive and the University of Nottingham to uncover the history of Conway Park. The Council has plans to use its research to support an upcoming bid to heritage lottery.

**Gedling Borough's Heritage Brought Alive** - The Council has been successfully awarded £75,000 from Heritage Lottery Fund to deliver the 18 month Gedling Borough's Heritage Brought Alive project. The project will work with local heritage and history societies to interpret the Borough's rich heritage at the new visitor centre and on trails at Gedling Country Park. This will be complemented by an on-line hub promoting the many aspects of the Borough's heritage,

**Netherfield Garden Competition and Good Neighbour Awards** - During July the Netherfield Garden Competition and Good Neighbour Award was held at the Richard Herrod Centre and hosted by the Mayor of Gedling. 22 people entered the Garden Competition with 8 entering the Good Neighbour Award. The event was attended by residents, Carlton Brass Training Band and a local singer. Prizes were donated by East Midlands Trains, Waitrose, The Hilton, Sainsbury's, Morrison's, Tesco's B & Q, Wilkinsons and The Co-op.

**Killisick Fun Day** - Another great event with good attendance as in previous years, around 400 people attended during the afternoon. The Mighty Smith provided the main attraction but Killisick Junior School's performance in the arena was a particular highlight. There were inflatables, balloon modelling, Climbing Wall, Sports Coaches providing fun games, craft activities for the children, face painting and lots of information stalls. This continues to be a popular event!

**Newstead Fun Day** - This year's fun day was the biggest and best attended so far. The Mayor attended to present the prizes to the Garden Competition winners as usual and there was also a Fun Fair, amazing Fire Stunt Show and lots of stalls and activities including inflatables, balloon modelling, Climbing Wall, Sports Coaches providing games, craft stalls and activities for the children and a Fire Engine.

**Tour of Britain** - The Tour of Britain came through Newstead village on 6<sup>th</sup> September and Community Relations coordinated the village activities. The village was well decorated with yellow bunting and several bicycles painted bright yellow on display. The Newstead Dragon gave a warm welcome to the racers and the Primary School bike art and the dragon featured on the live ITV4 coverage. All residents on the route were given posters to display in windows and many did.

Volunteers from the Council kept everyone safe whilst Leisure (and a member of Community Relations) cycled away to welcome the tour. In the afternoon a picnic was arranged with cycling related and non cycling related activities available and Dr Bike repairing cycles. Many of the teachers from the Primary School came down along with families and time trials and racers were organised finishing off an exciting day!

**Gedling Borough Arts Festival** - The Gedling Borough Arts Festival returned with an extended programme, this year running over seven days instead of three. The festival was programmed by New Writers UK with support from the Council, Gedling Homes, Arnold Methodist Church, Arnold Library, Button Moon and Gedling Borough Arts Association. A significant number of other local arts and community organisations were also involved and the programme covered a wide variety of art forms. Overall the feedback from the public was positive, particularly successful events included:

- Willow Weaving workshops and after school arts activities in Arnot Hill Park
- A joint concert from Bestwood and Carlton Male Voice Choirs
- A craft market in Arnold Town Centre linked to performances in Arnold Market Place

**Outdoor Theatre in Arnot Hill Park** - The Friends of Arnot Hill Park with support from Arts and Parks staff at the Council hosted an outdoor performance of 'Alice Through the Looking Glass'. The event was free of charge to the public and was funded by Councillors', the Friends of Arnot Hill Park, Arts' and Parks' budgets. An estimated 250 attended the event and feedback from the audience was generally very positive. The Friends group placed collection buckets on the gate at the end of the performance and raised over £200 which they hope to use to support similar events next year.

**Summer Play Days** - This summer the Council worked in partnership to deliver Play Days in Calverton, Papplewick, Arnold and Carlton and Gedling. Partners who contributed funding included Calverton Parish Council, Calverton Play Day Committee, Papplewick Parish Council and Papplewick and Linby Enterprise Group. Many hundreds attended the four events enjoying a wide range of free play activities for children.

## Improve health and wellbeing

**Arnold Leisure Centre Works Completed** – the swimming pool reopened in September 2017. A brand new external roof and internal suspended ceiling has been installed along with a new lighting system in the pool area, upgrade of the heating system and work has been carried out to improve the interior of the centre. The changing facilities have also been improved with the installation of new hair dryers and straighteners. As at the end of quarter 2 the number of swimming lesson attendees had risen to 920, only 30 fewer than the pre-closure figure.

**Carlton Forum Health Suite** - In the first 200 days of being open (up to 31<sup>st</sup> July) the Carlton Forum Health Suite had

- 5,778 users, which is 29 users per day on average.
- A net income of £1,774.86
- 196 DNA members took up health suite membership running alongside their other memberships.

**New funding for Cinder Track in Netherfield** - A bid for funding to WREN was submitted earlier this year which has resulted in £46,320 being granted for improvements to the cinder track in Netherfield. Work will commence over the next few months and will make the track more accessible for local people to enjoy.

**Increasing DNA membership** – To the end of Quarter 2 there were 622 more members compared to last year – the current total is 4,417 members.

**Richard Herrod Wrestling to raise mental health awareness** - A special wrestling event organised by Councillor Scroggie and Arnold Methodist Church at the Richard Herrod Centre took place in August to raise awareness of mental health issues and funds for the church to build a crisis café for people in need. This successful event is to be repeated again in the future.

**Smoke free Killisick Fun Day** - At the Killisick Fun Day there was a smoke free zone in the Beacon area which included the car park and grounds. Signs were put up on the fencing and all entrances and were honoured by the people attending. The Beacon asked for the signs to be left up at the end of the event to continue to request users to respect the smoke free zone permanently.

**Drop-in Sport at Arnot Hill Park** - A programme of Sport was delivered in Arnot Hill Park during August. Attendance at the drop in style sessions was high with a real interest in sports such as Rounders and Tennis.

**Improver Running Track Sessions at Carlton-le-Willows Academy** - An Improver Running Track Session was successfully delivered for 12 weeks over the summer at Carlton Le Willows Academy. The sessions were delivered by local qualified Run Leaders and an average of 30 participants attended each week, with 50 participants attending some weeks. All participants were over 16 and had some level of running experience. The Council supported by promoting the sessions and providing funding for the track hire. The volunteers are now looking to make this an annual summer programme.

**Get Going In Gedling** - The Council has supported the revision of promotional material for the long standing Get Going Gedling health walk programme led by local volunteers. The promotional leaflet has been updated and distributed around the Borough.

## **PLACE**

### **Provide more homes**

**Increased number of homes started** - During Quarter 2 a total of 125 homes were started, mainly to the Gedling Colliery/Chase Farm site (33 plots) and the Byron Street site (14 plots) next to Aldi in Arnold.

**A gap funding application** - was submitted to HCA to help accelerate a large derelict site in Arnold.

### **Create more jobs and better access to them**

**Jobs Fair held** - During quarter two we delivered the annual Gedling Jobs Fair supporting 16 employers with their recruitment needs (in addition to 35 providers promoting training, employment and support services).

**Gedling Business Partnership meetings** - The Economic Growth Team attended three Gedling Business Partnership meetings to support businesses with their business support needs and D2N2 Growth Hub delivered a business surgery which three businesses accessed.

**Business support initiatives** - In quarter two four businesses were visited and supported to access business support initiatives. In addition, businesses that have been visited in previous months continue to receive support.

**Business engagement event** - A wider business engagement event for Colwick has been arranged during quarter two to take place in quarter three.

### **Ensure local people are well prepared and able to complete for jobs**

**Speed Networking events** - introducing young people to employers were held at two secondary schools. Engagement has continued with all secondary schools to plan employability events for the new academic year.

**Apprenticeship Support** - During this period 7 grants were awarded to businesses to support apprenticeships

### **Provide an attractive and sustainable local environment that local people can enjoy and appreciate**

**Green Flag awards** - Successful award of three 'Green Flags' at AHP, Burton Road Jubilee Park and Gedling Country Park, to recognise well managed parks and green spaces, setting the benchmark standard for the management of recreational outdoor spaces across the United Kingdom to ensure that everybody has access to appropriately managed, quality green and other open spaces, irrespective of where they live. That meet the needs of the communities that they serve.

**Installation of a new 'Multi Use Games' area** at Muirfield Road Recreation ground and a newly refurbished 'Children's Play Area' at Vale Road in Colwick, to give local children and teenagers attractive and enhanced recreation facilities.

**Community volunteer sessions** - An 'ongoing' annual programme of environmental improvement community volunteer sessions, [see attached], designed to enhance and create attractive and sustainable local environments. Involving the Arnot Hill Park Gardening Club, who maintain the ornamental areas of the park. Tree and Hedge planting at Gedling Country Park. Maintenance and tidy up of the Japanese Water Gardens at Bestwood Country Park and maintenance of the nature trail at Burton Road Jubilee Park, to include litter picking, weeding and general tidy up. To provide some examples. Tasks are suitable for those more and less physically able.

**Launch of the 'Green Nudge' campaign** with the help of Cllr's Clarke and Barnes. 'Green footprint' stencils are sprayed using biodegradable paint, in effect walking towards a nearby litter bin, to draw people's attention to the need to deposit litter in the bins provided rather than drop them on the floor. (See Photos attached).

**Continuation of the 'Clean up after your dog' campaign**, with 'Were Watching You' vinyl banners, and fluorescent glowing eyes, [Keep Britain tidy sponsored], posters and 'Clean up' after your dog biodegradable paint stencils placed at hot spot locations to deter dog fouling.

**Comprehensive review of land ownership** and grounds maintenance and cleansing responsibilities at 'Warren Hill' to address failings and inefficiencies, caused by organisations not taking responsibility for maintenance and cleansing. Area now fully mapped and all ownership organisations identified. Work to improve the area ongoing.

## **PERFORMANCE**

### **Improve the customer experience of dealing with the Council**

**Increasing satisfaction with the Council** – the proportion of residents that are satisfied with Gedling Borough Council has increased to 65.9% from 64%. More residents feel better informed rising to 71.2% compared to 69%. 73% of residents are satisfied with the ways they can contact us, increasing from 71% and 60% are satisfied with our response when they contacted us (rising from 57%).

**New website launched** – The Council's redesigned website was launched in August aimed at being easier to use and to facilitate more online/digital services for our residents.

**Award winning communication** – Our Media and Communications Manager won the 'Communicator of the year' in the Granicus Digital Strategy awards which recognise effective and innovative digital strategy promoting services, improving awareness, and increasing citizen involvement throughout the public sector.

### **Maintain a positive and productive working environment and strong staff morale**

**Staff Wellbeing@Work Newsletter** - The latest edition of the Staff Wellbeing@Work Newsletter was circulated in July and included topics such Pilates sessions for staff, the 'Let's Do it' initiative and how to do an office work out.

**Staff Pilates Sessions** - Staff Pilates sessions have been re-established in September initially for a 6 week trial with the plan to continue long term providing there is a good take up to the sessions.

**Being Healthy at the Employee Conference** - The following speakers and activities were sourced for the Council's Employee Conference to offer advice about leading healthy lifestyles:

- Mr Singh from Keyworth Pharmacy,
- Let's Talk Wellbeing Talking Therapy Service,
- Gedling parkrun
- Nordic Walking