




















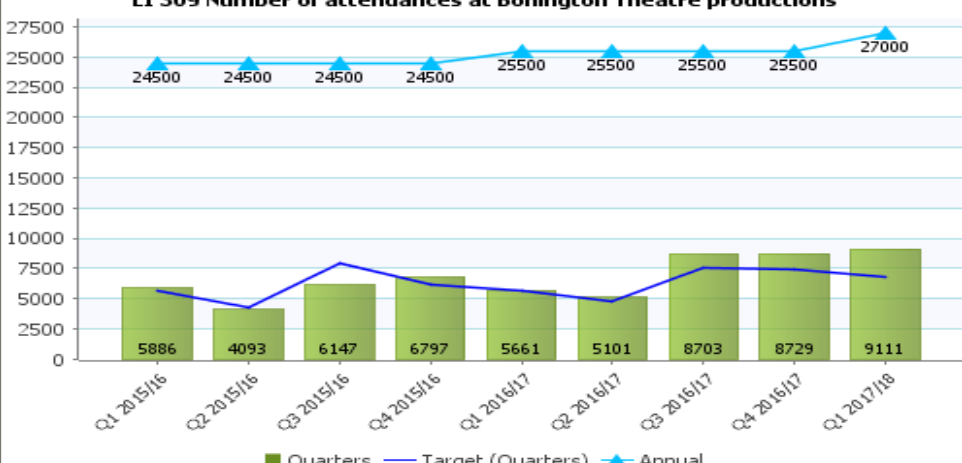
Portfolio Holder Performance Report - Quarter 1 2017/18

Portfolio - Housing, Health and Wellbeing

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Indicators

LI 309 Number of attendances at Bonington Theatre productions																																											
Managed By	Sarah Retzlaff	Status																																									
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
9111	6750																																										
Latest Note																																											
Performance against target	<p>LI 309 Number of attendances at Bonington Theatre productions</p>  <table border="1"> <caption>LI 309 Number of attendances at Bonington Theatre productions</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (Actual)</th> <th>Target (Quarters)</th> <th>Annual</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>5886</td> <td>~6000</td> <td>24500</td> </tr> <tr> <td>Q2 2015/16</td> <td>4093</td> <td>~5000</td> <td>24500</td> </tr> <tr> <td>Q3 2015/16</td> <td>6147</td> <td>~7000</td> <td>24500</td> </tr> <tr> <td>Q4 2015/16</td> <td>6797</td> <td>~6500</td> <td>24500</td> </tr> <tr> <td>Q1 2016/17</td> <td>5661</td> <td>~6000</td> <td>25500</td> </tr> <tr> <td>Q2 2016/17</td> <td>5101</td> <td>~5500</td> <td>25500</td> </tr> <tr> <td>Q3 2016/17</td> <td>8703</td> <td>~7500</td> <td>25500</td> </tr> <tr> <td>Q4 2016/17</td> <td>8729</td> <td>~7000</td> <td>25500</td> </tr> <tr> <td>Q1 2017/18</td> <td>9111</td> <td>~6500</td> <td>27000</td> </tr> </tbody> </table>			Quarter	Quarters (Actual)	Target (Quarters)	Annual	Q1 2015/16	5886	~6000	24500	Q2 2015/16	4093	~5000	24500	Q3 2015/16	6147	~7000	24500	Q4 2015/16	6797	~6500	24500	Q1 2016/17	5661	~6000	25500	Q2 2016/17	5101	~5500	25500	Q3 2016/17	8703	~7500	25500	Q4 2016/17	8729	~7000	25500	Q1 2017/18	9111	~6500	27000
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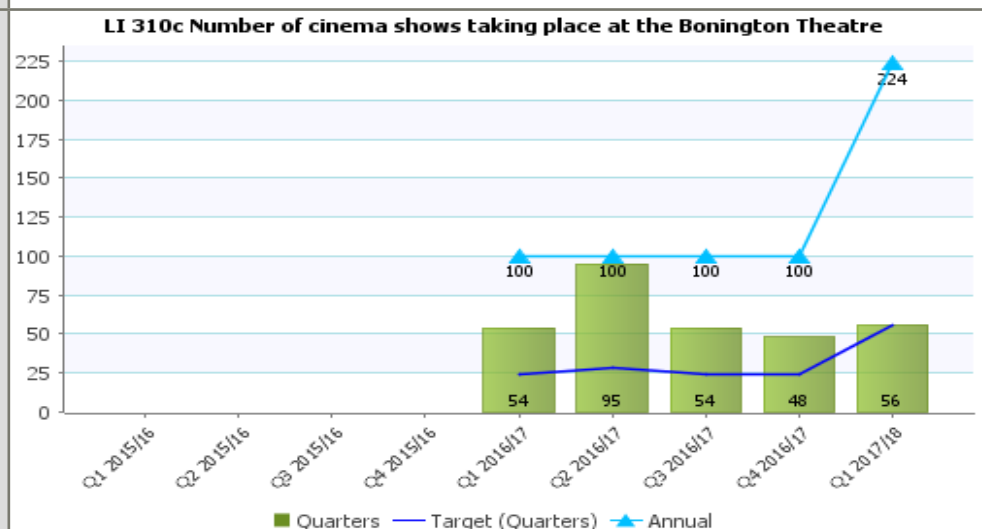
LI 310 Number of theatre events/shows taking place at the Bonington Theatre																																											
Managed By	Sarah Retzlaff	Status	✓																																								
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
156	125	↑	↑																																								
Latest Note																																											
Performance against target	<p>LI 310 Number of theatre events/shows taking place at the Bonington Theatre</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>Quarters (Actual)</th> <th>Target (Quarters)</th> <th>Annual</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>131</td> <td>60</td> <td>210</td> </tr> <tr> <td>Q2 2015/16</td> <td>93</td> <td>40</td> <td>210</td> </tr> <tr> <td>Q3 2015/16</td> <td>100</td> <td>60</td> <td>210</td> </tr> <tr> <td>Q4 2015/16</td> <td>121</td> <td>50</td> <td>210</td> </tr> <tr> <td>Q1 2016/17</td> <td>134</td> <td>90</td> <td>400</td> </tr> <tr> <td>Q2 2016/17</td> <td>174</td> <td>80</td> <td>400</td> </tr> <tr> <td>Q3 2016/17</td> <td>152</td> <td>110</td> <td>400</td> </tr> <tr> <td>Q4 2016/17</td> <td>152</td> <td>110</td> <td>400</td> </tr> <tr> <td>Q1 2017/18</td> <td>156</td> <td>120</td> <td>500</td> </tr> </tbody> </table>			Quarter	Quarters (Actual)	Target (Quarters)	Annual	Q1 2015/16	131	60	210	Q2 2015/16	93	40	210	Q3 2015/16	100	60	210	Q4 2015/16	121	50	210	Q1 2016/17	134	90	400	Q2 2016/17	174	80	400	Q3 2016/17	152	110	400	Q4 2016/17	152	110	400	Q1 2017/18	156	120	500
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Q1 2016/17	134	90	400																																								
Q2 2016/17	174	80	400																																								
Q3 2016/17	152	110	400																																								
Q4 2016/17	152	110	400																																								
Q1 2017/18	156	120	500																																								

LI 310c Number of cinema shows taking place at the Bonington Theatre

Managed By	Sarah Retzlaff	Status	✓
Current Value	Current Target	Trend compared to last period	Trend compared to year ago
56	56	↑	↓

Latest Note

Performance against target

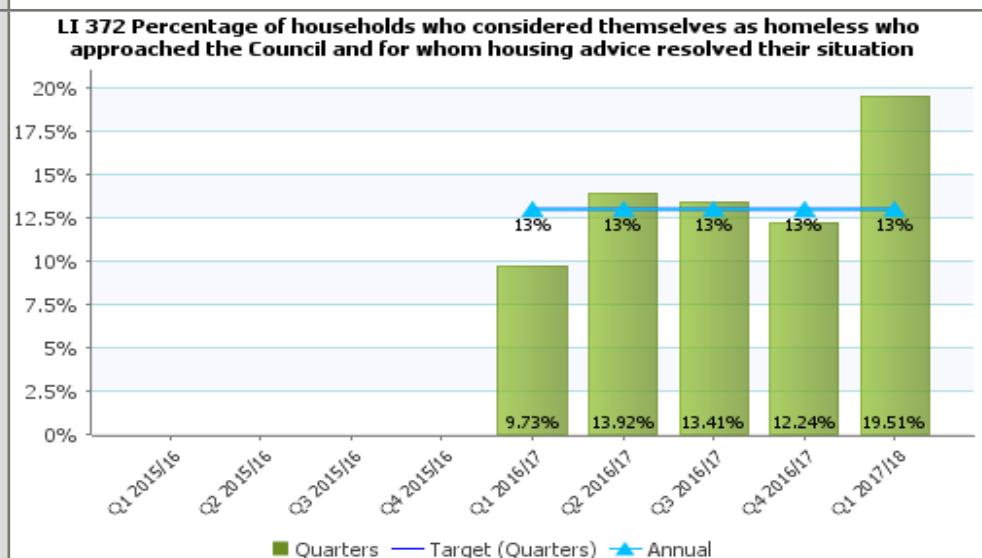


LI 372 Percentage of households who considered themselves as homeless who approached the Council and for whom housing advice resolved their situation

Managed By	Duncan Adamson	Status	✓
Current Value	Current Target	Trend compared to last period	Trend compared to year ago
19.51%	13%	↑	↑




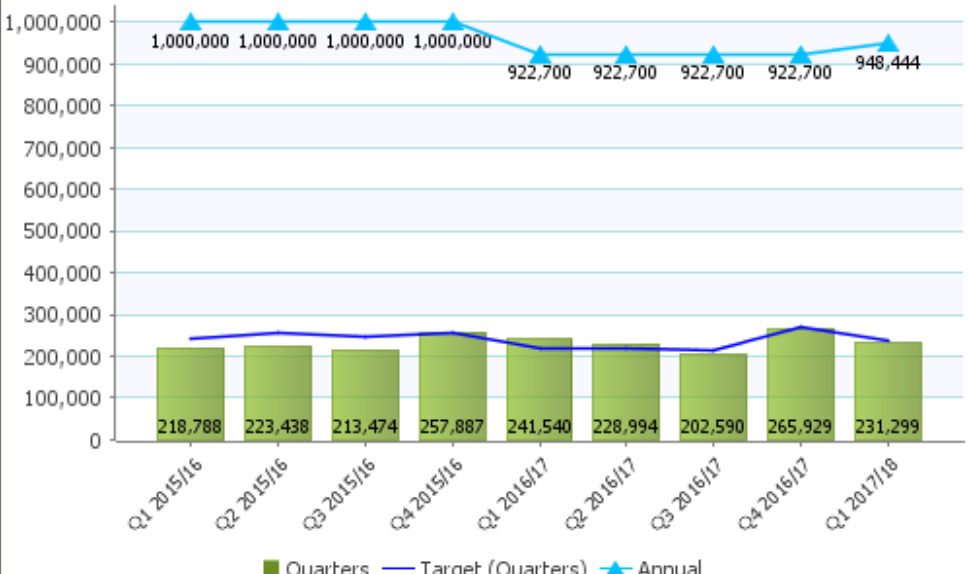
Latest Note




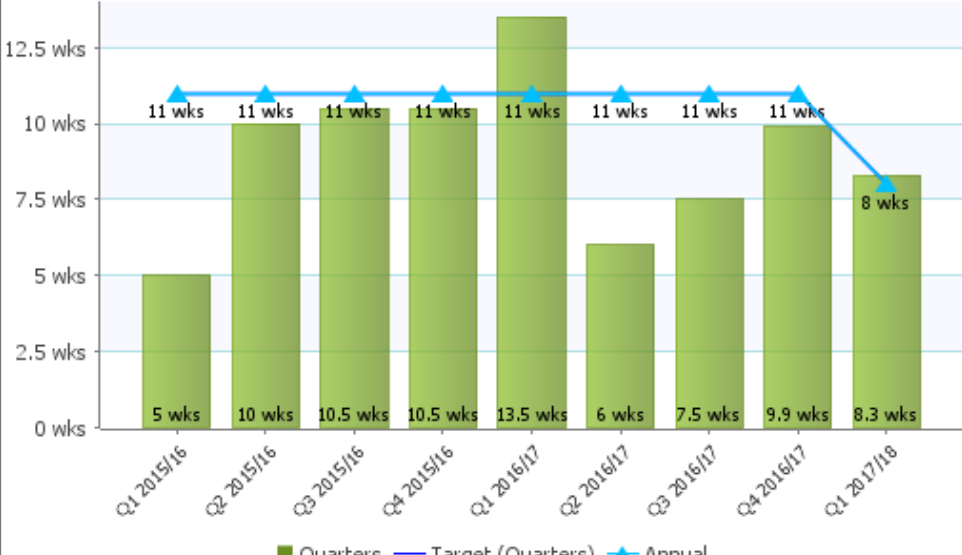
Performance against target




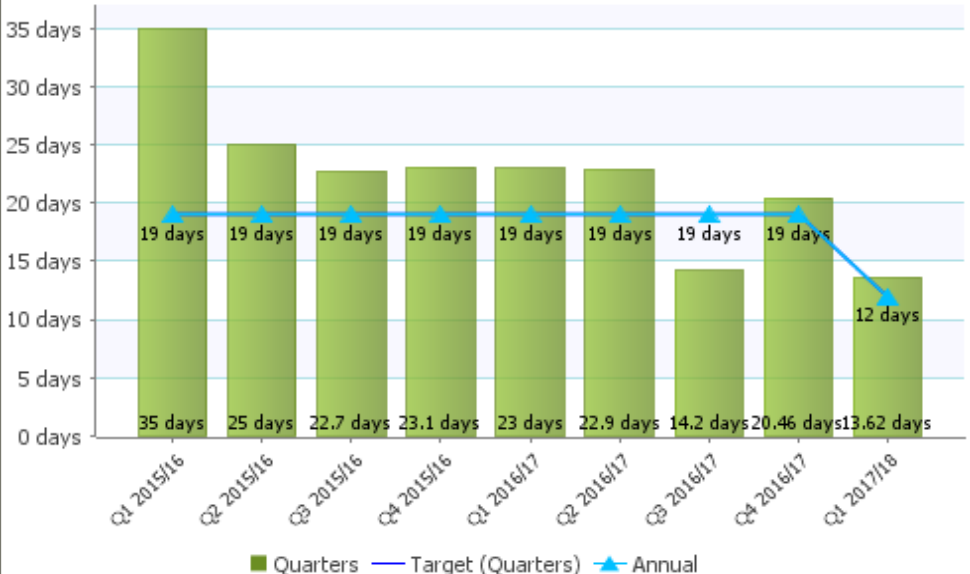





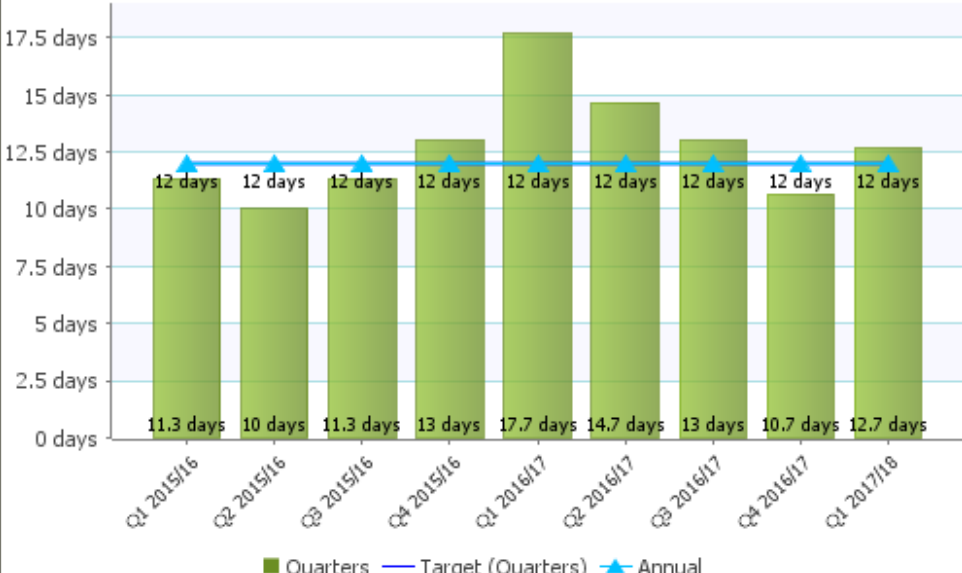
LI085 SECT Average number of DNA members (12 month rolling period)																																											
Managed By	Sarah Retzlaff	Status	✓																																								
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
4455	3800	↑	↑																																								
Latest Note																																											
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Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
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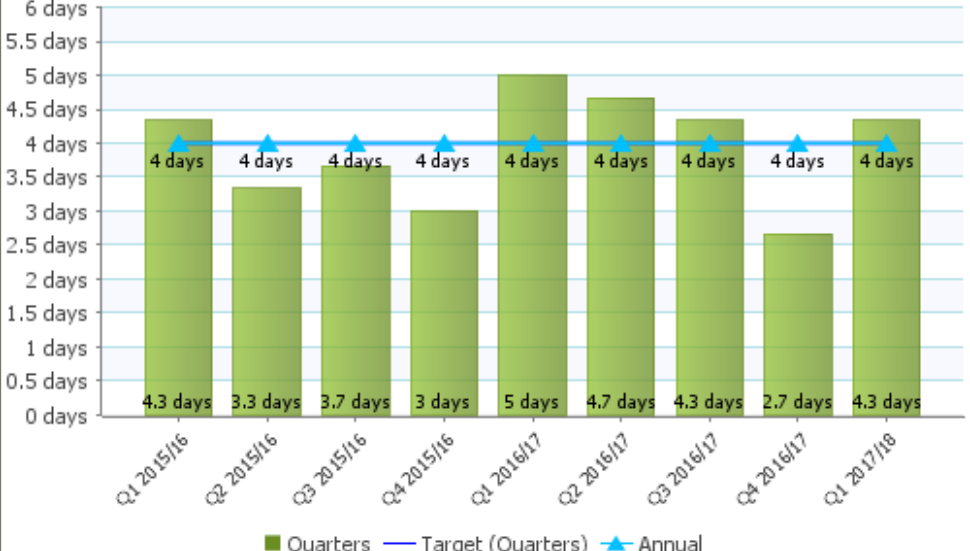
LI027 Number of visits to leisure centres																																											
Managed By	Sarah Retzlaff	Status																																									
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
231,299	237,111																																										
Latest Note	Closure of Arnold Leisure Centre Pool since end May has affected user figures. The pool is due to re-open to users after the summer break.																																										
Performance against target	<p style="text-align: center;">LI027 Number of visits to leisure centres</p>  <table border="1"> <thead> <tr> <th>Quarter</th> <th>Quarters (Visits)</th> <th>Target (Quarters)</th> <th>Annual (Visits)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>218,788</td> <td>~240,000</td> <td>1,000,000</td> </tr> <tr> <td>Q2 2015/16</td> <td>223,438</td> <td>~250,000</td> <td>1,000,000</td> </tr> <tr> <td>Q3 2015/16</td> <td>213,474</td> <td>~240,000</td> <td>1,000,000</td> </tr> <tr> <td>Q4 2015/16</td> <td>257,887</td> <td>~250,000</td> <td>1,000,000</td> </tr> <tr> <td>Q1 2016/17</td> <td>241,540</td> <td>~230,000</td> <td>922,700</td> </tr> <tr> <td>Q2 2016/17</td> <td>228,994</td> <td>~220,000</td> <td>922,700</td> </tr> <tr> <td>Q3 2016/17</td> <td>202,590</td> <td>~210,000</td> <td>922,700</td> </tr> <tr> <td>Q4 2016/17</td> <td>265,929</td> <td>~260,000</td> <td>922,700</td> </tr> <tr> <td>Q1 2017/18</td> <td>231,299</td> <td>~240,000</td> <td>948,444</td> </tr> </tbody> </table> <p style="text-align: center;">■ Quarters — Target (Quarters) ▲ Annual</p>			Quarter	Quarters (Visits)	Target (Quarters)	Annual (Visits)	Q1 2015/16	218,788	~240,000	1,000,000	Q2 2015/16	223,438	~250,000	1,000,000	Q3 2015/16	213,474	~240,000	1,000,000	Q4 2015/16	257,887	~250,000	1,000,000	Q1 2016/17	241,540	~230,000	922,700	Q2 2016/17	228,994	~220,000	922,700	Q3 2016/17	202,590	~210,000	922,700	Q4 2016/17	265,929	~260,000	922,700	Q1 2017/18	231,299	~240,000	948,444
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LI086 Average length of time spent in temporary accommodation (in weeks)																																											
Managed By	Duncan Adamson	Status																																									
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
8.3 wks	8 wks																																										
Latest Note	<p>Whilst not on target, there has been significant improvement in performance from quarter 4 to slightly over the target of 8 weeks for Quarter 1. This is very much demand led and dependent on Gedling Homes, Housing Associations and Private Sector properties being available. This target will be closely monitored over the next Quarter as the length of time spent in Temporary Accommodation is increasing, it is unlikely that we will reach the target at end Quarter 2.</p>																																										
Performance against target	<p>LI086 Average length of time spent in temporary accommodation (in weeks)</p>  <table border="1"> <caption>LI086 Average length of time spent in temporary accommodation (in weeks)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (wks)</th> <th>Target (Quarters) (wks)</th> <th>Annual (wks)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>5 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q2 2015/16</td> <td>10 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q3 2015/16</td> <td>10.5 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q4 2015/16</td> <td>10.5 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q1 2016/17</td> <td>13.5 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q2 2016/17</td> <td>6 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q3 2016/17</td> <td>7.5 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q4 2016/17</td> <td>9.9 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> <tr> <td>Q1 2017/18</td> <td>8.3 wks</td> <td>11 wks</td> <td>11 wks</td> </tr> </tbody> </table>			Quarter	Quarters (wks)	Target (Quarters) (wks)	Annual (wks)	Q1 2015/16	5 wks	11 wks	11 wks	Q2 2015/16	10 wks	11 wks	11 wks	Q3 2015/16	10.5 wks	11 wks	11 wks	Q4 2015/16	10.5 wks	11 wks	11 wks	Q1 2016/17	13.5 wks	11 wks	11 wks	Q2 2016/17	6 wks	11 wks	11 wks	Q3 2016/17	7.5 wks	11 wks	11 wks	Q4 2016/17	9.9 wks	11 wks	11 wks	Q1 2017/18	8.3 wks	11 wks	11 wks
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LI051 Average time to process homeless applications (number of working days)																																											
Managed By	Duncan Adamson	Status																																									
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
13.62 days	12 days																																										
Latest Note	Reduction in staff resources has partly contributed to missing the target, but with reprioritisation it is expected performance will be improve and meet the target in the future.																																										
Performance against target	<p>LI051 Average time to process homeless applications (number of working days)</p>  <table border="1"> <thead> <tr> <th>Quarter</th> <th>Actual (Days)</th> <th>Target (Days)</th> <th>Annual Average (Days)</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>35</td><td>19</td><td>19</td></tr> <tr><td>Q2 2015/16</td><td>25</td><td>19</td><td>19</td></tr> <tr><td>Q3 2015/16</td><td>22.7</td><td>19</td><td>19</td></tr> <tr><td>Q4 2015/16</td><td>23.1</td><td>19</td><td>19</td></tr> <tr><td>Q1 2016/17</td><td>23</td><td>19</td><td>19</td></tr> <tr><td>Q2 2016/17</td><td>22.9</td><td>19</td><td>19</td></tr> <tr><td>Q3 2016/17</td><td>14.2</td><td>19</td><td>19</td></tr> <tr><td>Q4 2016/17</td><td>20.46</td><td>19</td><td>19</td></tr> <tr><td>Q1 2017/18</td><td>13.62</td><td>12</td><td>12</td></tr> </tbody> </table> <p>■ Quarters — Target (Quarters) ▲ Annual</p>			Quarter	Actual (Days)	Target (Days)	Annual Average (Days)	Q1 2015/16	35	19	19	Q2 2015/16	25	19	19	Q3 2015/16	22.7	19	19	Q4 2015/16	23.1	19	19	Q1 2016/17	23	19	19	Q2 2016/17	22.9	19	19	Q3 2016/17	14.2	19	19	Q4 2016/17	20.46	19	19	Q1 2017/18	13.62	12	12
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LI074 Average time to process new Housing Benefit claims (in calendar days)																																											
Managed By	Duncan Adamson	Status																																									
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
12.7 days	12 days																																										
Latest Note	<p>The teams' performance is slightly over the target this quarter by 0.7 of a day. This is a challenging target (in 2010/11 it was 20 days) and the Benefits section has had continuous welfare reform changes to implement whilst carrying two vacancies as part of the budget efficiency strategy. The team will be revising their workload priorities to aim to achieve the target by the end of Quarter 2.</p>																																										
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LI075 Average time to process Housing Benefit change in circumstances (in calendar days)

Managed By	Duncan Adamson	Status																																									
Current Value	Current Target	Trend compared to last period	Trend compared to year ago																																								
4.3 days	4 days																																										
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Actions

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Identify and implement practical initiatives to encourage cycling and walking	Lance Juby		31-Mar-2018	<div><div></div></div> 26%	
Develop the Gedling Older People's Advisory Group with a view to introducing a Senior Council	Lance Juby		31-Mar-2018	<div><div></div></div> 0%	
Develop and implement actions to address health inequalities across the borough	Lance Juby		31-Mar-2018	<div><div></div></div> 15%	Sport England Submission for a Local Delivery Pilot to be shaped into Activity Strategy for Gedling.
Introduce and support a range of measures designed to tackle excessive weight and promote healthy lifestyles	Lance Juby		31-Mar-2018	<div><div></div></div> 25%	20 sites across Gedling have achieved the Breast Feeding Friendly Accreditation (the latest being Gedling Country Park).
Work with partners to deliver activities to support those experiencing mental health illness, loneliness, isolation and dementia	Lance Juby		31-Mar-2018	<div><div></div></div> 11%	
Implement playing pitch strategy including the provision of new 3G facilities at Redhill and Carlton le Willows schools	Lance Juby		31-Mar-2018	<div><div></div></div> 25%	3G facility at Redhill Academy complete and open. Supporting Carlton-le-Willows Academy with Football Foundation bid to develop ancillary facilities for a proposed 3G pitch.
Provide a varied range of leisure activities for younger people	Sarah Retzlaff		31-Mar-2018	<div><div></div></div> 11%	

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Implement a range of activities to increase participation in sport and physical activity	Sarah Retzlaff		31-Mar-2018	<div><div>4%</div></div>	
Provide and promote free swimming	Sarah Retzlaff		31-Mar-2018	<div><div>25%</div></div>	
Widen and increase participation at the Bonington Theatre	Sarah Retzlaff		31-Mar-2018	<div><div>22%</div></div>	
Increase the participation in organised outdoor activities in parks and open spaces	Melvyn Cryer		31-Mar-2018	<div><div>25%</div></div>	
Take the lead in developing a more integrated approach to family support, working with Nottinghamshire County Council and other partners	Andy Callingham		31-Mar-2018	<div><div>30%</div></div>	<p>Good progress has been made recently with the appointment of a new ASB coordinator for the Council who has now in their job description a formal liaison role and joint working remit with the Troubled Families Team for Gedling. This is improving integration between the two services and understanding of how the teams can work closer together to improve outcomes.</p> <p>The Director for Community Health and Wellbeing represents the Borough and the other Districts on the reformed Countywide Steering Group and is an active member. Plans are in development for further joint local work between the public protection / partnership hub arrangements being created in August 2017 and the Troubled Families Team.</p>

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Take action to tackle the harmful effects of smoking	Andy Callingham		31-Mar-2018	<div><div></div>0%</div>	
Develop and implement a range of prevention measures that can be proactively used to reduce the number of people presenting themselves to the council as homeless	Duncan Adamson		31-Mar-2018	<div><div></div>0%</div>	
Ensure arrangements are in place to support local residents with the transition to Universal Credit	Duncan Adamson		31-Mar-2018	<div><div></div>20%</div>	
Continue to support the national refugee resettlement programme	Duncan Adamson		31-Mar-2018	<div><div></div>5%</div>	