



Civic Centre,
Arnot Hill Park,
Arnold,
Nottinghamshire,
NG5 6LU

Agenda

Overview and Scrutiny Committee

Date: **Monday 18 January 2021**

Time: **5.30 pm**

Place: **Virtual Meeting**

For any further information please contact:

Helen Lee

Democratic Services Officer

0115 901 3894

Overview and Scrutiny Committee

Membership

Chair Councillor Liz Clunie

Vice-Chair Councillor Paul Feeney

Councillor Sandra Barnes
Councillor Michael Boyle
Councillor Jim Creamer
Councillor Rachael Ellis
Councillor Andrew Ellwood
Councillor Jennifer Hemingway
Councillor Mike Hope
Councillor Simon Murray
Councillor Marje Paling
Councillor Martin Smith
Councillor Sam Smith

WEBCASTING NOTICE

As a result of legislation passed to enable remote meetings to take place during the COVID-19 emergency, this local authority meeting is being held remotely using conferencing software. This approach allows participants to not physically gather in a meeting room. In order to keep meetings open to the public, the live audio will be streamed at www.gedling.gov.uk and the video will be published after the meeting.

Please note: this meeting will be audio and video recorded for live and subsequent broadcast via the Council's website (www.gedling.gov.uk) - at the start of the meeting the Chair will confirm if all or part of the meeting is being recorded.

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AGENDA

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- 3 To approve, as a correct record, the minutes of the meeting held on 9 November 2020.** 7 - 11
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Report of the Democratic Services Officer.
- 8 Scrutiny Work Programme** 91 - 99
Report of the Democratic Services Officer
- 9 Any other item which the Chair considers urgent.**

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MINUTES OVERVIEW AND SCRUTINY COMMITTEE

Monday 9 November 2020

Councillor Liz Clunie (Chair)

Councillor Paul Feeney	Councillor Andrew Ellwood
Councillor Chris Barnfather	Councillor Jennifer Hemingway
Councillor Sandra Barnes	Councillor Mike Hope
Councillor Michael Boyle	Councillor Marje Paling
Councillor Jim Creamer	Councillor Martin Smith
Councillor Rachael Ellis	Councillor Sam Smith

Apologies for absence: Councillor Simon Murray

Officers in Attendance: D Jayne, S Palmer, J Davies, P Whitworth and H Lee

Guests in Attendance Councillor D Ellis

19 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS.

Apologies were received from Councillor Murray. Councillor Barnfather attended as a substitute.

20 TO APPROVE, AS A CORRECT RECORD, THE MINUTES OF THE MEETING HELD ON 7 SEPTEMBER 2020.

RESOLVED:

That the minutes of the above meeting, having been circulated, be approved as a correct record.

21 DECLARATION OF INTERESTS.

Councillor Rachael Ellis declared a personal interest in item 4 as the wife of the Portfolio Holder.

22 PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE

The committee welcomed Councillor David Ellis, Portfolio Holder for Public Protection, who attended the meeting to discuss a range of responsibilities that fall within his Portfolio, and to assist the committee's annual requirement to examine the work of the Community Safety Partnership. David Jayne, Community Safety and Partnership Manager, and Sam Palmer, Food Health and Housing Manager, also attended the meeting.

Councillor Ellis discussed a range of issues and answered a number of questions that had been sent to him in advance of the meeting.

It was explained that:

- There had been a drop in recorded crime because of less opportunity due to the Covid lockdown and an increase in proactive policing. This requires the police to monitor criminal activity and respond by deploying additional resources to areas of concern.
- Anti-social behaviour has increased and targeted work is being undertaken by the police and borough officers.
- Concerns regarding the increase in domestic abuse were being addressed. The changing nature of types of abuse and mechanisms to improve the response to cases of, and support for, victims was discussed.
- The current local policing priorities are speeding, residential burglary and drug supply.
- The Selective Licensing Scheme is working well and is being expanded to include Carlton Hill, Colwick, Daybrook and Newstead Village.
- The South Nottinghamshire Community Safety Partnership works to keep partners involved, shares best practice and offers members mutual support and assistance.
- Covid Marshalls have no enforcement powers but have a role to engage, encourage and educate the public.

RESOLVED to:

- 1) Thank Councillor Ellis for his attendance;
- 2) Request additional information relating to the breakdown of incidents of antisocial behaviour; and
- 3) Note the information.

TEMPORARY ACCOMMODATION

Joelle Davies, Service Manager for Economic Growth and Regeneration, and Paul Whitworth, Housing and Welfare Manager, attended the committee and discussed work to improve performance against the approved indicator relating to the average time spent in temporary accommodation.

During discussion the following points were highlighted:

- The increased need for temporary accommodation and the work being undertaken to prevent the threat of homelessness and the number of people presenting as homeless.
- The necessary current use of Bed and Breakfast accommodation
- Initiatives to improve the provision of temporary accommodation and the successful bid to secure additional units of accommodation
- The need to increase access to permanent affordable accommodation.

RESOLVED to:

- 1) Ask officers to attend committee to update on further developments when approved by Cabinet; and
- 2) Note the information.

SCRUTINY WORK PROGRAMME**2020/2021 Scrutiny Work Programme****Scrutiny Working Groups****Planning Policy White Paper 'Planning for the Future' Consultation**

Members were informed that their response to the proposals had been forwarded to the Planning Policy Officer.

Flooding

Members were updated on the progress of the working group which is examining flooding in the borough.

After discussion it was agreed to start a review that would examine issues related to domestic abuse specifically the provision of temporary/refuge accommodation.

Working group members: Councillors Barnes, Boyle, Clunie, Ellis and Paling.

Scrutiny in Committee

Members requested that a detailed breakdown of anti-social incidents in the borough be available for the January committee.

It was agreed that Councillor Hollingsworth, Portfolio Holder for Growth and Regeneration be invited to the March committee.

RESOLVED to

- 1) Note the information relating to the ongoing scrutiny working groups;
- 2) Commence a review relating to domestic abuse and the provision of temporary accommodation;
- 3) Receive information regarding anti-social incidents in the borough; and
- 4) Invite Councillor Hollingsworth to the March committee.

25 REPORTS AND NOTICES RECEIVED BY THE CHAIR OF OVERVIEW AND SCRUTINY COMMITTEE AS REQUIRED UNDER THE CONSTITUTION OR LAW.

Members considered a report that had been circulated in advance of the meeting which included information on items referred to the chair as required by the constitution.

RESOLVED:

To note the information.

26 ANY OTHER ITEM WHICH THE CHAIR CONSIDERS URGENT.

None.

The meeting finished at 7.45 pm

Signed by Chair:
Date:

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Report to Overview and Scrutiny Committee

Subject: Programme of Portfolio Holder Attendance

Date: 18th January 2021

Author: Democratic Services Officer

1. PURPOSE OF THE REPORT

- I. To consider areas of responsibility of Councillor Wheeler, Portfolio Holder for Housing, Health and Wellbeing, and Councillor V McCrossen, Portfolio Holder for Young People and Equalities, as part of the programme of holding the Executive to account.
- II. To discuss issues for examination in the Growth and Regeneration portfolio in preparation for the March committee meeting.

RECOMMENDATION

That the Overview and Scrutiny Committee:

- consider, ask questions and comment on the information provided
- thank Councillor Wheeler, Councillor McCrossen and other guests for their attendance
- discuss and consider areas for examination in Councillor Hollingsworth's and portfolio

2 BACKGROUND

- 2.1 At the 6th July 2020 Overview and Scrutiny Committee, members agreed to continue with a programme of attendance by Portfolio Holders, and relevant officers, at committee. Areas of performance, within each portfolio for examination, would be identified, and questions for the Portfolio Holder submitted in advance of each meeting. 'Ad hoc' questions could also be put forward at the meeting itself. Non-executive members are also invited to submit questions for the

Portfolio Holder.

3. 2020/2021 PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE

- 3.1** Councillor Wheeler, Portfolio Holder for Housing, Health and Wellbeing, and Councillor V McCrossen, Portfolio Holder for Young People and Equalities are attending the committee to give members the opportunity to examine issues in their portfolios.
- 3.2** Areas of responsibility in the Housing, Health and Wellbeing Portfolio include:
- Leisure Centres and Sports Development, including lead for sport and physical activity
 - Health promotion and development
 - Bonington Theatre
 - Homelessness and Housing Needs
 - Council housing development
 - Housing and Council Tax Benefits
 - Liaison with Public Health and Clinical Commissioning Group.
- 3.3** Areas of responsibility in the Young People and Equalities Portfolio include:
- Play and events for young people
 - Equalities
 - Youth Council and Youth Mayor
 - Engagement and Consultation with young people
 - Liaison with various bodies and agencies in relation to mental health
 - Support the Deputy Leader in the development of a Social Mobility Commission and delivery of agreed key actions
 - Work with the Portfolio holder for Growth and Regeneration in reducing levels of youth employment
 - Work with the Portfolio holder for Public Protection to reduce risk and fear of crime for young people.
- 3.4** Customised reports detailing performance outcomes for Q2 are attached at **Appendix 1 and 2** to assist members identify areas for consideration.
- 3.5** Of particular concern currently, is an issue that cuts across both portfolios, is the detrimental impact the Covid pandemic has had on mental health for all age groups. This has been particularly acute for some children and young people who have very serious anxiety issues related to Covid, increased by the cancellation of exams, lost education and disruption to social friendship groups.

- 3.6** Councillor Wheeler and Councillor McCrossen will discuss how the pandemic has impacted on mental health and the lack of mental health services for young people. Information about local mental health services for young people in Nottinghamshire is attached at **Appendix 3**. Results from a recent consultation with young people about their experiences of life as a young person living in Gedling Borough will also be presented.
- 3.7** The equality and diversity consultation which is due to end mid-January will be discussed.
- 3.8** The following questions have been received in advance of the committee

The two question below refer to the Quarter 2 Performance Report for Young People and Equalities

- I. When choosing interns are equality implications taken into consideration?
- II. Would it be possible for clarification about the 'specific reference to consideration of equalities implications' mentioned in the excerpt below
The Project Management process has been updated to include a specific reference to consideration of Equalities Implications. This will ensure that equalities implications will be considered as part of the project.
Is it just a sentence signposting?

The question below is to both Portfolio Holders and refers to their policy advisors.

How have they used them and do they feel that the role is necessary, beneficial and cost effective?

4 FUTURE PORTFOLIO HOLDER ATTENDANCE

Councillor Hollingsworth, Portfolio Holder for Growth and Regeneration will be attending the next meeting of the committee to give members the opportunity to examine areas of responsibility in her portfolio

- Planning policy, development management and building control
- Transportation
- Town centre management and development
- Business improvement, local business engagement, promotion and support
- Housing Development
- Employment and skills

A customised report detailing performance outcomes for Quarter 2 for the above portfolio is attached at **Appendix 4** to assist members identify areas for consideration. Quarter 3 performance information will be sent out to members of the committee prior to Councillor Hollingsworth's attendance.

5 Financial Implications

- 5.1 There are no financial implications arising out of this report.

6 Legal Implications

- 6.1 There are no legal implications arising out of this report.

7 Equalities Implications

- 7.1 There are no equalities implications arising out of this report














8 Carbon Reduction/Environmental Sustainability Implications

- 8.1 There are no carbon/environmental/sustainability implication arising out of this report.


9 Appendices


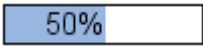





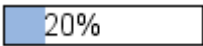
- 9.1 Appendix 1: Q 2 Performance Health, Housing and Wellbeing
Appendix 2 Q 2 Performance Young People and Equalities
Appendix 3 Mental Health Services Information
Appendix 4 Q 2 Performance Growth and Regeneration


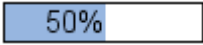



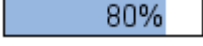

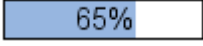

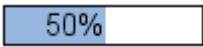
Quarter 2 Performance Report


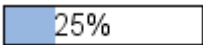

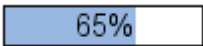

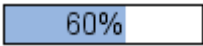


PI Status		Action Status		Short Term Trends	
	Alert		Cancelled		Improving
	Warning		Overdue; Neglected		No Change
	OK		Check Progress		Getting Worse
	Unknown		Not Started; In Progress		
	Data Only		Completed		


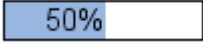

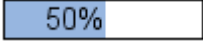
Portfolio Owners Housing, Health and Wellbeing




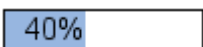
Title	Service Area	Status	Completion Date	Progress Bar	Notes
Work with local organisations to improve people's life chances and reduce levels of poverty	Community Development		31-Mar-2021	<div><div>25%</div></div>	<p>Giving for Gedling Humanitarian Response has directly targeted those in need totalling 800 residents and food parcels delivered via the established Food Distribution Hub at Richard Herrod. Joint approach with Church Leaders and local Foodbanks, while supporting local spontaneous volunteering groups.</p> <p>Review of community inclusion approaches, engagement and training for staff required but delayed. To be reviewed as part of Reset Strategy.</p> <p>Armed Forces Action Plan on hold.</p> <p>CAB grant agreement has been link into local social prescribing schemes.</p> <p>Food Environment project in targeted areas suspended.</p> <p>Data and insight review to inform this action a key part of the Resident and Communities Reset work.</p>




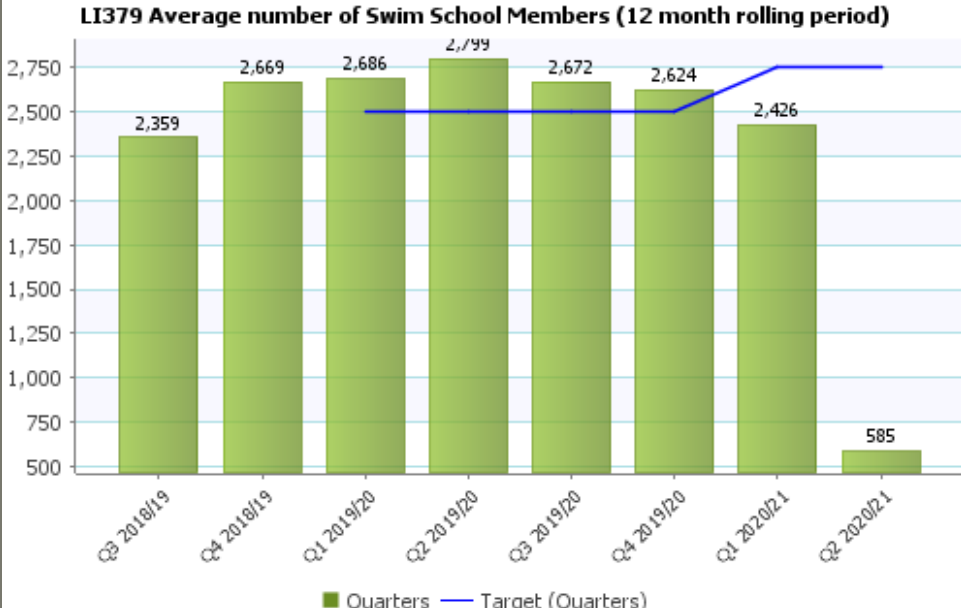
Deliver improvements to the standard and of availability of temporary accommodation	Economic Growth and Regeneration		31-Mar-2021		<p>The Temporary Accommodation Working Group (made up from the Strategic Housing and Housing Needs Teams) have been working to improve the standard and availability of temporary accommodation. The majority of this has been focus on the response to Covid19 lock-down and the need to provide accommodation where social distancing and self isolation is possible. However, there has been other work progressed, including;</p> <ul style="list-style-type: none"> - Cabinet report outlining the current position, seeking approval to continue with the work programme - Submitted and secured NSAP funding - Drafted a temporary accommodation review paper to help inform the next steps
Identify and deliver key interventions to prevent homelessness and rough sleeping	Revenues and Welfare Support		31-Mar-2021		It has been impossible to add new prevention measures to those existing ones due to the pandemic. All efforts have been concentrated on dealing with pandemic issues for those rough sleeping or at risk of rough sleeping.
Review and implement a Housing Needs assessment	Planning Policy		31-Mar-2021		<p>A Housing Needs Assessment was published on the Greater Nottingham Planning Partnership website in August, forming part of the evidence base for the Greater Nottingham Strategic Plan.</p> <p>Consideration is being given to the nature of additional work which will be required in order to inform a review of affordable housing policy, whether this is through the review of the Local Plan or an update of the SPD.</p>
Create a new network of walkways and	Community Development		31-Mar-2021		Progress report scheduled for Cabinet in October on the feasibility work that has taken

cycleways around the borough					place regarding the conversion of the Gedling Mineral Line into a cycling and walking greenway.
Maintain active involvement in the County wide Health and Wellbeing board, South Nottinghamshire Integrated Care System and continue to support delivery of the approved Health and Wellbeing Plan.	Community Development		31-Mar-2021		South Nottinghamshire Integrated Care Partnership (ICP) Board has been established and the Council is represented on this, contributing to key decisions for the local area regarding primary care. On-going strategic discussions taking place regarding collaboration between districts and the ICP across the South Notts locality. The Council continues to lead the community development work for the South Notts social prescribing system funded by the ICP and is a key representative on the developing Frailty work stream of the ICP. The Portfolio Holder for Housing, Health and Wellbeing has attended Nottinghamshire Health and Well-being Board meetings as they have become re-established.
Working with key partners develop and implement a plan to address the impact of alcohol related harm in the Borough	Community Development		31-Mar-2021		Meeting has taken place with commissioned alcohol reduction service Change Grow Lives (CGL). Proposal being developed for front-line Council staff and other partners to be trained in brief intervention training regarding alcohol reduction.
Agree and implement a range of actions to deliver the approved Sport and Physical Activity Strategy	Leisure		31-Mar-2021		Public consultation on the S&PA strategy was carried out in September. Work to finalise the strategy will encompass feedback from this consultation exercise
Review options for improving our Leisure facilities	Leisure		31-Mar-2021		The work of SLC has completed. SLT have received an update report and an Action Plan will be generated for adoption in September
Develop investment opportunities into sport and physical activity outreach programmes	Community Development		31-Mar-2021		<u>Sport England Emergency Fund</u> Local sports clubs have received allocations from the national Sport England Emergency Fund,




					as part of the Emergency Response. In total £46,932 has been allocated to Gedling based clubs in Q2.
Explore options and introduce a 'Swimming Passport' providing access & opportunity for free swimming sessions for under-16s and over 65s	Leisure		31-Mar-2022		The Swimming Passport has been affected by Covid. Work has been going on to determine how the card can work and what impact it might have on income.
Explore the options and implement a 'Gedling Forces Leisure Card' for all serving and retired armed forces personnel	Leisure		31-Mar-2021		Draft Action Plan has been developed and will be shared with SLT for approval.
Deliver the Playing Pitch Strategy	Community Development		31-Mar-2021		The Carlton-le-Willows Academy 3G football pitches are have now opened for community football use as part of the community use agreement between the Academy and the Council. The Council has allocated £300,000 into this project as match funding for a larger successful bid to the Football Foundation to build new pitches and changing provision. This is the second key 3G project delivered as part of the Playing Pitch Strategy Action Plan following the new facility at Redhill Leisure Centre.
Work with target groups and community organisations to maximise investment opportunities for the Bonington Theatre and Cinema to increase attendance and improve visitor experience	Leisure		31-Mar-2021		<p>The Bonington has been hit by the Covid issue. As part of the Reset process the theatre has become a cinema for the foreseeable future (until live acts can be shown).</p> <p>Numbers have been affected due to social distancing. The Theatre Manager is looking at priority groups, communication approaches and how we move from our current socially</p>

					distanced capacity of 24 to increasing this in increments as guidance allows.
Develop and work with key stakeholders to embed a sustainable social prescribing programme across the borough	Community Development		31-Mar-2021		The Council has continued to lead the community development work for the South Notts social prescribing system, engaging with local community groups and local community infrastructure bodies. Identifying long-term support for the local community and voluntary sector has been flagged as a key priority moving forward. The Council is part of the delivery team for the South Notts Integrated Care Partnership's "Community Voices" virtual event to engage with community stakeholders regarding the future of primary care.
Directly support local groups to tackle loneliness and isolation	Community Development		31-Mar-2021		<p><u>Sport England Health Inequalities Funding</u></p> <p>The GBC Humanitarian Volunteer Coordination Team is working with our partner Active Notts to signpost 30 local health and wellbeing community groups to Sport England Inequalities Funding. Active Notts has commenced engaging with groups via telephone and email and completing small grant applications on their behalf. The fund seeks to target projects and groups that support BAME communities, disabilities groups and those financially disadvantaged. This funding has been allocated to:</p> <ul style="list-style-type: none"> • Falls prevention – Age UK • Aye Up mi Duck (Dementia support group) • Netherfield Forum LTD • City Arts – We Rise Together project • Caribbean Elders Group • Cornwater Evergreens Club

Implement the action plan to deliver the Council's commitment to the Mental Health Concordat	Community Development		31-Mar-2021		The Council e-health and wellbeing newsletters have continued to promote positive mental health and signposting to local services. Planning underway to promote positive mental health as part of World Mental Health Day in October.
Directly work with groups to support those affected by dementia	Community Development		31-Mar-2021		The Council is playing a lead role in the South Notts Integrated Car Partnership's Frailty Task and Finish group linking up community interventions with primary care provision.

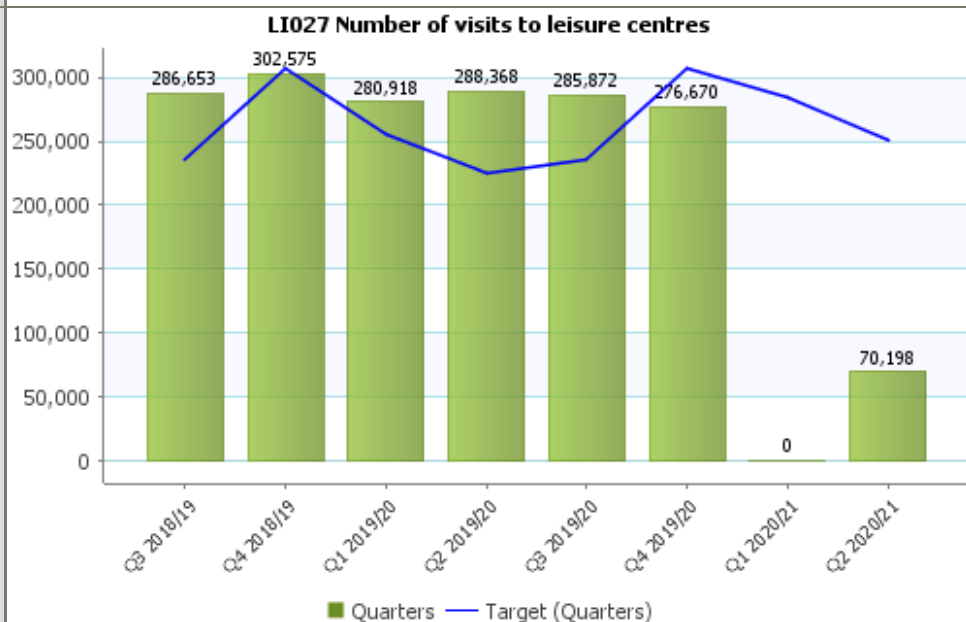
LI379 Average number of Swim School Members (12 month rolling period)																					
Service Area	Leisure	Status																			
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																		
724	Tracking Indicator																				
Latest Note																					
Performance against target	<div><div><div>LI379 Average number of Swim School Members (12 month rolling period)</div><table><tr><th>Quarter</th><th>Average Number of Members</th></tr><tr><td>Q3 2018/19</td><td>2,359</td></tr><tr><td>Q4 2018/19</td><td>2,669</td></tr><tr><td>Q1 2019/20</td><td>2,686</td></tr><tr><td>Q2 2019/20</td><td>2,799</td></tr><tr><td>Q3 2019/20</td><td>2,672</td></tr><tr><td>Q4 2019/20</td><td>2,624</td></tr><tr><td>Q1 2020/21</td><td>2,426</td></tr><tr><td>Q2 2020/21</td><td>585</td></tr></table><div>■ Quarters — Target (Quarters)</div></div></div>			Quarter	Average Number of Members	Q3 2018/19	2,359	Q4 2018/19	2,669	Q1 2019/20	2,686	Q2 2019/20	2,799	Q3 2019/20	2,672	Q4 2019/20	2,624	Q1 2020/21	2,426	Q2 2020/21	585
	Quarter	Average Number of Members																			
Q3 2018/19	2,359																				
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Q3 2019/20	2,672																				
Q4 2019/20	2,624																				
Q1 2020/21	2,426																				
Q2 2020/21	585																				

LI027 Number of visits to leisure centres




Service Area	Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
70,198	Tracking Indicator		

Latest Note

Performance against target

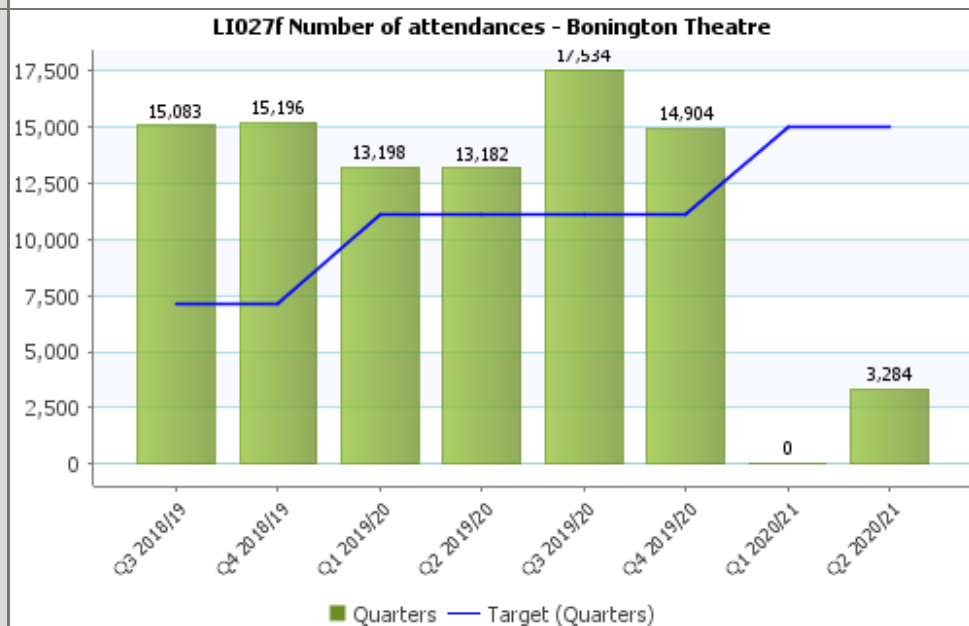





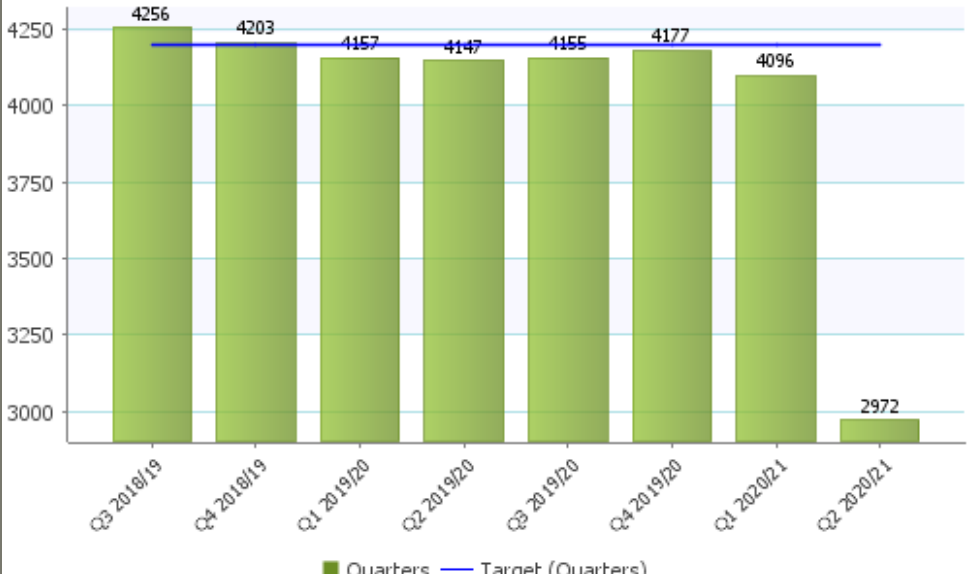
LI027f Number of attendances - Bonington Theatre




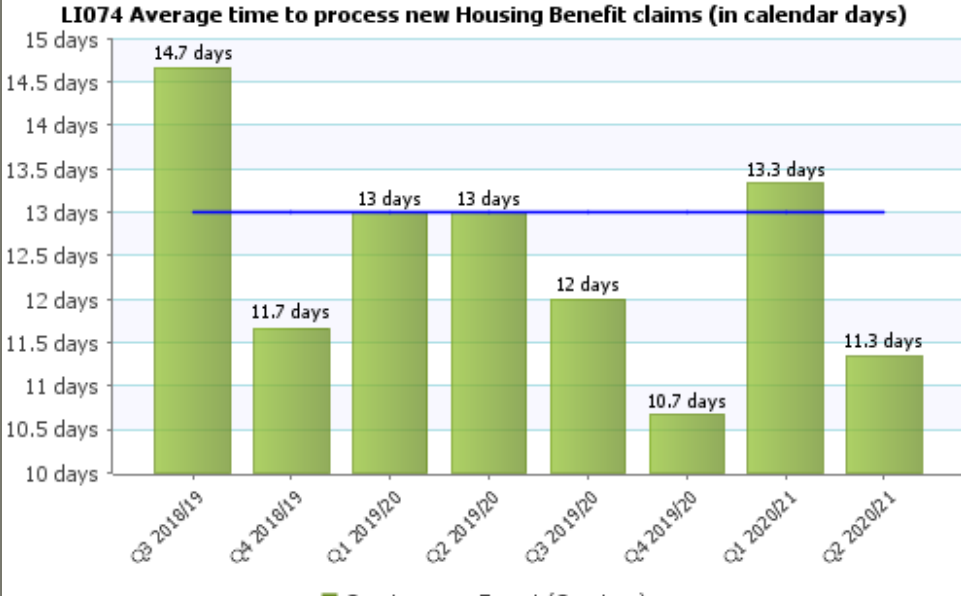
Service Area	Leisure	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
3,284	Tracking Indicator		

Latest Note




Performance against target







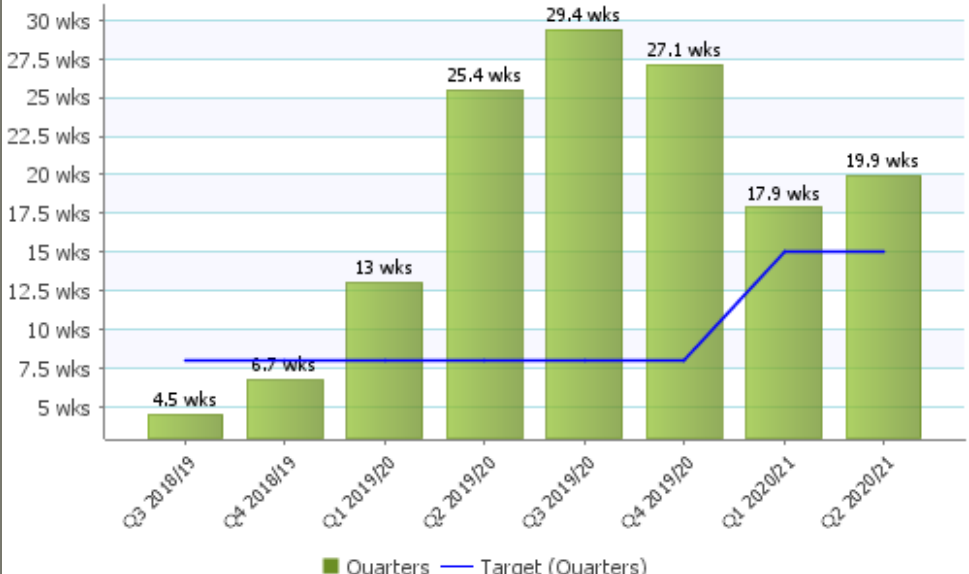
LI085 Average number of DNA members (12 month rolling period)																					
Service Area	Leisure	Status																			
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																		
2972	Tracking Indicator																				
Latest Note																					
Performance against target	<div><p>LI085 Average number of DNA members (12 month rolling period)</p><table><thead><tr><th>Quarter</th><th>Average number of DNA members</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>4256</td></tr><tr><td>Q4 2018/19</td><td>4203</td></tr><tr><td>Q1 2019/20</td><td>4157</td></tr><tr><td>Q2 2019/20</td><td>4147</td></tr><tr><td>Q3 2019/20</td><td>4155</td></tr><tr><td>Q4 2019/20</td><td>4177</td></tr><tr><td>Q1 2020/21</td><td>4096</td></tr><tr><td>Q2 2020/21</td><td>2972</td></tr></tbody></table><p>■ Quarters — Target (Quarters)</p></div>			Quarter	Average number of DNA members	Q3 2018/19	4256	Q4 2018/19	4203	Q1 2019/20	4157	Q2 2019/20	4147	Q3 2019/20	4155	Q4 2019/20	4177	Q1 2020/21	4096	Q2 2020/21	2972
	Quarter	Average number of DNA members																			
Q3 2018/19	4256																				
Q4 2018/19	4203																				
Q1 2019/20	4157																				
Q2 2019/20	4147																				
Q3 2019/20	4155																				
Q4 2019/20	4177																				
Q1 2020/21	4096																				
Q2 2020/21	2972																				

LI074 Average time to process new Housing Benefit claims (in calendar days)																					
Service Area	Revenues and Welfare Support	Status																			
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																		
11.3 days	13 days																				
Latest Note																					
Performance against target	<div>LI074 Average time to process new Housing Benefit claims (in calendar days)</div>  <table><thead><tr><th>Quarter</th><th>Average time to process new Housing Benefit claims (in calendar days)</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>14.7 days</td></tr><tr><td>Q4 2018/19</td><td>11.7 days</td></tr><tr><td>Q1 2019/20</td><td>13 days</td></tr><tr><td>Q2 2019/20</td><td>13 days</td></tr><tr><td>Q3 2019/20</td><td>12 days</td></tr><tr><td>Q4 2019/20</td><td>10.7 days</td></tr><tr><td>Q1 2020/21</td><td>13.3 days</td></tr><tr><td>Q2 2020/21</td><td>11.3 days</td></tr></tbody></table> <div>■ Quarters — Target (Quarters)</div>			Quarter	Average time to process new Housing Benefit claims (in calendar days)	Q3 2018/19	14.7 days	Q4 2018/19	11.7 days	Q1 2019/20	13 days	Q2 2019/20	13 days	Q3 2019/20	12 days	Q4 2019/20	10.7 days	Q1 2020/21	13.3 days	Q2 2020/21	11.3 days
	Quarter	Average time to process new Housing Benefit claims (in calendar days)																			
Q3 2018/19	14.7 days																				
Q4 2018/19	11.7 days																				
Q1 2019/20	13 days																				
Q2 2019/20	13 days																				
Q3 2019/20	12 days																				
Q4 2019/20	10.7 days																				
Q1 2020/21	13.3 days																				
Q2 2020/21	11.3 days																				














LI075 Average time to process Housing Benefit change in circumstances (in calendar days)

Service Area	Revenues and Welfare Support	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
3 days	4 days		





Latest Note																			
Performance against target	<p>LI075 Average time to process Housing Benefit change in circumstances (in calendar days)</p>  <table border="1"> <thead> <tr> <th>Quarter</th> <th>Average time to process (days)</th> </tr> </thead> <tbody> <tr> <td>Q3 2018/19</td> <td>4 days</td> </tr> <tr> <td>Q4 2018/19</td> <td>2.7 days</td> </tr> <tr> <td>Q1 2019/20</td> <td>4.7 days</td> </tr> <tr> <td>Q2 2019/20</td> <td>5 days</td> </tr> <tr> <td>Q3 2019/20</td> <td>3.7 days</td> </tr> <tr> <td>Q4 2019/20</td> <td>2.3 days</td> </tr> <tr> <td>Q1 2020/21</td> <td>4.3 days</td> </tr> <tr> <td>Q2 2020/21</td> <td>3 days</td> </tr> </tbody> </table> <p>■ Quarters — Target (Quarters)</p>	Quarter	Average time to process (days)	Q3 2018/19	4 days	Q4 2018/19	2.7 days	Q1 2019/20	4.7 days	Q2 2019/20	5 days	Q3 2019/20	3.7 days	Q4 2019/20	2.3 days	Q1 2020/21	4.3 days	Q2 2020/21	3 days
Quarter	Average time to process (days)																		
Q3 2018/19	4 days																		
Q4 2018/19	2.7 days																		
Q1 2019/20	4.7 days																		
Q2 2019/20	5 days																		
Q3 2019/20	3.7 days																		
Q4 2019/20	2.3 days																		
Q1 2020/21	4.3 days																		
Q2 2020/21	3 days																		

LI086 Average length of time spent in temporary accommodation (in weeks)																														
Service Area	Revenues and Welfare Support	Status																												
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																											
19.9 wks	15 wks																													
Latest Note	<p>Due to the current pandemic, there continues to be limited move on accommodation in both the private social markets meaning we continue to support people in temporary accommodation for periods in excess of the average 15 week target.</p> <p>Cabinet received a report in October which provided full details of the work programme being delivered to secure improved performance in this indicator.</p>																													
Performance against target	<div><p>LI086 Average length of time spent in temporary accommodation (in weeks)</p><table><thead><tr><th>Quarter</th><th>Actual (wks)</th><th>Target (wks)</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>4.5</td><td>-</td></tr><tr><td>Q4 2018/19</td><td>6.7</td><td>-</td></tr><tr><td>Q1 2019/20</td><td>13</td><td>15</td></tr><tr><td>Q2 2019/20</td><td>25.4</td><td>15</td></tr><tr><td>Q3 2019/20</td><td>29.4</td><td>15</td></tr><tr><td>Q4 2019/20</td><td>27.1</td><td>15</td></tr><tr><td>Q1 2020/21</td><td>17.9</td><td>15</td></tr><tr><td>Q2 2020/21</td><td>19.9</td><td>15</td></tr></tbody></table><p>■ Quarters — Target (Quarters)</p></div>			Quarter	Actual (wks)	Target (wks)	Q3 2018/19	4.5	-	Q4 2018/19	6.7	-	Q1 2019/20	13	15	Q2 2019/20	25.4	15	Q3 2019/20	29.4	15	Q4 2019/20	27.1	15	Q1 2020/21	17.9	15	Q2 2020/21	19.9	15
Quarter	Actual (wks)	Target (wks)																												
Q3 2018/19	4.5	-																												
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Q1 2019/20	13	15																												
Q2 2019/20	25.4	15																												
Q3 2019/20	29.4	15																												
Q4 2019/20	27.1	15																												
Q1 2020/21	17.9	15																												
Q2 2020/21	19.9	15																												

Quarter 2 Performance Report




PI Status		Action Status		Short Term Trends	
	Alert		Cancelled		Improving
	Warning		Overdue; Neglected		No Change
	OK		Check Progress		Getting Worse
	Unknown		Not Started; In Progress		
	Data Only		Completed		

Portfolio Owners Young people and Equalities

Title	Service Area	Status	Completion Date	Progress Bar	Notes
Undertake targeted youth engagement to seek their views in order to influence provision of services	Community Development		31-Mar-2021	<div><div>5%</div></div>	Planning underway for a consultation with local young people in the Borough to understand what it's presently like for young people living in the Borough. Different media and techniques being explored in order to target young people appropriately.
Coordinate the supported internship programme	Organisational Development		31-Mar-2021	<div><div>50%</div></div>	Despite issues of placements being limited by Covid19, three have been identified (PASC and Depot Admin). A meeting with West Notts College is now scheduled for October to meet with prospective interns.
Ensure equality implications are considered as part of project development and decision making	Director of Organisational Development and Democratic Services		31-Mar-2021	<div><div>100%</div></div>	The Project Management process has been updated to include a specific reference to consideration of Equalities Implications. This will ensure that equalities implications will be considered as part of the project management process.
Support schools to prepare young people for work through career/interview skills days or 'Prepare local people for work'.	Economic Growth and Regeneration		31-Mar-2021	<div><div>50%</div></div>	All the schools programme was cancelled due to Covid19. Exploring other options to deliver this differently for this academic year. Plans were to start to implement this, but the first school event was cancelled due to an outbreak of Covid at the school.

					There has been some significant progress with the LLAs at Morrison, Persimmon and Chase Farm - looking at revised methods of involvement.
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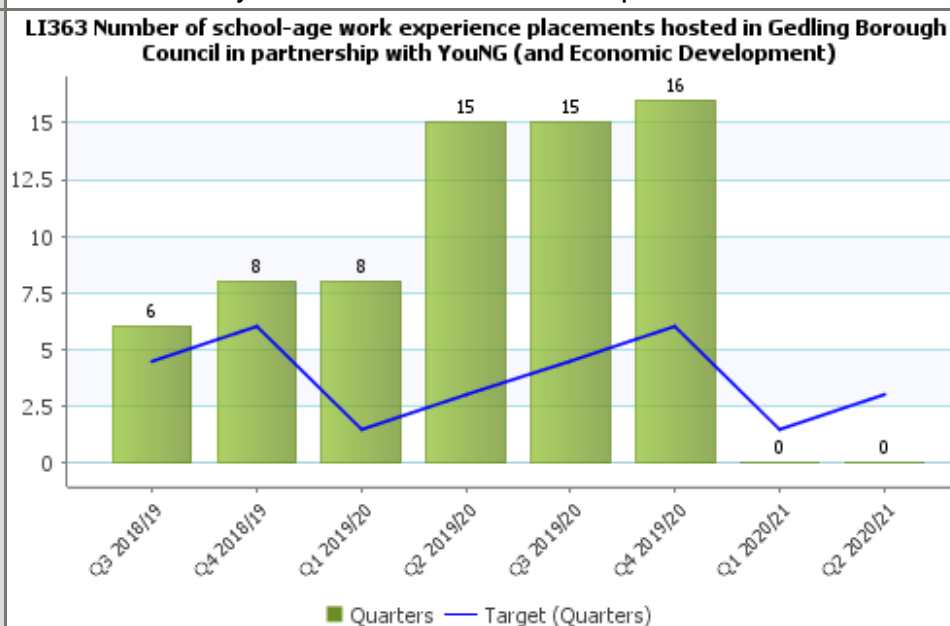
LI363 Number of school-age work experience placements hosted in Gedling Borough Council in partnership with YouNG (and Economic Development)




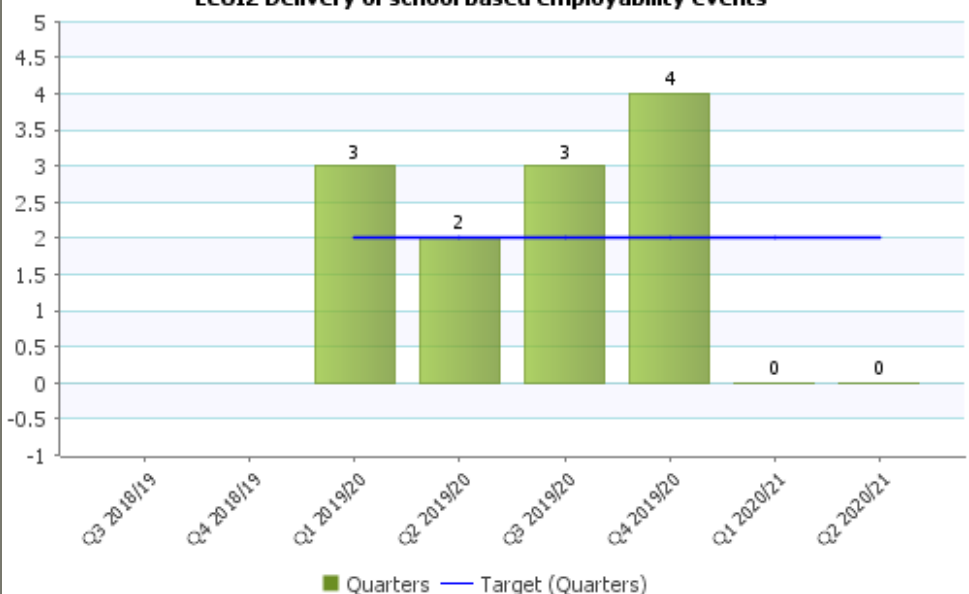
Service Area	Organisational Development	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
0	Tracking Indicator		

Latest Note

Due to the Covid19 pandemic and school closures we have not been offered any students to allocate work placements to.

Performance against target



ECO12 Delivery of school based employability events																														
Service Area	Economic Growth and Regeneration	Status																												
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																											
0	2																													
Latest Note	Due to Covid 19 there have been no school events in the past quarter. However, there has been renewed interested from schools and we are working with one school to see how it could be delivered virtually. Another school is interested to see how this might work with a view to delivering an event next calendar year.																													
Performance against target	<div>ECO12 Delivery of school based employability events</div>  <table><caption>Performance against target data</caption><thead><tr><th>Quarter</th><th>Quarters (Actual)</th><th>Target (Quarters)</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>0</td><td>2</td></tr><tr><td>Q4 2018/19</td><td>0</td><td>2</td></tr><tr><td>Q1 2019/20</td><td>3</td><td>2</td></tr><tr><td>Q2 2019/20</td><td>2</td><td>2</td></tr><tr><td>Q3 2019/20</td><td>3</td><td>2</td></tr><tr><td>Q4 2019/20</td><td>4</td><td>2</td></tr><tr><td>Q1 2020/21</td><td>0</td><td>2</td></tr><tr><td>Q2 2020/21</td><td>0</td><td>2</td></tr></tbody></table>			Quarter	Quarters (Actual)	Target (Quarters)	Q3 2018/19	0	2	Q4 2018/19	0	2	Q1 2019/20	3	2	Q2 2019/20	2	2	Q3 2019/20	3	2	Q4 2019/20	4	2	Q1 2020/21	0	2	Q2 2020/21	0	2
Quarter	Quarters (Actual)	Target (Quarters)																												
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Q2 2019/20	2	2																												
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Q1 2020/21	0	2																												
Q2 2020/21	0	2																												

**MENTAL HEALTH
SERVICES**

**NOTTINGHAMSHIRE
COUNTY**

Page 33

#REALPEOPLE

**INFORMATION ABOUT LOCAL MENTAL HEALTH SERVICES
FOR YOUNG PEOPLE IN NOTTINGHAMSHIRE COUNTY**



**Nottingham
City Council**



**Nottinghamshire
County Council**



[Type here]
**LEADERS
UNLOCKED**



Face to face



Visit



Phone



Group service

KEY



Appendix 3 Online



Immediate help



Text

0 - 18yrs.

Who is this for? Young people who are experiencing mild to complex emotional and mental health difficulties. **What do they offer?** CAMHS will complete an initial assessment with you to determine what treatment options may be helpful. This could include group or 1-1 treatment, it can also include family sessions and/or parent sessions.

How can I access it? For more information about the service and how to access please phone or visit the website.

Phone: 0115 854 2299

Website: nottinghamshirehealthcare.nhs.uk/camhs-young-people

11 - 24yrs

Who is this for?
Young people who want to talk to a mental health professionals online, anonymously and free.

What do they offer?
Drop in or bookable online text based counselling sessions along with messaging, discussion forums and self-help. Counselling available 12pm – 10pm weekdays and 6pm-10pm weekends. Young people will also have access to message forums, articles and a range of self-help guidance.

How can I access it?
Young people can register directly through kooth.com

CAMHS Crisis Resolution & Home Treatment

0-18 years

Who is this for?
Young people who are experiencing a mental health crisis such as those who are at risk of immediate and significant self-harm.

What do they offer?
Provide intensive support, determined at the point of assessment and reviewed on a daily basis, until the crisis is resolved or more appropriate services are identified to meet the current needs within a maximum of up to 6 weeks. The service operates 8am to 10pm during the week and 10am to 6pm at the weekend.

How can I access it?
For more information about the service and how to access please phone or visit the website.

Phone: 0115 854 2299 or 0115 844 0560

Website: nottinghamshirehealthcare.nhs.uk/camhs-crisis-team

12 - 25yrs.

Who is this for?
Young people living within the South of the County who want to access emotional health and wellbeing services, including counselling and crisis drop-in sessions.

What do they offer?
1-1 Counselling sessions, crisis support and advice and guidance for a range of emotional health needs.

How can I access it?
Young people do not need a referral to access this service. For further information please phone, email or drop in.

Phone: 0115 952 5040

Email: counselling@base51.org.uk

Drop in: NGY 29-31 Castle Gate, Nottingham NG1 7AR
(Monday – Friday 9am – 8pm)



Health for Teens Safe Time

Who is this for?
Children and young people across Nottinghamshire who need more information about local services, advice and guidance.

What do they offer?
Bite sized information about health and wellbeing directing young people to the most appropriate local services and support.

How can I access it?
Direct access via:
Website: healthforteens.co.uk or www.healthforkids.co.uk

0 - 18yrs

Who is this for?
Young people aged 17 and under who are a victim/survivor of sexual exploitation or sexual abuse.

What do they offer?
Therapeutic support for young people to minimise the impact of the abuse on their emotional wellbeing and mental health and increase their resilience.

How can I access it?
Young people, parents/carers or professionals can refer via:

Phone: 0115 960 6975

Email: safetimeadmin@childrenssociety.org.uk

Local Services – Young adults

14+

Who is this for? Young people and adults who are suffering from mild/moderate eating disorders including anorexia nervosa, bulimia nervosa and OSFED (other specified feeding and eating disorder).

What do they offer? Counselling, Cognitive Behavioural Therapy, Psychotherapy, group sessions, psycho-education and dietetic advice.

How can I access it? For more information about the service and how to access please phone, email or visit the website.

Phone: 0190 947 9922

Email: info@freedbeechees.org.uk

Website: freedbeechees.org.uk/service-access

There are a range of services across Nottinghamshire for young adults aged 18+ to support with mental health and emotional wellbeing. For more information please visit the following websites:

Crisis Resolution and Home Treatment

Website: nottinghamshirehealthcare.nhs.uk/crht

Local Mental Health Teams

Website:

nottinghamshirehealthcare.nhs.uk/local-mental-health-teams

Let's Talk – Wellbeing

nottinghamshirehealthcare.nhs.uk/letstalkwellbeing

Insight Healthcare – Talking Therapies

insighthealthcare.org/our-services/talking-therapies/find-a-service/nottinghamshire

Trent PTS (Psychological Therapies Service) trentpts.co.uk

For more information about support groups in your local area please visit:

Notts Help Yourself (service directory)

Website:

nottshelpyourself.org.uk/kb5/nottinghamshire/directory/home.page



Healthy Family Teams

Who is this for?

Young people and their families who need support from a range of healthcare professionals including health visitors and school nurses.

What do they offer?

Children, young people and families will receive care and a variety of support from this service from before birth through to their late teens.

How can I access it?














ChatHealth – A texting service offering 11-19 year olds confidential advice

Text – 0750 732 9952



For more information please visit: **website:**





nottinghamshirehealthcare.nhs.uk/healthy-family-teams


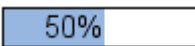

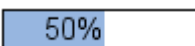

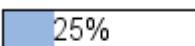

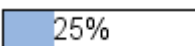
Quarter 2 Performance Report


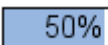

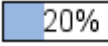

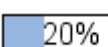

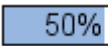

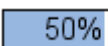

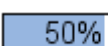
PI Status		Action Status		Short Term Trends	
	Alert		Cancelled		Improving
	Warning		Overdue; Neglected		No Change
	OK		Check Progress		Getting Worse
	Unknown		Not Started; In Progress		
	Data Only		Completed		


Portfolio Owners Growth and Regeneration


Title	Service Area	Status	Completion Date	Progress Bar	Notes
Work with partners to review the Aligned Core Strategy	Planning Policy		31-Mar-2021	<div><div>20%</div></div>	The Growth Options consultation, being the first consultation stage in the preparation of the Greater Nottingham Strategic Plan, ended on 14th September 2020. Careful consideration is being given to the 3,300+ comments received. The Greater Nottingham Strategic Plan is being progressed in conjunction with Broxtowe Borough Council, Nottingham City Council and Rushcliffe Borough Council. Evidence work is also progressing.
Put in place and keep up to date an appropriate suite of Planning guidance	Planning Policy		31-Mar-2021	<div><div>70%</div></div>	Work is ongoing to put in place and keep up to date an appropriate suite of Planning Guidance. Good progress is being made on the Greater Nottingham Strategic Plan which will replace the Aligned Core Strategy and consultation on the Growth Options document ended in September. Reviews of conservation area appraisals are being undertaken with revised appraisals for


					Bestwood village and Lambley being taken to Cabinet on 12th November for approval. Work is ongoing to prepare a number of supplementary planning documents and informal guidance.
Review the Community Infrastructure Levy policy	Development Services		31-Mar-2021	<div><div>5%</div></div>	The reviewed has been paused as radical changes to CIL and s.106 are expected, following the publication of the Planning White Paper.
Identify and facilitate the delivery of the identified housing priorities	Economic Growth and Regeneration		31-Mar-2021	<div><div>50%</div></div>	The Strategic Housing team have been working on the Housing Strategy which identifies the housing priorities for the Borough, but has been placed on hold due to responding to Covid19. The team have been providing assistance as part of the Covid19 response, whilst also competing the consultation of the amendments to the housing policy and working with register housing providers to increase the number of affordable properties being built in the Borough. A recent success was the 44 affordable homes being constructed at Vale Road, which the team had worked alongside the housing provider.
Drive the delivery of key housing sites	Development Services		31-Mar-2021	<div><div>50%</div></div>	
Identify the opportunities for redeveloping vacant or underused sites for new affordable homes and temporary accommodation	Economic Growth and Regeneration		31-Mar-2021	<div><div>50%</div></div>	Station and Burton Road - detailed business cases are being prepared to take a report to the December cabinet. Garage sites - There is ongoing work to explore the development potential of GBC and Jigsaw Homes' garage sites.


Explore the development of additional houses across the borough through appropriate models	Economic Growth and Regeneration		31-Mar-2021		Ongoing work to explore how the Council can facilitate and deliver more housing across the Borough. This includes work to explore the development of own land through a housing delivery model/housing company, working with registered housing providers to increase their supply and to liaise with developers to encourage swift delivery of their housing sites. This will be progress initially through the Station and Burton Road sites.
Work with partners and local businesses to provide training opportunities for residents through apprenticeships, jobs, work experience placements and specialist events	Economic Growth and Regeneration		31-Mar-2021		Due to Covid19 the emphasis on this has changed slightly. The main priority now is to support businesses with the Kick Start scheme. Work on the Local Labour Agreements continue, which supports apprenticeships and our schools programme (although the format will be changed). The work being done with partners and local businesses is to support getting people back to work and to reduce the amount of redundancies due to Covid19.
Extend delivery of the Compact Agreement with Nottingham Trent University through provision of student work placements and project opportunities	Organisational Development		31-Mar-2021		Meetings scheduled with NTU to discuss future placements but no placements yet identified due to C-19
Work with the Department for Work and Pensions to deliver Mentoring Circles to local unemployed people	Organisational Development		31-Mar-2021		Future Mentoring Circle discussions being held with DWP but not able to deliver virtual sessions at the moment due to resource issues. There is commitment to begin to deliver as soon as social distancing measures allow.




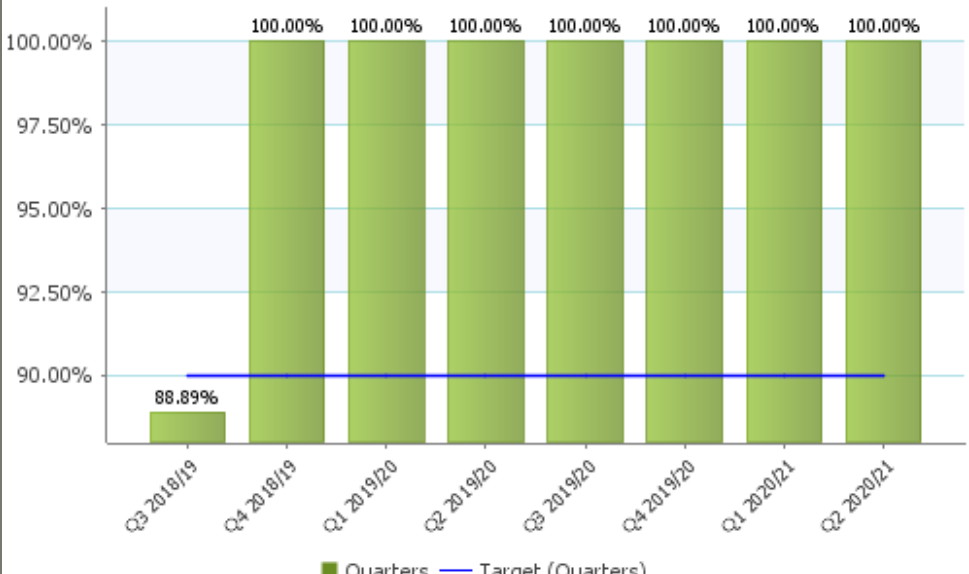
Support delivery of a local industrial strategy including playing an active role in D2N2/LEP	Economic Growth and Regeneration		31-Mar-2021		Ongoing work to feed into the LEP LIS and the Covid recovery strategy.
Create a programme of events and festivals to increase footfall in our Town Centres and High Streets	Community Development		31-Mar-2021		Large scale town centre events are not permitted under current regulations. A creative campaign for the festive period is being developed to promote our local town centres in the run up to Christmas.
Implement a Car Parking strategy	Property Services		31-Mar-2021		Occupancy data is being compiled in relation to Arnold Town Centre. Further data will be collected for other car parks and this will all be used to formulate the strategy.
Work with the County Council to ensure completion of the Gedling Access Road to support growth	Chief Executive		31-Mar-2021		Work is ongoing by the County Council. All relevant land appropriations have been made. Construction work is progressing well.
Deliver in partnership sustainable transport links to reduce congestion and improve air quality including the tram extension, bus park and ride etc.	Economic Growth and Regeneration		31-Mar-2021		<p>Good progress has been made with securing the funding required for the Park and Ride facility at A60 (secured by the Metro group and then being delivered by the County).</p> <p>Ongoing work with the Metro group to understand the potential for tram extensions into the Borough. This has been slightly delayed due to Covid19.</p>
Ensure delivery of new technology infrastructure such as electric charging points, 5G and broadband	Economic Growth and Regeneration		31-Mar-2021		<p>Station/Burton Road housing sites - is being considered.</p> <p>Housing developments - raising awareness of the potential for district heating system.</p> <p>Calverton – PVs, LED lighting and electric charging points secured planning. Ongoing work to see if funding can be</p>




					<p>secured for the delivery of this scheme.</p> <p>Carlton Square – EV charging points</p> <p>Arnold Market Place - renewable energy strategy prepared, including PVs, rain water harvesting and solar gain.</p>
Ensure appropriate Conservation Area coverage and keep under review	Planning Policy		31-Mar-2021	<div><div>95%</div></div>	<p>Following the end of the formal consultation period which ended on 28th August, careful consideration has been given to all comments received and the draft appraisals and management plans amended as appropriate. The revised Bestwood village and Lambley conservation area appraisals are being taken to Cabinet on 12th November for approval.</p>




ECO10 Number of 'change of use' requests received by the planning team within the primary shopping area for Arnold Town Centre.			
Service Area	Economic Growth and Regeneration	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
1	Tracking Only	N/A	N/A
Latest Note			
Performance against target	New Indicator		




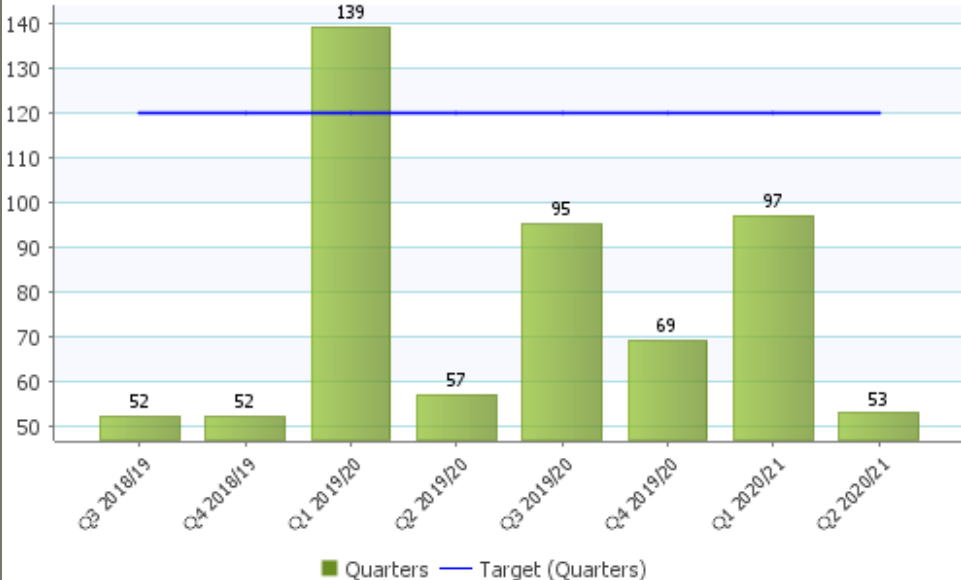
ECO18 Percentage of vacant properties along the high street			
Service Area	Economic Growth and Regeneration	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
7.55%	Tracking Only	N/A	N/A
Latest Note			
Performance against target	New Indicator		

ECO19 Percentage of occupancy for all GBC owned car parks in Arnold			
Service Area	Economic Growth and Regeneration	Status	
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters
No data available	Tracking Indicator	N/A	N/A
Latest Note			
Performance against target	New Indicator		




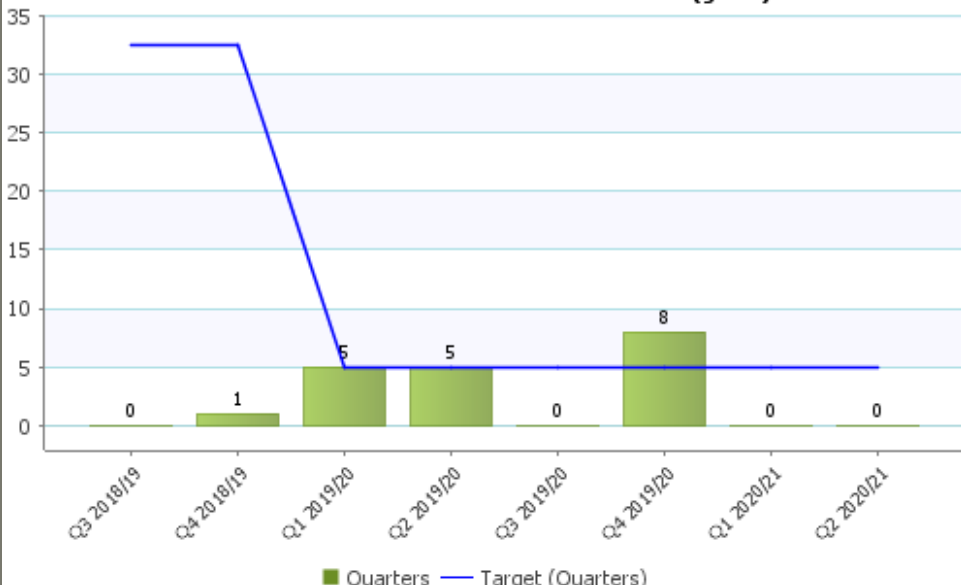
NI157a Percentage of Major planning applications processed within 13 weeks																					
Service Area	Development Services	Status																			
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																		
100.00%	90.00%																				
Latest Note																					
Performance against target	<div>NI157a Percentage of Major planning applications processed within 13 weeks</div>  <table><tr><th>Quarter</th><th>Performance (%)</th></tr><tr><td>Q3 2018/19</td><td>88.89%</td></tr><tr><td>Q4 2018/19</td><td>100.00%</td></tr><tr><td>Q1 2019/20</td><td>100.00%</td></tr><tr><td>Q2 2019/20</td><td>100.00%</td></tr><tr><td>Q3 2019/20</td><td>100.00%</td></tr><tr><td>Q4 2019/20</td><td>100.00%</td></tr><tr><td>Q1 2020/21</td><td>100.00%</td></tr><tr><td>Q2 2020/21</td><td>100.00%</td></tr></table> <div>■ Quarters — Target (Quarters)</div>			Quarter	Performance (%)	Q3 2018/19	88.89%	Q4 2018/19	100.00%	Q1 2019/20	100.00%	Q2 2019/20	100.00%	Q3 2019/20	100.00%	Q4 2019/20	100.00%	Q1 2020/21	100.00%	Q2 2020/21	100.00%
	Quarter	Performance (%)																			
Q3 2018/19	88.89%																				
Q4 2018/19	100.00%																				
Q1 2019/20	100.00%																				
Q2 2019/20	100.00%																				
Q3 2019/20	100.00%																				
Q4 2019/20	100.00%																				
Q1 2020/21	100.00%																				
Q2 2020/21	100.00%																				

NI157c Percentage of other planning applications processed within 8 weeks																				
Service Area	Development Services	Status																		
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																	
90.52%	85.00%																			
Latest Note																				
Performance against target	NI157c Percentage of other planning applications processed within 8 weeks																			
	<table><thead><tr><th>Quarter</th><th>Percentage</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>93.33%</td></tr><tr><td>Q4 2018/19</td><td>96.40%</td></tr><tr><td>Q1 2019/20</td><td>87.72%</td></tr><tr><td>Q2 2019/20</td><td>85.37%</td></tr><tr><td>Q3 2019/20</td><td>87.80%</td></tr><tr><td>Q4 2019/20</td><td>97.39%</td></tr><tr><td>Q1 2020/21</td><td>91.92%</td></tr><tr><td>Q2 2020/21</td><td>89.29%</td></tr></tbody></table> <p>■ Quarters — Target (Quarters)</p>			Quarter	Percentage	Q3 2018/19	93.33%	Q4 2018/19	96.40%	Q1 2019/20	87.72%	Q2 2019/20	85.37%	Q3 2019/20	87.80%	Q4 2019/20	97.39%	Q1 2020/21	91.92%	Q2 2020/21
Quarter	Percentage																			
Q3 2018/19	93.33%																			
Q4 2018/19	96.40%																			
Q1 2019/20	87.72%																			
Q2 2019/20	85.37%																			
Q3 2019/20	87.80%																			
Q4 2019/20	97.39%																			
Q1 2020/21	91.92%																			
Q2 2020/21	89.29%																			

NI157b Percentage of Minor planning applications processed within 8 weeks																					
Service Area	Development Services	Status																			
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																		
88.00%	91.00%																				
Latest Note	Whilst the target for this type of application (minor) was narrowly missed, the performance remained high for Major applications at 100% against a target of 90% and Other applications was 89.3% against a target of 85%. It is anticipated that performance will be back on track by the next quarter.																				
Performance against target	<div>NI157b Percentage of Minor planning applications processed within 8 weeks</div> <table><thead><tr><th>Quarter</th><th>Performance (%)</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>96.43%</td></tr><tr><td>Q4 2018/19</td><td>87.88%</td></tr><tr><td>Q1 2019/20</td><td>81.48%</td></tr><tr><td>Q2 2019/20</td><td>79.31%</td></tr><tr><td>Q3 2019/20</td><td>82.86%</td></tr><tr><td>Q4 2019/20</td><td>93.02%</td></tr><tr><td>Q1 2020/21</td><td>96.30%</td></tr><tr><td>Q2 2020/21</td><td>88.00%</td></tr></tbody></table> <div>■ Quarters — Target (Quarters)</div>			Quarter	Performance (%)	Q3 2018/19	96.43%	Q4 2018/19	87.88%	Q1 2019/20	81.48%	Q2 2019/20	79.31%	Q3 2019/20	82.86%	Q4 2019/20	93.02%	Q1 2020/21	96.30%	Q2 2020/21	88.00%
Quarter	Performance (%)																				
Q3 2018/19	96.43%																				
Q4 2018/19	87.88%																				
Q1 2019/20	81.48%																				
Q2 2019/20	79.31%																				
Q3 2019/20	82.86%																				
Q4 2019/20	93.02%																				
Q1 2020/21	96.30%																				
Q2 2020/21	88.00%																				

NI154 Net additional homes provided																					
Service Area	Planning Policy	Status																			
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																		
53	120																				
Latest Note	<p>Gedling Borough Council Housing Delivery Action Plan, published 13th August 2020, https://www.gedling.gov.uk/media/gedlingboroughcouncil/documents/planningpolicy/documents/HDAP%202020.pdf analyses the key reasons for the under delivery of the Council's housing requirement and identifies measures the Council intends to undertake to increase delivery of new housing.</p> <p>The Action Plan looks at the planning policy context, provides an analysis of past housing delivery (with regards to past performance, progress on Local Plan housing allocations, engaging with developers and viability and infrastructure issues) and identifies a number of key actions which aim to improve housing delivery. A number of the actions identified in the Action Plan fall within the remit of the Council, whilst other actions will need to be supported by other stakeholders involved in delivering housing, in particular landowners and house builders.</p>																				
Performance against target	<p>NI154 Net additional homes provided</p>  <table><tr><th>Quarter</th><th>Value</th></tr><tr><td>Q3 2018/19</td><td>52</td></tr><tr><td>Q4 2018/19</td><td>52</td></tr><tr><td>Q1 2019/20</td><td>139</td></tr><tr><td>Q2 2019/20</td><td>57</td></tr><tr><td>Q3 2019/20</td><td>95</td></tr><tr><td>Q4 2019/20</td><td>69</td></tr><tr><td>Q1 2020/21</td><td>97</td></tr><tr><td>Q2 2020/21</td><td>53</td></tr></table> <p>■ Quarters — Target (Quarters)</p>			Quarter	Value	Q3 2018/19	52	Q4 2018/19	52	Q1 2019/20	139	Q2 2019/20	57	Q3 2019/20	95	Q4 2019/20	69	Q1 2020/21	97	Q2 2020/21	53
Quarter	Value																				
Q3 2018/19	52																				
Q4 2018/19	52																				
Q1 2019/20	139																				
Q2 2019/20	57																				
Q3 2019/20	95																				
Q4 2019/20	69																				
Q1 2020/21	97																				
Q2 2020/21	53																				

NI155 Number of affordable homes delivered (gross)

Service Area	Economic Growth and Regeneration	Status																												
Current Value	Current Target	Trend Compared to Last Period	Trend Compared to Average of Previous 4 Quarters																											
0	5																													
Latest Note	Target has not been achieved due to the ramifications of the pandemic on the construction industry, which are having a larger/longer impact that we first expected. Building sites have re-opened and construction has recommenced, but at a slower rate due to both the impact of social distancing in the work place and wider supply chain issues. We are expecting a number of affordable units to be delivered shortly (as detailed in the comment by Alison Bennett).																													
Performance against target	<div>NI155 Number of affordable homes delivered (gross)</div>  <table><caption>NI155 Number of affordable homes delivered (gross) - Performance Data</caption><thead><tr><th>Quarter</th><th>Quarters</th><th>Target (Quarters)</th></tr></thead><tbody><tr><td>Q3 2018/19</td><td>0</td><td>33</td></tr><tr><td>Q4 2018/19</td><td>1</td><td>33</td></tr><tr><td>Q1 2019/20</td><td>5</td><td>5</td></tr><tr><td>Q2 2019/20</td><td>5</td><td>5</td></tr><tr><td>Q3 2019/20</td><td>0</td><td>5</td></tr><tr><td>Q4 2019/20</td><td>8</td><td>5</td></tr><tr><td>Q1 2020/21</td><td>0</td><td>5</td></tr><tr><td>Q2 2020/21</td><td>0</td><td>5</td></tr></tbody></table>			Quarter	Quarters	Target (Quarters)	Q3 2018/19	0	33	Q4 2018/19	1	33	Q1 2019/20	5	5	Q2 2019/20	5	5	Q3 2019/20	0	5	Q4 2019/20	8	5	Q1 2020/21	0	5	Q2 2020/21	0	5
Quarter	Quarters	Target (Quarters)																												
Q3 2018/19	0	33																												
Q4 2018/19	1	33																												
Q1 2019/20	5	5																												
Q2 2019/20	5	5																												
Q3 2019/20	0	5																												
Q4 2019/20	8	5																												
Q1 2020/21	0	5																												
Q2 2020/21	0	5																												

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Report to Overview and Scrutiny Committee

Subject: Anti-Social Behaviour Trends

Date: 18th January 2021

Author: Democratic Services Officer

Purpose

To introduce a presentation by David Jayne, Community Safety Officer, which details recent trends in anti-social behaviour.

Recommendation(s)

The Overview and Scrutiny Committee is asked to:

- 1) Thank David Jayne for attending.**
- 2) Consider, ask questions and comment on the information provided**
- 3) Identify any areas that require additional information**

1 Background

- 1.1 Councillor D Ellis, Portfolio Holder for Public Protection, attended the November committee and discussed crime and antisocial behaviour incidents in the borough. Members were informed that there has been a significant increase throughout the preceding months and this had been intensified due to the restrictions imposed during the pandemic.
- 1.2 Members of the committee were concerned about this increase and asked for a more detailed breakdown of incidents and information about how police and officers were addressing this problem. Members asked for information regarding the number of Covid breeches reported by neighbours and antisocial occurrences when young people were involved.
- 1.3 David Jayne, Community Safety Officer will attend the meeting to inform members about current trends in antisocial behaviour in the borough and assist members to discuss this issue.

2 Financial Implications

2.1 There are no financial implications arising from this report.

3 Legal Implications

3.1 There are no legal implications arising from this report.

4 Equalities Implications

4.1 There are no equalities implications arising from this report.

5 Carbon Reduction/Environmental Sustainability Implications

5.1 There are no carbon reduction implications arising from this report.



Report to Overview and Scrutiny Committee

Subject: Gedling Plan Quarter 2

Date: 18 January 2012

Author: Director of Corporate Resources and Section 151 Officer.

Purpose

To inform the Overview and Scrutiny of the position against Improvement Actions and Performance Indicators in the 2020/2021 Gedling Plan at the end of quarter 2.

Recommendation

That the Overview and Scrutiny Committee:

- **Consider, ask questions and identify any actions or indicators that require additional information; and**
- **Note the progress against Actions and Performance Indicators in the 2020/2021 Gedling Plan.**

1 Background

- 1.1 As usual, comprehensive details about the Gedling Plan can be assessed through the following link on the Council's website:-

<https://www.gedling.gov.uk/council/aboutus/prioritiesplansandperformance/gedlingplan/>

Members are recommended to view this document which reviews actions, indicators and outcomes for quarter 2. They contain explanations of variances from expected performance together with trend arrows for all the performance indicators within the Gedling Plan (note that an upward arrow indicates improved performance, irrespective of whether improvement is represented by a higher or lower value) and progress bars for all Gedling Plan actions showing progress made against project milestones.

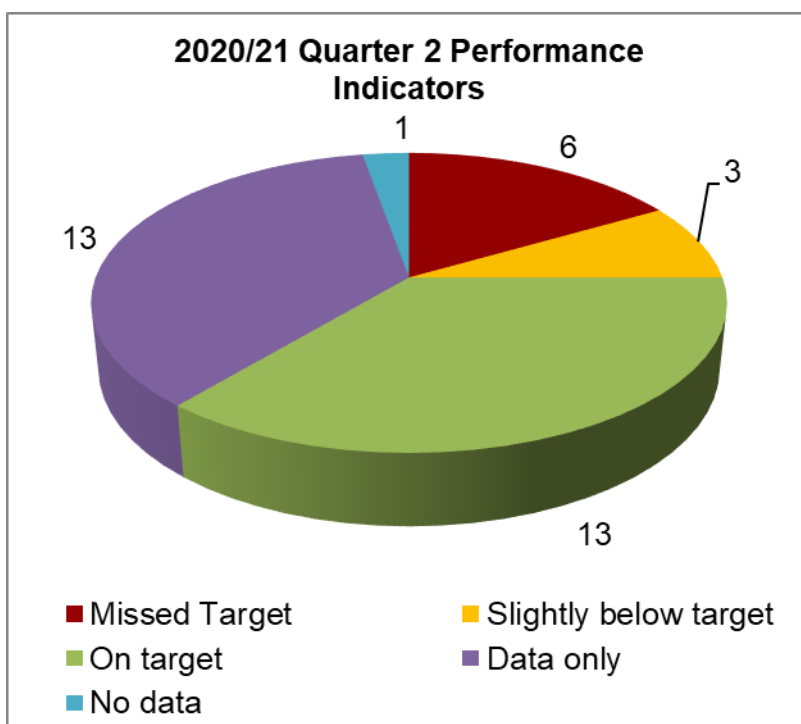
- 1.2 The assessment criteria used for actions and indicators is based on red, amber and green traffic light symbols. To be assessed as green performance indicators must be in line with their expected performance at this stage of the year, whilst actions must be on target against the “completed” or “in progress” milestones determined within the performance management system, Pentenna.

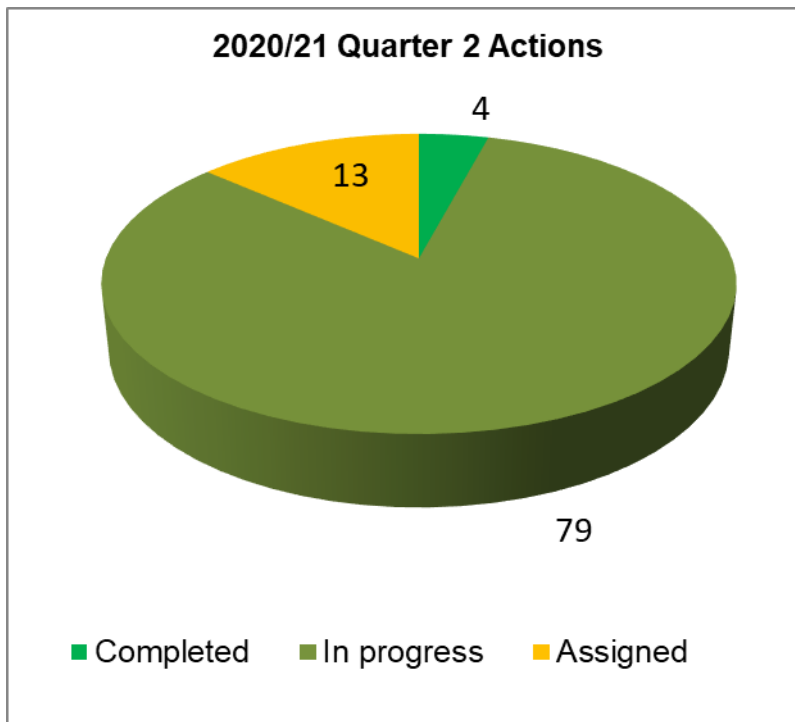
2 Proposal

- 2.1 It is proposed that the Overview and Scrutiny Committee note the performance information for the Gedling Plan 2020-23 at the end of 2020/21 quarter 2 as set out below, and identify any actions or indicators where they require additional information.

2.2 Overall Performance

Overall performance at quarter 2 of 2020/21 against the Gedling Plan actions and indicators shows the following:



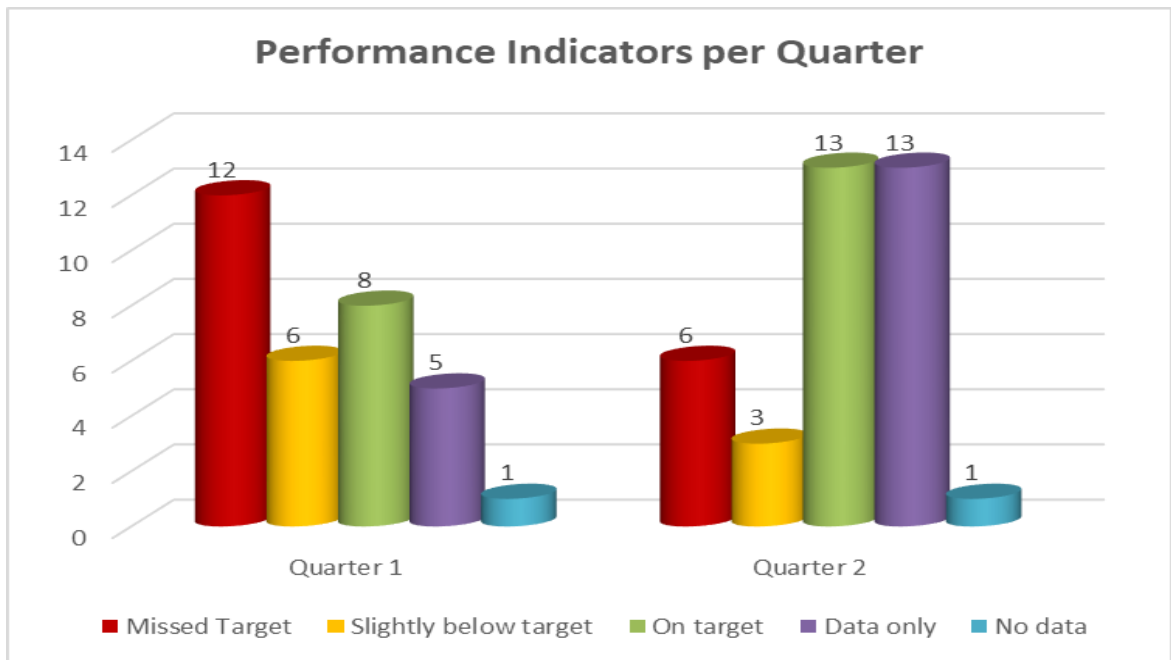


Actions

- 2.3 At this stage the 96 actions included in the Gedling Plan 2020-23, four are complete, the rest are either in progress or assigned to an Officer. Members will be aware that a number of actions are due to be delivered across the 3 years of the Plan, some are expected to be started and completed in year 1, whereas other actions are not due to commence until years 2 and 3. It must be noted that the data in this report refers to quarter 2 of 2020/21 and it is expected that the actions identified for the year will be met. Members will recall that, following review of the Gedling Plan in light of Covid-19, only two actions which were due to be started and completed in year 1 will not be achieved and these have been re-profiled for commencement in year 1 but completion in year 2.

Indicators

- 2.4 Overall indicator performance at the end of quarter 2 shows that out of a total of 36 indicators, 13 were on or above target, 3 were slightly below target and 6 indicators missed their target. Fourteen indicators are for tracking purposes only. The increase in the number of tracking indicators was agreed by Cabinet on 6 August due to the impact of Covid-19, resulting in a number of performance indicators moving from target led to tracking only. No data was available at this time for the Percentage of occupancy for all GBC owned car parks in Arnold.



2.5 Examples of particularly positive performance for quarter 2 include:

- Average time to process new Housing Benefit claims (in calendar days) now stands at 11.3 days down from last quarter's 13.3 days
- Average time to process Housing Benefit change in circumstances (in calendar days) is 3 days against a target of 4 days
- 97.1% of calls to the contact centre answered (or call back made) against the target of 94.0%
- The number of Keep Me Posted email newsletter subscribers has continued to increase to 33,591
- 18 long term empty homes in the Borough returned to use as a result of Gedling Borough Council intervention against a target of 10
- 100% of Major planning applications processed within 13 weeks against a target of 90%
- 89% of other planning applications processed within 8 weeks against a target of 85%
- We now have over 18,061 garden waste customers, up from 16,500.
- 97% of food premises scoring 4 or 5 in the national food hygiene rating scheme against a target of 90%

2.6 Of the 6 indicators shown red at the end of quarter 2, Service Managers have indicated that they are expected to miss or be slightly behind target at year end despite management action.

- 2.7 The following performance indicators missed their target at the end quarter 2 and are worthy of note. However from a Senior Leadership Team perspective there are no specific performance concerns to raise.

Employability Events

At the end of quarter 2 as a direct result of the Council's compliance with the Covid-19 restrictions imposed by government the number of school based employability events remains at zero. Following the review of the Gedling Plan at quarter 1 it was still anticipated that some events would have been possible, however it is now clear that this is unlikely to be the case and the target will not be met, therefore a request is made to change this performance indicator to a tracker indicator.

Waste

While the domestic waste collection weights have decreased by 783 tonnes in quarter 2 compared to quarter 1, the target for Residual household waste per household was missed (162.9kg against a target of 140kg). This is however an improvement on the position at the end of quarter 1 decreasing from 178kg and is still considered to be due to the impact of Covid-19 with more residents being at home during this period.

On a positive note, the target for percentage of household waste sent for reuse, recycling and composting has improved during quarter 2 and was above target (36.7% against a target of 36.0%).

Housing

A further 53 Net additional homes were built in quarter 2, but this was below the target of 120. The construction during this period has been affected by lockdown restrictions which resulted in development pausing on many large and small sites within the Borough. To address why the target has been missed a Housing Delivery Action Plan was published 13th August 2020, <https://www.gedling.gov.uk/media/gedlingboroughcouncil/documents/planningpolicy/documents/HDAP%202020.pdf>. This Action Plan analyses the key reasons for the under delivery of the Council's housing requirement and identifies measures the Council intends to undertake to increase delivery of new housing.

The Action Plan looks at the planning policy context, provides an analysis of past housing delivery (with regards to past performance, progress on Local Plan housing allocations, engaging with developers and viability and infrastructure issues) and identifies a number of key actions which aim to improve housing delivery. A number of the actions identified in the Action Plan fall within the remit of the Council, whilst other actions will need to be supported by other stakeholders involved in delivering housing, in particular landowners and house builders.

No affordable homes were delivered against a target of 5, due to the ramifications of the pandemic on the construction industry, which are having a larger/longer impact than we first expected. Building sites have re-opened and construction has recommenced, but at a slower rate due to both the impact of social distancing in the work place and wider supply chain issues. We are expecting a number of affordable units to be delivered shortly.

Homelessness and Welfare Support

The average length of time spent in temporary accommodation (in weeks) was 19.9 weeks against a target of 15 weeks at the end of quarter 2. Due to the current pandemic, there continues to be limited move on accommodation in both the private social markets meaning we continue to support people in temporary accommodation for periods in excess of the average 15 week target. The Overview and Scrutiny Committee received a report in November which provided full details of the work programme being delivered to secure improved performance in this indicator.

Sickness absence

At the end of quarter 2, this indicator showed 9.68 days against a target of 9 days. Whilst the quarter 2 outturn has exceeded target, the latest month's absence does show an improvement.

In recent months there has been a raised number of long-term cases. Although due to Covid-19 the case management meetings with Directors had ceased these have now been recommenced and cases actively managed. An audit has been conducted by our internal auditor of our sickness management processes and policy. The audit report has been received with some very positive comments about the quality of our policy (its structure and balanced supportiveness with "robustness").

Achievements

- 2.8 A separate report has been produced highlighting additional key achievements delivered during quarter 2, focusing on areas where the Council has made a real difference to people's lives. This is attached as Appendix 1 and is available on the Council's website and in hard copy in the Members' Room. The following outcomes are identified for particular attention:

Humanitarian Centre Up to the end of quarter 2, the Richard Herrod Centre Food distribution hub has packed and delivered 1359 parcels to some of the most vulnerable in the community, with up to 94 parcels a week leaving the centre.

Council Tax Hardship Fund The Council used government grant funding to establish a Council Tax Hardship Fund in quarter one to assist residents who need support with their finances as a result of the Coronavirus outbreak. The Fund helps working age families who are in receipt of Council Tax support and during quarter 2 the scheme was reviewed and the level of council tax reduction was increased from, up to £300, to, up to £450. Qualifying households automatically receive the reduction and do not need to contact the council in order to get the discount. By the end of September, awards totalling £647,820 had been made to 2007 individual households.

Reinstatement of previously suspended services and reopening of previously closed facilities During quarter 2 the following previously suspended services were reinstated and facilities previously closed, re-opened:

- Richard Herrod Leisure Centre theatre and bar re-opened from 4 July 2020.
- Play facilities including outdoor gyms and play parks re-opened from 4 July 2020.

- All public conveniences in the borough re-opened from 4 July 2020.
- The limit on numbers of mourners attending graveside funerals services was increased from 15 to 30 and attending services inside Cemetery buildings from 6 to a maximum of 20 from 4 July 2020.
- Civic Centre re-opened to the public on an appointment only basis from 6 July 2020.
- Café 1899 fully re-opened to the public from 10 July 2020
- Leisure Centres re-opened to the public from 25 July 2020.
- The prohibition on issuing temporary licences to use the Council's parks and open spaces for privately run events and activities was lifted 27 July.
- Return to original response time to reply to complaints with effect from 1 August 2020.
- Council operated community centres re-opened on a phased basis from 14 August.

Business Grants The revenues team and financial services team have successfully concluded the full administration and payment of over 1500 Small Business Grants / Retail and Hospitality and Leisure Grants totalling £16.8m, and over 150 Discretionary Business Grants totalling £896,250, providing support for businesses facing financial difficulty during the Covid-19 pandemic.

Support for small and medium businesses across the borough - The two businesses advisors have become embedded and businesses have started to actively seek them out and request their support. The Retail Business Advisor has engaged with businesses in all the main retail areas within the Borough, spending time in Arnold but also in Ravenshead and Carlton Hill. She has achieved this by spending time in the centres and actively going in and speaking directly to owners. She has had notable successes in Calverton assisting a florist who had just opened with accessing support as well as a business in Arnold needing help with marketing and promotion.

The Small Business Advisor has engaged with over 15 businesses. The interactions are more intense and prolonged with some businesses needing more support and advice; this was a key part of this role. She has helped businesses to access advice on bringing an idea to market, funding access, increasing sales as well as promoting employment schemes such as apprenticeships and Kickstart. The two Advisors have also worked together with businesses, each helping with a specific aspect.

Gedling Country Park – Viewing Platforms opened July 2020 Following the successful £138,000 RDPE funding bid, work on the new viewing platforms at Gedling Country Park recommenced in May following lockdown. The Beacon View platform and the Lincoln View platform are now complete and are being enjoyed by visitors to the park taking daily exercise. Geographic points of interest are highlighted on interpretation panels and the project is deemed a great success by local residents who have been enjoying the views.

Gedling 'Big Clean' Community Volunteer Initiative - Launch Event 2020 – Following this year's Big Spring Clean cancellation due to Covid-19, The Big Clean Forum Group met in early September to re-arrange a new launch event. The launch event took place over the weekend of 26/27th September and involved groups from

Woodthorpe, Carlton, Arnold and Mapperley all involved in helping to promote the Big Clean Community Volunteer Based Clean Up Initiatives.

3 Alternative Options

- 3.1 Not to present an update on quarterly performance, in which case Overview and Scrutiny Committee members will not be aware of performance against the Gedling Plan 2020-23.

4 Financial Implications

- 4.1 There are no financial implications arising out of this report.

5 Legal Implications

- 5.1 There are no legal implications arising out of this report.

6 Equalities Implications

- 6.1 There are no equalities implications arising out of this report.

7 Carbon Reduction/Sustainability Implications

- 7.1 There are no carbon reduction/sustainability implications arising out of this report.

8 Appendices

- 8.1 Appendix 1 – Examples of Outcomes achieved during Quarter 2 2020/21.

9 Background Papers

- 9.1 None identified.

10 Reasons for Recommendations

- 10.1 To ensure Members are informed of the performance against the Gedling Plan 2020-23.

GEDLING
PLAN
2020-2023

Examples of Achievements and Activities

During

Quarter 2 - 2020/21

Cohesive, Diverse and Safe COMMUNITIES

Promote and encourage pride, good citizenship and participation

Service requests to the Food, Health and Housing Team - The Food, Health and Housing team concluded in Quarter 2, 100 investigations into service requests about 'Covid 19'. The queries range from enquiries from businesses about how to comply with the guidance but also reports from the community about businesses or households not following the guidance. Officers have been inundated with requests but have rose to the challenge to provide high quality advice and support to the communities in Gedling Borough to protect health and wellbeing.

In addition to responding to the service requests officers from the Food Health and Housing Team have been carrying out proactive spot checks at over 130 businesses in key areas of the borough where customers visit and businesses operate. Again this work is to support businesses and our communities.

RESET - Pilot Covid-19 Secure targeted youth diversionary youth activities - In partnership with Nottingham Forest Community Trust, NCC Youth Service and Notts Police, Covid-19 secure targeted youth outreach was provided in August 2020 at the following locations across the Borough:

- Calverton x2
- Colwick
- Carlton
- Newstead Village
- Netherfield
- Arnold
- Daybrook
- Warren Hill
- Bestwood Village
- Gedling

Activity was also delivered in Killisick by Notts Police with support from the Council.

Reduce poverty and inequality and provide support to the most vulnerable

Council Tax Hardship Fund - The Council used government grant funding to establish a Council Tax Hardship Fund in quarter one to assist residents who need support with their finances as a result of the Coronavirus outbreak. The Fund helps working age families who are in receipt of Council Tax support and during quarter 2 the scheme was reviewed and the level of council tax reduction was increased from, up to £300, to, up to £450. Qualifying households automatically receive the reduction and do not need to contact the council in order to get the discount. By the end of September, awards totalling £647,820 had been made to 2007 individual households.

Improvements to the access of facilities - All leisure centres have had their hearing loops upgraded to ensure customers with a hearing impairment can still access the service with minimal inconvenience. New pool hoists have been purchased for Calverton, Arnold and Carlton Forum leisure centres to provide the necessary assistance for customers requiring supporting entering and exiting the pools.

Mood Lighting in Calverton Pool - New sensory lighting has been installed at Calverton Leisure Centre which will benefit customers with Autism and ADHD as it provides a calming relaxing environment. The leisure centre is currently in the process of developing a programme to maximise this new addition to the site and open up access to more customers with additional needs.

Humanitarian Centre - Up to the end of quarter 2, the RHC Food distribution hub has packed and delivered 1359 parcels to some of the most vulnerable in the community, with up to 94 parcels a week leaving the centre.

Help for vulnerable residents - Some of our leisure staff have also been helping our most vulnerable residents by contacting them by phone during the coronavirus outbreak to check if they need any help. Staff at Carlton Forum have contacted nearly 800 residents who are listed as vulnerable and who haven't responded to the government's communication and registration requests. The staff have been making the calls from the reception area at the forum which has been closed due to the outbreak. Over 850 requests from vulnerable residents for support including food parcels was received. Our Neighbourhood wardens and a host of volunteers have been helping to deliver the parcels to over 40 households who are still shielding and have no access to food.

Homelessness and rough sleeping – In October Cabinet approved the work programme of the Temporary Accommodation Officer Working Group. This involves securing funding from next Steps Accommodation Programme for temporary accommodation to be used through the winter months and various initiatives/measures to be put in place to help prevent homelessness/rough sleeping. Cabinet also approved the work to explore the opportunity to improve the access and provision of temporary accommodation, which officers will be working on in the next quarter.

Equalities - The Project Management process has been updated to ensure that Equalities Implications are considered as part of the project management process. Significant progress has also been made to prepare an Equalities Framework and Action Plan with reference to the LGA Equality Framework for Local Government 2020 version and a new Equality and Diversity Policy drafted. These will be presented to Cabinet in November.

Improve social mobility and life chances

Locality work – the work of the two locality workers have been re-directed towards the Covid-19 response and to help the most vulnerable residents in our deprived areas. Their work programme is also being revised to reflect the changing economic and social issues within the identified locality areas.

High Performing COUNCIL

Improve the customer experience of engaging with the Council

Gedling Lotto - The first ever Gedling Lotto draw took place, this initiative will see over £16,000 being raised annually for local good causes.

Website Accessibility - The GBC website accessibility statement has been published in time for the September deadline.

RESET – Humanitarian calls The customer services team have successfully absorbed the humanitarian calls into day to day work following the reopening of Leisure Services, which has freed up staff to return to their substantive roles.

RESET - Reinstatement of previously suspended services and reopening of previously closed facilities - During quarter 2 the following previously suspended services were reinstated and facilities previously closed, re-opened:

- Richard Herrod Leisure Centre theatre and bar re-opened from 4 July 2020.
- Play facilities including outdoor gyms and play parks re-opened from 4 July 2020.
- All public conveniences in the borough re-opened from 4 July 2020.
- The limit on numbers of mourners attending graveside funerals services was increased from 15 to 30 and attending services inside Cemetery buildings from 6 to a maximum of 20 from 4 July 2020.
- Civic Centre re-opened to the public on an appointment only basis from 6 July 2020. ☐ Café 1899 fully re-opened to the public from 10 July 2020 ☐ Leisure Centres re-opened to the public from 25 July 2020.
- The prohibition on issuing temporary licences to use the Council's parks and open spaces for privately run events and activities was lifted 27 July.
- Return to original response time to reply to complaints with effect from 1 August 2020.
- Council operated community centres re-opened on a phased basis from 14 August.

Provide efficient and effective services

Employment Policies - Organisational Development work continues in respect to the development of strong and fair employment policies. Following a period of consultation the Appointments and Conditions of Service Committee has authorised the implementation of positive benefits to support staff in two policies areas. Firstly in respect to support measures to be put in place in response to the GMB Charter to stop domestic abuse and secondly a policy change to better support employees who might suffer the death of a child.

RESET – Continued support to Covid-19 response and reset - In addition to delivery of planned activity the Organisational Development Team has also been very much involved with the Council's response to the Covid19 pandemic. Members of the team have been an integral part of the Council's Incident Management Teams (IMT) both in terms of "response" and more lately "reset" tasks. As one of the largest employers in the borough the Council has had to ensure that it's guidance to managers and employees is technically accurate and appropriate to the services that we deliver and the OD team along with many other officers across the council has been instrumental in providing this guidance. Other members of the OD team were seconded to support other prioritised areas of work at the height of the first wave of the pandemic; again this work was invaluable in the support our tenants and businesses.

RESET – Leisure Marketing Plan - The first phase of the Communications Team's leisure marketing plan has been successful and achieved targets for the number of people returning to centres.

RESET – Improved management of data to support continued remote working - The Records and Retention Policy has been subject to a substantial review and it is intended to take it to November's Cabinet for approval.

Maintain a positive and supportive working environment and strong employee morale

Employee Mental Health Awareness - In support of work to improve mental health and wellbeing officers from the Organisational Development Team have assessed an on-line mental health awareness product that, subject to contract verification, will be rolled out to allow access across all employees of the council.

Staff Q&A -The first ever virtual staff Q&A event took place in quarter two with over 100 employees attending. Positive feedback has been received in respect of this.

RESET – Re-occupation of council offices - Officers worked extremely hard to put in place the following measures to ensure a covid secure environment for re-occupation of offices with effect from 15 September 2020:

- corporate risk assessments completed
- Covid secure risk assessment posters displayed
- practical measures for communal areas inc signage, entrance and exits, cleaning products in offices etc
- appropriate additional cleaning

Re-occupation could not proceed due to a change in government guidance.

RESET – Review of the Constitution - Significant progress has been made in reviewing and redrafting the Constitution to support agile and effective decision making. The following sections have been reviewed and approved by Senior Leadership Team.

Section 1 – Purpose, definition interpretation and Amendment of constitution

Section 2 - Members

Section 3 – Public Involvement in the Council

Section 5 – Overview and Scrutiny Committee

Section 6 – The Executive

Section 8 – Standards Committee

Section 10 – Environment and Licensing Committee

Section 11 – Licensing Act Committee

Section 13 – Joint Consultative and Safety Committee

Section 20 – Proper Officer Provisions

Section 26 – Member Code of Conduct Section

28 – Petitions Policy

Section 29 – Members' Allowances Scheme

A cross party working group to consider the revised Constitution has also been established with the first meeting to take place in November.

RESET Continued support for remote working - Supporting continued remote working has carried on during quarter 2 with the further roll out of softphones. In addition, webcams have been delivered and issued to staff without laptops to enable Teams video conferencing.

Improve use of digital technologies

Ensuring staff have the right technology -The IT team has worked with the lead, Alec Dubberley, on facilitating teams as an internal communications method to ensure staff have the

right technology. This probably has an impact on health and wellbeing as well, in terms of effective communications within and between teams. Also, a number of applications and systems have been migrated onto up to date server versions.

Vibrant ECONOMY

Ensure a robust strategic development framework is in place

Greater Nottingham Strategic Plan - Gedling Borough Council is preparing the Greater Nottingham Strategic Plan with Broxtowe Borough Council, Nottingham City Council and Rushcliffe Borough Council to help guide future development across their combined areas. This Strategic Plan will form part 1 of Gedling Borough Council's Local Plan and replace the Aligned Core Strategy adopted in 2014. The Councils held a joint consultation on Growth Options from 6 July-14 September 2020 and generated a significant level of interest. The Growth Options consultation asks a series of questions on topics including housing growth, employment growth and economic development, climate change and carbon neutrality, city and town centres, the natural environment, urban design, the historic environment, safe and healthy communities, Green Belt and infrastructure provision. Comments received will inform the preparation of the Greater Nottingham Strategic Plan, which once drafted will be subject to further consultation in 2021.

Provide more homes

Station Road and Burton Road – good progress is being made with the council owned sites at Station and Burton Road. Initial drawings have been prepared, which will help feed into the business case and subsequent Cabinet approval. Public consultation will be planned for the next quarter.

Drive business growth, workforce development and job opportunities

Internship Placements - The arrangement to offer supported internship placements within the council was reviewed and has successfully identified the potential for up to three placements that will be possible from January 2021. This success has been possible due the energy and hard work within the Organisational Development Team, Parks and Street Care and our partners at Nottinghamshire County Council and West Notts College. The work has focussed on how we can deliver the placements rather than what will stop us doing this due to Covid restrictions.

Work Placements - Following a meeting with senior officers of Nottingham Trent University the Chief Executive has agreed to re-sign the compact agreement that supports partnership working. Although the Covid19 restrictions have put some barriers in place that has made the offer of placements difficult, this work still goes on with energy an currently two opportunities are being explored.

Business Grants - The revenues team and financial services team have successfully concluded the full administration and payment of over 1500 Small Business Grants / Retail and Hospitality and Leisure Grants totalling £16.8m, and over 150 Discretionary Business Grants totalling £896,250, providing support for businesses facing financial difficulty during the Covid19 pandemic.

Local Labour Agreements - There has been some significant progress with the local labour agreements at Morrison, Persimmon and Chase Farm - looking at revised methods of involvement.

Support for small and medium businesses across the borough - The two businesses advisors have become embedded and businesses have started to actively seek them out and request their support. The Retail Business Advisor has engaged with businesses in all the main retail areas within the Borough, spending time in Arnold but also in Ravenshead and Carlton Hill. She has achieved this by spending time in the centres and actively going in and speaking directly to owners. She has had notable successes in Calverton assisting a florist who had just opened with accessing support as well as a business in Arnold needing help with marketing and promotion.

The Small Business Advisor has engaged with over 15 businesses. The interactions are more intense and prolonged with some businesses needing more support and advice; this was a key part of this role. She has helped businesses to access advice on bringing an idea to market, funding access, increasing sales as well as promoting employment schemes such as apprenticeships and Kickstart. The two Advisors have also worked together with businesses, each helping with a specific aspect.

Create thriving and vibrant town and local centres

Arnold Market Place redevelopment scheme - Significant progress has been made with the Arnold Market Place redevelopment scheme: Cabinet and full Council approval has been received for the capital budget, is due to be determined at planning committee in midOctober and there have been detailed discussions with the main contractor. Expected start on site in December 2020.

Carlton Square development - Significant progress has been made with the Carlton Square improvement scheme. Cabinet approval has been received and the planning application has been submitted and is due to be determined at planning committee in mid-October. Discussions with the contractor have taken place, with a view to appointing them shortly. Expected start on site in January 2021.

RESET - Re-opening the high streets safely – as part of the re-opening the high street safely funding, officers have been working closely with retailer and businesses to ensure that they re-opened and are adhering to the changing government legislation.

Sustainable ENVIRONMENT

Provide an attractive and sustainable local environment that local people can enjoy

Gedling Country Park – Viewing Platforms opened July 2020 - Following the successful £138,000 RDPE funding bid, work on the new viewing platforms at Gedling Country Park recommenced in May following lockdown. The Beacon View platform and the Lincoln View platform are now complete and are being enjoyed by visitors to the park taking daily exercise. Geographic points of interest are highlighted on interpretation panels and the project is deemed a great success by local residents who have been enjoying the views.

Gedling Country Park – Additional Car Parking opened July 2020 - Work on the Extension Car Park was re-commenced by the contractor in May after lockdown. The new car park surface

which consists of interlocking nylon grid system filled with limestone chippings is now complete. The project was completed in June.

Gedling Country Park – Outdoor Seating Area - Work has commenced on a new outdoor seating area adjacent to the visitor Café 1899 at GCP. When complete this will see a canopied seating area for 20 people plus, which will enable dog walkers to sit in shelter and drink a coffee in the inclement autumnal months ahead.

Conway Rec Play Area opened August 2020 - Work to construct a new children's junior play area at Conway Road Recreation Ground is now complete. Contractors Proludic completed the work in June after lockdown to complete the project. The official opening for this new play facility was attended by the Mayor.

Funding for Breck Hill Recreation Ground and Onchan Park - Two recent FCC Communities Foundation grants bids have been successful. One for Breck Hill Recreation Ground which will see the refurbishment of the children's play area and one for Onchan Park which will see the installation of a Multi-Use Games Area, table tennis tables and DDA compliant pathways to allow access for all. Tenders for both have and are being prepared. HACS have been awarded the Breck Hill Contract and will start work on site in November. The tender for the MUGA and table tennis tables is underway.

Improvements to leisure facilities - During the closure the pool filter media was replaced at Arnold Leisure Centre providing a safer more enjoyable environment for the customers and staff with regards to quality of water and disinfection quality. The circulation pumps were also changed at both Arnold and Carlton Forum leisure centres which has reduced the carbon footprint of the sites by being more energy efficient.

Calverton Leisure Centre Changing Room Refurbishment - The changing rooms on poolside at Calverton LC were very old, tired and in desperate need of refurbishment which were highlighted through customer feedback and partner complaints. The site undertook a total refurbishment including new flooring, toilets, cubicles, showers, toilets and urinals. New vanity units were introduced including hand and hair driers. A new vibrant colour scheme and an introduction of two additional private showers in the female changing room completed the transformation. Customer feedback has been positive since re-opening and we have received many compliments from both customers and our partners at the "School Swimming Service"

Promote and protect the environment by minimising pollution and waste and becoming carbon neutral

Gedling 'Big Clean' Community Volunteer Initiative - Launch Event 2020 – Following this year's Big Spring Clean cancellation due to Covid-19, The Big Clean Forum Group met in early September to re-arrange a new launch event. The launch event took place over the weekend of 26/27th September and involved groups from Woodthorpe, Carlton, Arnold and Mapperley all involved in helping to promote the Big Clean Community Volunteer Based Clean Up Initiatives.

Netherfield Community Activity Intensification Plan - A 'Partnership' 5 days of Community Activity in Netherfield, titled the Netherfield Community Activity Intensification Plan is taking place over 5 weeks starting at the end of September and going on into October to include internal (PASC Street Cleansing, Community Safety Wardens), external (Police) and partners. This planned activity involves responsive and reactive activity for a wide range of issues including fly-tipping, graffiti, refuse bins on streets and litter due to parked vehicles. It involves leaflet letterbox drops and 'knocking on doors' as well as intensive Street Cleaning Operations

to remove graffiti and fly-tips and to cleanse dense urban housing area streets and Netherfield Town Centre. It is hoped this initiative will support local residents and help to improve their environment whilst getting the message out about enviro-crime and the need to recycle.

HEALTHY lifestyles

Increase recreational activities

RESET - Re-commencing sports in our Parks & Open Spaces - Following the Covid-19 epidemic, on July 4th all the Borough Play Areas re-opened to the public as did our Public toilets. Cricket matches re-commenced across the Borough on 11 July 2020 and Football matches resumed on 20 August.

Reduce levels of loneliness and isolation

RESET - Reopening the leisure centres - Following on from the announcement that leisure centres could re-open on 25 July, Redhill, Arnold, Calverton and Carlton Forum opened their doors initially offering swim, gym and classes. A tremendous amount of work went into making the facilities safe to both staff and customers including one way systems, improved cleaning regimes and equipment as well as staff training. Since July more of the facilities have opened up, including racket sports, 3G pitch hire and other club activities returning to the sites, and the pool and group exercise programmes have also continued to grow as customer demand has increased. Feedback from customers has been extremely positive: *"Just returned from my little ones first summer swimming session. I cannot praise the staff enough. The place was immaculate and all systems were in place to ensure Covid guidelines are followed. Thank you!" Katie, borough resident.*

RESET - Opening of the Bonington Theatre & Cinema - The Bonington Theatre & Cinema was one of the first cinemas to open as soon as restrictions were lifted from Saturday 4th July. One of the principal aims was to help address loneliness and mental health issues often faced by older people and those living alone, by providing a safe respite for local residents, offering a friendly welcome and an opportunity to enjoy some of the latest film releases. The social distancing measures and quality of customer service have proved to be reassuring and popular with patrons. Whilst attendances have been modest due to significantly reduced capacity, the frequency of attendance has been exceptional. *"What a wonderful job the management of the Bonington Theatre have done in order to ensure people are able to enjoy the delights of their films etc. in comfort and safety is outstanding. The way they have designed their auditorium is brilliant, whether people are in family groups or on their own, all are catered for. It certainly made sure my friend and I would not be afraid to go back whenever there was something we would like to see. Well done the Bonington!"*

RESET - Active for Life specialist sessions - Prior to April's lockdown Gedling's leisure centres held 26 sessions per week of specialist health sessions which provided targeted exercise in a sociable environment. When the facilities reopened in July it was decided not to reinstate these sessions immediately as most of those attending the sessions were elderly or had underlying medical conditions. However, following extensive consultation with the clients and instructors it was clear that these sessions were important to the individuals attending, and as a result 14 sessions were reinstated in September with social distancing and extra cleaning measures in place. The sessions have been successful and feedback from customers has been extremely positive, and we are now assessing what additional sessions can be added to the programme.

Your Health Your Way is Nottinghamshire's new Integrated Wellbeing Service funded by Nottinghamshire County Council and delivered by ABL Health. Their mission is to help all residents of Nottinghamshire (excluding Nottingham city) get more active, eat healthier, manage

their weight, drink less alcohol and stop smoking, offering practical support for people to make life long healthy behaviour changes. ABL are working in partnership with Gedling's leisure facilities to provide 4 specialist sessions per week across Redhill and Carlton Forum Leisure Centres to work with residents of the Borough with a BMI of 30+ to help improve their health and wellbeing.



Report to Overview and Scrutiny Committee

Subject: **Corporate Management Risk Scorecard Quarters 1 and 2**

Date: 18th January 2021

Author: Democratic Services Officer

PURPOSE OF THE REPORT

To update members of the Overview and Scrutiny Committee on the current level of assurance that can be provided against each corporate risk as agreed at the last Committee.

RECOMMENDATION

That the Overview and Scrutiny Committee:

- Note the progress of actions identified in the Corporate Risk register and any concerns identified by the Audit Committee.

1 Background

- 1.1 It was agreed at the 9th March 2020 Overview and Scrutiny Committee it would receive quarterly updates on the Corporate Risk Scorecard and specifically those issues that are identified by the Audit Committee to be of concern.
- 1.2 The current Risk Management Strategy & Framework was last considered and approved by the Cabinet in October 2017. The purpose of the Strategy and Framework is to define how risks are managed by the Council. It provides guidance on the processes, procedures, roles and responsibilities for risk, and it sets out the context on how risks are to be managed. It defines the key role for the Audit Committee as providing independent assurance to the Council with regard to the effectiveness of the risk management framework and the associated control environment. This includes the monitoring of the framework and ensuring the implementation of all audit actions.

- 1.3 The Corporate Risk Register is a key enabler of the Strategy and Framework, and provides assurance on the key risks identified as corporate risks.
- 1.4 Existing risks identified within both the Council's corporate and operational service risk registers are subject to quarterly review by senior management and on an ongoing basis through the work of Internal Audit.
- 1.5 This approach has meant that some of the risks included within the corporate risk register have been set at a relatively high score with the expectation that as mitigation measures are properly recorded or actions taken, then these risks should start to improve over the coming months. This is not to say that all risks will return to 'green', as mitigation measures can only go so far, and some risks may always be inherently 'red' or 'amber' as the score reflects the potential impact on the Council and the likelihood of that event occurring.
- 1.6 The Corporate Risk Register and supporting comments as at the end of September 2020 are appended to this report, and this includes a summary of all control gaps currently identified on the Council's Corporate Risk Register.
- 1.7 Due to the required change to the timing of the Audit Committee meetings this financial year to accommodate the deferred reporting date for the Statement of Accounts to November as a result of Covid-19, this report now presents both quarters 1 and 2 monitoring of the Corporate Risk Scorecard together for consideration.
- 1.8 Members are fully aware of the risks arising from the national outbreak of the coronavirus, Covid-19. The impact, as at quarter 2, has been reflected in the risk register. The impact of Covid-19 has been reflected in a number of reports to Members including:
- Two Cabinet reports on 18 June 2020 detailing Gedling's response to the pandemic, proposing a Reset Strategy to include a review of the Gedling Plan to ensure that it remains fit for purpose and incorporates any new work streams arising from Covid-19 impacts;
 - Quarter 1 (August 2020) and quarter 2 (November 2020) Cabinet budget monitoring and performance reports; and
 - the draft Annual Governance Statement 2019/20 which was considered by the Audit Committee in July 2020, and the draft Annual Statement of Accounts, were both published on the Council's website. Final versions have now been approved by the Audit Committee in November following consideration of the external audit.

- 1.9 Members of the committee should note that all risks are unchanged from the last quarter with the exception of two areas, one that has been adversely affected by the Covid 19 pandemic and one that has improved its risk level. Additional information regarding these risks is attached at **Appendix 1.**

1. FAILURE TO PREVENT BUDGET OVERHEATING ONCE THE BUDGET HAS BEEN SET

Current Risk and Direction of Travel: RED D3 (High Likelihood, Serious Impact) – Deterioration from Green B1 (Low likelihood; Negligible Impact)

2. FAILURE TO REACT TO AN ENVIRONMENTAL INCIDENT OR MALICIOUS ACT

Current Risk and Direction of Travel: GREEN – Improvement from Amber B3 to (Serious Impact/Low Likelihood) to Green B2 (Minor Impact/Low Likelihood)

No issues of concern were identified by the Audit Committee held on the 24th November 2020.

2 Financial Implications

- 2.1 There are no financial implications arising out of this report.

3 Legal Implications

- 3.1 There are no legal implications arising out of this report.

4 Equalities Implications

- 4.1 There are no equalities implications arising out of this report

5 Carbon Reduction/Environmental Sustainability Implications

- 5.1 There are no carbon/environmental/sustainability implication arising out of this report.

6 Appendices

- 6.1 Appendix 1: Corporate Risk Register Monitoring – Quarter 1 & 2 2020.
Risk Management Scoring Matrix

Appendix 1 - Corporate Risk Register Monitoring – Quarters 1 and 2, September 2020

1	<p>FAILURE TO PREVENT BUDGET OVERHEATING ONCE THE BUDGET HAS BEEN SET</p> <p>Owner: Alison Ball</p> <p>Current Risk and Direction of Travel: RED – Deterioration from Green B1 (Low likelihood; Negligible Impact)</p> <p>Definition:</p> <p><i>Shorter term implications of overspending budgets or not collecting as much income as forecasted. This can cause adverse impact on Council balances.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Serious - £50k - £500k</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> Quarter 1 budget monitoring was completed and reported to Cabinet for consideration on 6 August. Quarter 1 reported a projected overspend of £420k, primarily due to estimated net Covid-19 impacts, including deferred efficiencies, and the additional pay award above that budgeted of 0.75%. Cabinet approved the use of appropriate earmarked reserves to ensure the budget be maintained within Cabinet's maximum approved by Council. Whilst this position is improved from that initially expected at the time of the Quarter 4 2020 risk update, due to the announcement of further government funding including the income compensation scheme, the Cabinet report noted the significant uncertainty that still remained around the full impact of the Covid-19 pandemic. The risks recognised included a potential resurgence of the virus, rising demand pressures and income losses e.g ongoing leisure centre capacity restrictions, and noted that future adjustments may be recommended in order to maintain a balanced budget and appropriate allocation of resources; Quarter 2 budget monitoring was completed and reported to Cabinet for consideration on 12 November. Quarter 2 indicates that expenditure will be contained within that approved at Quarter 1 i.e. after approved use of additional earmarked reserves to fund Covid impacts. Covid impacts have improved marginally and some income levels have recovered better than
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	<p>initially forecast. Additional government emergency funding of £167k announced in October has enabled the reversal of £100k of the earmarked reserves usage approved at quarter 1 which, subject to no further pressures being identified, may now be available to support the future MTFP if required.</p> <p>Whilst a strategy has been identified to maintain a balanced budget as detailed above, the risks are now again increasing due to the emerging second wave of the virus requiring both local restrictions in Nottinghamshire and subsequently national restrictions, requiring further response activity and the closure of facilities. The 2020/21 budget will continue to be closely monitored and further mitigation measures may be recommended to secure a balanced position.</p>
2	<p>FAILURE TO MAINTAIN FINANCIAL INTEGRITY</p> <p>Owner: Alison Ball</p> <p>Current Risk and Direction of Travel: RED – No change (E4 major impact £500k to £1m)/very high likelihood)</p> <p>Definition:</p> <p><i>Affecting the ability of the Council to meet its financial commitments in the longer term.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Critical - £1m+</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The Council's financial position remains extremely challenging and future funding remains uncertain.</p> <p>An increased risk level was reported in quarter 4 of 2019/20 due to the risks arising from the Covid-19 pandemic which remains unchanged as at quarter 2.</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> Quarter 1 - MTFP scenario planning was considered by SLT incorporating the increased risks presented by Covid in terms of spending pressures and the impact on income levels due to the lockdown and potential ongoing demand levels. After accounting for estimated grant funding a shortfall of c£0.7m to £1.0m for the 2020/21 full impact was projected (not all arising during 2020/21 i.e. collection fund deficits impact in the following year) which would need to be funded from earmarked reserves and additional savings. The Government announced

	<p>a further delay in the Fair Funding Review and Business Rates retention scheme which further inhibits meaningful medium term financial planning at a critical time. SLT reviewed the current approved efficiency programme to identify items at high risk of non-delivery to determine if any replacement plans need to be developed during the 2021/22 budget process alongside plans to deliver the target of £250k approved by Council in March 2020 and £100k to fund to ongoing pressure of the 2020/21 pay award in excess of that estimated.</p> <ul style="list-style-type: none"> • Quarter 2 - A mid-year review of the MTFP considering the potential ongoing impacts of Covid-19 was completed by SLT and reported to Cabinet in November. The report details the key financial risks and presents a reasonable case scenario for the future ongoing impacts and the potential funding gap requiring mitigation measures in the absence of government funding being made available in the local government finance settlement. The Chancellor of the Exchequer has confirmed there will be a one-year only settlement which, along with the previously confirmed deferral of the Fair Funding Review and Business Rates retention scheme, continues to inhibit meaningful financial planning. In a reasonable scenario mitigation measures of the use of earmarked reserves and an additional efficiency programme of £400k will be required to maintain a balanced MTFP. The MTFP will be closely reviewed during the budget process and recommendations for mitigation measures will be made to Budget Council in March as appropriate. The second wave of Covid-19 further increases risks to the economy and securing a sustainable MTFP in the absence of future government funding via the Settlement. • Monitoring of the Brexit impact and action plan has been completed and will continue to be reviewed. Brexit negotiations are continuing with a trade deal still not finalised and this uncertainty is recognised as an additional risk to the achievement of a balanced Medium Term Financial Plan. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • Implementation of Advertising, Sponsorship and Marketing strategies to generate additional funding; • Development of a Procurement and Contract Management Strategy to ensure value for money in purchasing.
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3	<p>FAILURE TO PROTECT STAFF, INCLUDING HEALTH & SAFETY ISSUES</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Ineffective systems, processes and equipment that can present danger to individuals or groups of employees.</i></p> <p>Key Risk Driver: Health & Safety</p> <p>Raw Risk Value: Major – Loss of life / major illness</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • Health and Safety annual risk assessment declarations were introduced and completed by Service Managers; • Covid-19 secure risk assessments have been completed by all service areas prior to staff moving back into our buildings as restrictions are lifted and as we re-instate services. An additional 104 risk assessments have been generated that are covid-related; <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • Full implementation of emergency evacuation templates at each council location, delayed due to Covid-19; • Periodic reviews of Covid secure risk assessments in light of most recent government advice. • Transfer all completed risk assessments on to the e-system.
4	<p>FAILURE TO RECRUIT AND RETAIN STAFF, AND MAINTAINING INTERNAL CAPACITY</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Associated with the particular nature of each profession, internal protocols, managerial abilities, and sickness levels.</i></p> <p>Key Risk Driver: Service Provision</p>

	<p>Raw Risk Value: Serious – Significant elements of a service suspended / reduced</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>As a consequence of budget pressures, decreasing workforce, increasing workload and higher customer expectations we are seeing an impact on capacity and resilience which may result in a potential reduction in performance. Work is needed to help improve organisational capacity and resilience by developing the skills and abilities of key leaders and staff.</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • Implementation of the Agile Working Strategy is ongoing and was accelerated to enable the rapid implementation of home working due to Covid-19 restrictions with a fully agile combined risk assessment completed. The Agile Working business case was circulated to Service Managers for comment and will be considered at a future meeting of SLT; • A benefit statement for employees has been completed and circulated to staff in June 2020. • A first draft of the Workforce Strategy has been completed and approved by to SLT in October including an action plan and timeline for implementation <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • Workforce Strategy to be formally approved and implemented. The Strategy will seek to ensure that staff are creative, flexible and have the right skills to respond positively to the challenges that lie ahead; • Final approval and implementation of the Agile Working Strategy business case.
5	<p>FAILURE TO PROPERLY UTILISE EXISTING ICT, REACT TO TECHNOLOGY CHANGES, AND PREVENT DATA LOSS</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: RED – NO CHANGE</p> <p>Definition:</p> <p><i>The capacity of the Council to deal with the pace / scale of technological change, or its ability to use technology to address changing demands. Challenges over the security, storage and retention of both electronic and manual records, and data.</i></p> <p>Key Risk Driver: Objectives</p>

	<p>Raw Risk Value: Major – Directorate objectives not met</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • An agreement has been reached with partners and the software provider of the Abris Housing Needs system for the separation of the database to secure GDPR compliance. Contracts for the implementation have been finalised and work commenced in August with completion expected by December 2020; • General Data Protection Regulations – the delivery of the project plan to ensure that the Council responds to the requirements of the Act is essentially complete with ongoing compliance now the risk. Essential training for new staff and refresher training has been deferred due to Covid; • Ongoing implementation of the Digital Strategy annual action plan which sets out a requirement that the technological solutions we invest in are used to their full potential; • A staffing report to enable the establishment of the post approved in a resource development bid for an additional IT Technical Officer to support the delivery of key digital projects and ensure that the robustness of cyber system security processes are maintained, was approved by SLT and the post has been advertised. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • Cyber Security risk assessment – the first draft has been considered by SLT and further information requested but the response has been delayed due to Covid-19. The Internal Audit Team (BDO) is to currently undertaking an advisory cyber risk review which will support the conclusion of the risk assessment; • Abris Housing Needs system amendments to be implemented; • Ongoing implementation of the Digital Strategy action plan. The Strategy will be refreshed to ensure that it effectively supports the future three year Gedling Plan.
6	<p>FAILURE TO PROTECT & UTILISE PHYSICAL ASSETS</p> <p>Owner: Mike Avery</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p>

	<p><i>Buildings that are fit for purpose, safe, secure, and meet legislative requirements for fire, asbestos, and water-testing. Land, buildings and other assets to be recorded on a database.</i></p> <p>Key Risk Driver: Health & Safety</p> <p>Raw Risk Value: Major – Loss of life / major illness</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • The rolling programme of condition surveys for all council-owned buildings is continuing and is now 75% complete; • Suitability and sufficiency surveys of all Council assets has commenced as part of the asset management planning process; • Parks Risk Review - plans to increase the level of tree inspection works to support the development of a tree register are in development; • Counter Terrorism Review – a security review has been completed by external agents and an action plan development which will now be reported to SLT for approval. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • A tree register is to be developed to support the parks risk review work; • Completion of the asset condition and suitability surveys; • Approval and implementation of the actions arising from the Counter Terrorism Review.
7	<p>FAILURE TO REACT TO CHANGES IN LEGISLATION</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Associated with current or potential changes in national or European law which can lead to possible breaches of legislation. Assessing the wider implications of new legislation on both the Council and its residents.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Major - £500k - £1m</p>

	<p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • General Data Protection Regulations and Data Protection Act 2018 – the delivery of the project plan to ensure compliance is essentially complete with ongoing compliance now the risk; • Universal Credit implementation is ongoing. All government guidance is monitored but the pace of roll-out is slower than predicted. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • Implement any outcomes from the Recycling and Waste Strategy consultation. Requirements may include an increase in recycling requirements and consequent funding implications but the outcome of the consultation is still awaited; • A new risk identified was identified in 2019/20: the Supreme Court is currently considering a case in respect of annual leave and associated payments for irregular workers e.g. casual workers, which may have consequences for all employers nationally – the outcome is awaited and the impact for the Council will be determined.
8	<p>FAILURE OF CONTRACTORS OR PARTNERSHIP ARRANGEMENTS – CONTRACTUAL BREACHES</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Associated with the failure of contractors and partnership arrangements to deliver services or products to the agreed cost and specification.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Serious - £50k - £500k</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • Implementation of the contract management module of the new procurement system is ongoing and the transfer of legacy information into the contracts register has commenced but implementation is delayed due to Covid with completion now expected in quarter 3 of 2020/21; • Client officer and construction management guidance and templates have been introduced.

	<p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> Contract management processes are to be developed and implemented as part of the new e-procurement system; A review of procurement and supply chain issues related to Brexit subsequent to trade negotiations.
9	<p>INABILITY TO DEFEND ONE-OFF CHALLENGES TO A COUNCIL DECISION OR NEW COMPENSATION TREND EMERGES</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: GREEN – NO CHANGE</p> <p>Definition:</p> <p><i>Councils are increasingly vulnerable to judicial reviews and new compensation claims.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Serious - £50k - £500k</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> None to be delivered. <p><u>Actions outstanding:</u></p> <p>There are currently no outstanding control gaps in the strategic or operational risk registers relating to this corporate risk.</p>
10	<p>FAILURE TO MAINTAIN SERVICE STANDARDS, CUSTOMER SATISFACTION, AND/OR MEET CUSTOMER EXPECTATIONS</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Related to channel shift to more digital on-line services but retaining the availability of face-to-face services. Affecting the competitiveness of the service (in terms of cost or quality) and/or its ability to deliver best value.</i></p> <p>Key Risk Driver: Reputation</p>

	<p>Raw Risk Value: Major – Adverse national publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The emergence of the Covid-19 pandemic has caused the deterioration in the assessed level of risk in quarter 4 of 2019/20. Covid-19 resulted in a number of service closures and suspensions in quarter 4 due, both to the government imposed restrictions, and the uncertainty of available staffing levels due to sickness, shielding and the prioritisation of critical services. The consequence is a possible adverse impact on service standards and customer satisfaction. Improvements in the risk level are expected as service levels return to normal but this could be impacted by a second outbreak of Covid 19. The impact is not expected to continue in the longer term.</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> Monitoring of complaints received for Covid-19 related impacts has been completed and initially did not indicate any significant issues during quarter 1. However, increased incidents of customer frustration have emerged during quarter 2 due to full service levels not being possible in all areas due to Covid. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> To continue complaints monitoring and resume service levels when the risks are reduced and staffing levels and government guidance enable us to do so.
11	<p>FAILURE TO PREVENT DAMAGE TO THE COUNCIL'S REPUTATION</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: GREEN – NO CHANGE</p> <p>Definition:</p> <p><i>Related to the Council's reaction to a specific event or issue, or generally a downturn in quality of service.</i></p> <p>Key Risk Driver: Reputation</p> <p>Raw Risk Value: Major – Adverse national publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <p>Quarterly monitoring of performance information by SLT is an embedded process and timely management action is taken to address any service quality issues arising.</p>

	<p><u>Actions outstanding:</u> There are currently no outstanding control gaps in the strategic or operational risk registers relating to this corporate risk.</p>
12	<p>FAILURE TO REACT TO AN ENVIRONMENTAL INCIDENT OR MALICIOUS ACT</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: GREEN – Improvement from Amber B3 to Serious Impact/Low Likelihood to B2 Minor Impact/Low Likelihood</p> <p>Definition:</p> <p><i>Council reaction to a natural occurrence e.g. widespread flooding, or other events such as fire and explosions.</i></p> <p>Key Risk Driver: Reputation</p> <p>Raw Risk Value: Major – Adverse national publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The emergence of the Covid-19 pandemic revealed some gaps in existing Business Continuity Plans meaning that some control gaps existed and the previously assessed risk level was too low.</p> <p><u>Actions completed during quarters 1& 2:</u></p> <ul style="list-style-type: none"> • Cabinet approved the Business Continuity Policy and Business Continuity Impact Assessment Guidance in July; • All Business Continuity Impact Assessments have been reviewed and completed in accordance with the updates Business Continuity Policy ensuring a full suite of plans covering all risk events is now available. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • Development of business continuity promotion page on the website.
13	<p>FAILURE TO REACT TO SOCIO-ECONOMIC TRENDS</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: GREEN - NO CHANGE</p>

	<p>Definition:</p> <p><i>Relating to the effects of changes in demographic, residential, or socio-economic trends on the Council's ability to meet its objectives.</i></p> <p>Key Risk Driver: Reputation</p> <p>Raw Risk Value: Serious– Adverse regional publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p><u>Actions completed during quarters 1 and 2:</u></p> <ul style="list-style-type: none"> • The Senior Leadership Team receives economic indicator reports on a bi-annual basis that reports over the themes of homelessness, new homes, benefits and income, and local economy. SLT reflect on these demographic trends and ensure they are fully reflected in service planning processes to ensure needs continue to be met. <p><u>Actions outstanding:</u></p> <ul style="list-style-type: none"> • To undertake a 'Visioning' exercise to identify longer term forecasts for socio-economic trends and how these will be reflected in the longer term priorities for the Council to ensure services can meet future needs within available resources.
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HIGH RISK AUDIT RECOMMENDATIONS RAISED IN PREVIOUS YEARS BUT NOT YET IMPLEMENTED:

There are no high risk audit recommendations from previous years that have not been addressed and implemented.

HIGH RISK AUDIT RECOMMENDATIONS RAISED IN THIS FINANCIAL YEAR:

There have been no high risk recommendations reported to date during 2020/21.

APPENDIX 2 - RISK MANAGEMENT SCORING MATRIX

Likelihood	Very High	E				2	
	High	D			1		
	Significant	C		4	6, 7,10	5	
	Low	B		11,12,13	3,8,		
	Very Low	A			9		
			1	2	3	4	5
			Negligible	Minor	Serious	Major	Critical
			Impact				

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Report to: Overview and Scrutiny Committee

Subject: Scrutiny Work Programme

Date: 18th January 2021

Author: Democratic Services Officer

1 PURPOSE OF THE REPORT

To provide an update on the current scrutiny work programme.

Recommendation(s)

That the Overview and Scrutiny Committee:

- 1) Note the update on scrutiny working groups**
- 2) Consider and discuss the scrutiny work programme; and**
- 3) Consider if there are any issues in the Forward Plan which require additional information.**

2 2020/2021 Scrutiny Work Programme

2.1 Scrutiny Working Groups

2.2 Flooding

Working group members: Councillors Boyle, Clunie, Greensmith, Paling, M Smith and S Smith.

Due to the pandemic and the limited amount of technical officer time available at Notts. County Council the focus of this review has been reconsidered and it will now be examining the role of Gedling Borough Council during flooding incidents. Members of the working group have recently been discussing this with officers from the Parks and Street Care Team and the Health and Safety Manager.

2.3 Domestic Abuse and Access to Emergency Accommodation

Working group members: Councillors Boyle, Clunie, Rachael Ellis, Roxanne Ellis and Paling.

The working group is examining the provision of emergency accommodation and support available to prevent homelessness for people (and in many cases their children) experiencing domestic abuse. This will include examining the provision of refuge places and emergency accommodation for survivors and their children, reciprocal refuge arrangements with other local authorities and the use of the Sanctuary Scheme to enable people to stay safely in their own homes. At the first meeting of the group members learnt about the responsibilities of Gedling Borough Council. The Notts. County Council Senior Public Health Commissioning Officer will be attending the next meeting to inform members about their role in contracting organisations to undertake the provision of advice and support services.

3 Scrutiny in Committee

- 3.1 At the last committee concern was raised about the shortage of social/affordable accommodation, the reticence of developers to build housing to meet this demand and the need for the authority to increase its own housing stock. A report will be available for the next committee and members are invited to raise any other related concerns they would like including in the report.
- 3.2 At the Overview and Scrutiny Committee on 20th July 2020, members agreed to continue with a programme of attendance by Portfolio Holders and relevant officers at committee. Areas of performance within each Portfolio for examination would be identified, and questions for Portfolio Holders submitted in advance of each meeting, however 'ad hoc' questions could be put forward at the meeting itself. Non-executive members will also be invited to submit questions for the Portfolio Holder.
- 3.3 The programme for 2020/21 is below

8 th March	Councillor Jenny Hollingsworth, Growth and Regeneration.
22 nd April	To be confirmed.

The scrutiny work programme is attached at **Appendix 1**. The work programme is to assist the management of the committee agenda, the scheduling of the committee business and forward planning. The work programme will be updated and reviewed as required. Committee members can suggest issues for possible inclusion.

- 3.4. A copy of the Forward Plan which sets out details of key and non-key decisions which the Cabinet, individual portfolio holders or officers expect to take during the next four months period is attached at **Appendix 2**. A key decision is one that has financial implication over £500,000 or one that affects two or more wards. This is included to make members aware of planned decisions and to assist them to consider if there are any decisions about which they may want further information.

4 Financial Implications

- 4.1 There are no financial implications arising from this report.

5 Legal Implications

- 5.1 There are no legal implication arising from this report.

6 Equalities Implications

- 6.1 There are no equality implications arising from this report.

7 Carbon Reduction/Environmental Sustainability Implications

- 7.1 There are no carbon reduction/environmental sustainability implications arising from this report.

8 Appendices

Appendix 1. Committee 2020/21 Work Programme

Appendix 2. Forward Plan October 2020-January 2021.

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Overview and Scrutiny Committee work programme 2020/21					
	Programme of Portfolio Holding to account	Performance review	Reports/items at committee	Current reviews	Responses to scrutiny reviews
6 th July		Quarter 4 Performance Risk Register	Covid 19 Response	Planning policy	
7 th September	Cllrs Clarke and Payne	Quarter 1 Performance	Annual Report Update Housing Allocations	Planning Policy Consultation Flooding	Executive Scrutiny Protocol Econ Development
9 th November	Councillor Ellis Public Protection		C&D Scrutiny Homelessness and housing allocations	Flooding Housing?	Planning Policy Consultation comments forwarded to Planning Policy Officer.
18 th January	Cllr McCrossen. Young People and Equalities & Cllr Wheeler, Housing, Health and Wellbeing. Mental health of young people?	Quarter 2 Performance Risk Register	Antisocial behaviour	Flooding Domestic abuse	
8 th March	Councillor Hollingsworth Growth and Regeneration	Quarter 3 Performance Risk Register	Affordable/social housing/increasing housing stock/housing allocations		
22 th April	Cllr Gregory, Cllr P Barnes (TBC)		Complaints		Econ Dev update
Rolling issues			Procurement Policy		

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FORWARD PLAN FOR THE FOUR MONTH PERIOD 1 JANUARY 2021 TO 30 APRIL 2021

This Forward Plan sets out the details of the key and non-key decisions which the Executive Cabinet, individual Executive Members or Officers expect to take during the next four month period.

The current members of the Executive Cabinet are:

Councillor John Clarke – Leader of the Council

Councillor Michael Payne – Deputy Leader and Portfolio Holder for Resources and Reputation

Councillor Peter Barnes – Portfolio Holder for Environment

Councillor David Ellis – Portfolio Holder for Public Protection

Councillor Gary Gregory – Portfolio Holder for Community Development

Councillor Jenny Hollingsworth – Portfolio Holder for Growth and Regeneration

Councillor Viv McCrossen – Portfolio Holder for Young People and Equalities

Councillor Henry Wheeler – Portfolio Holder for Health and Wellbeing.

Anyone wishing to make representations about any of the matters listed below may do so by contacting the relevant officer listed against each key decision, within the time period indicated.

Description of the decision	Date decision is expected to be taken and who will take the decision?	Responsible Officer	Documents to be considered by the decision maker	Cabinet Portfolio	Open / Exempt (and reason if the decision is to be taken in private) Is this a Key Decision?
Housing Allocation Policy Approval to agree the final changes to the Housing Allocation Policy, following public consultation.	28 Jan 2021 Cabinet	Joelle Davies, Service Manager Economic Growth and Regeneration	Officer Report	Portfolio Holder for Housing, Health and Wellbeing	Open Yes
Station Road and Burton Road Regeneration Sites Approval is being sought to progress with the next steps for the Station Road and Burton Road regeneration sites	28 Jan 2021 Cabinet	Joelle Davies, Service Manager Economic Growth and Regeneration	Officer Report	Portfolio Holder for Growth and Regeneration	Open Yes
Budget Monitoring (Q3) and Virement Report To update members on financial performance information for the 3rd quarter of the 2020/21 year.	28 Jan 2021 Cabinet	Tina Adams, Principal Finance Business Partner	Officer Report	Portfolio Holder for Resources and Reputation	Open Yes
Gedling Plan Quarter 3 Performance Report To inform Cabinet in summary of the position against Improvement Actions and Performance Indicators in the 2020/2021 Gedling Plan for the most recent quarter	28 Jan 2021 Cabinet	Mike Hill, Chief Executive	Officer Report	Leader of the Council	Open Yes
Equalities Update To seek approval for a revised Equalities Policy and improvement action plan	28 Jan 2021 Cabinet	Rosie Caddy, Service Manager Customer Services and Communications	Officer Report	Portfolio Holder for Young People and Equalities	Open Yes
Development of Calverton Business Units Agreement to pursue development of additional Calverton Business Units and required permissions	11 Feb 2021 Cabinet	Jeffery Kenyon, Economic Growth Manager	Officer Report	Portfolio Holder for Growth and Regeneration	Part exempt This report will contain financial information relating to the cost and operation of the new units as well as the sources of funding that will be used. Yes

Description of the decision	Date decision is expected to be taken and who will take the decision?	Responsible Officer	Documents to be considered by the decision maker	Cabinet Portfolio	Public / Exempt (and reason if the decision is to be taken in private) Is this a key decision?
Prudential and Treasury Indicators and Treasury Management Strategy Statement 2021/22 To present for Members' approval the Council's Prudential Code Indicators and Treasury Strategy for 2021/22, for referral to Council.	11 Feb 2021 Cabinet 4 Mar 2021 Council	Sue Healey, Principal Accountant	Officer Report	Portfolio Holder for Resources and Reputation	Open Yes
Capital Programme and Capital Investment Strategy To approve the capital investment strategy and capital spending programme for the next financial year.	11 Feb 2021 Cabinet 4 Mar 2021 Council	Tina Adams, Principal Finance Business Partner	Officer Report	Portfolio Holder for Resources and Reputation	Open Yes
General Fund Budget 2021/22 For Cabinet to recommend to Council the revenue budget for the next financial year.	11 Feb 2021 Cabinet 4 Mar 2021 Council	Tina Adams, Principal Finance Business Partner	Officer Report	Portfolio Holder for Resources and Reputation	Open Yes
Gedling Plan 2021/22 To approve the priorities, objectives and top actions for the Council for the forthcoming year.	11 Feb 2021 Cabinet 4 Mar 2021 Council	Mike Hill, Chief Executive	Officer Report	Leader of the Council	Open Yes

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