

## PERFORMANCE REVIEW SCRUTINY COMMITTEE

Monday, 29 November, 2010

Councillor M.A. Wright (Chairman)

Councillors:	G. Fullwood	P.G. Barnes (a)
	S.J. Barnes (a)	C.P. Barnfather
	A.G. Barton	G.V. Clarke
	R.T. Day (a)	P.A. Hughes
	M. Roach (a)	M.A. Shepherd

Observers: E.J. Collin                      P. Feeney(a)

Officers in attendance: J Ansell, S Sale

### 14 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Feeney, Roach, Day.P G Barnes and S J Barnes,

### 15 TO APPROVE AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON 6 SEPTEMBER 2010

RESOLVED:

That the minutes of the above meeting, having been circulated, be approved as a correct record and signed by the Chairman.

### 16 PRESENTATION BY LESLIE STATON, HOUSING NEEDS MANAGER.

Leslie Staton Housing Needs Manager gave an introduction to the range of services offered by the Housing Needs Team including:

- Homelessness
- Prevention
- Education
- Mediation

RESOLVED:

To note the information and to thank the officer for her presentation.

### 17 COVALENT PERFORMANCE INFORMATION - QUARTER 2 2010/11

The Scrutiny Officer reported that this Committees remit was to scrutinise each Quarterly Performance Digest. Members were provided with the end of Quarter 2 performance information, analysed by portfolio.

RESOLVED:

1. To include within the report the reasons for changes to targets.

2. To ask for a written update on the task regarding the Gedling Colliery development.

## **18 REVISED COMPLIMENTS, COMPLAINTS AND COMMENTS DRAFT POLICY**

The Head of Customer Services and Organisational Development provided Members with the summary of compliments, complaints and ombudsman complaints received during Quarter 2,2010/11 in accordance with the recommendations of the Compliments and Complaints Performance Review Scrutiny review 2010.

RESOLVED:

To note the report.

## **18 REVISED COMPLIMENTS, COMPLAINTS AND COMMENTS DRAFT POLICY**

Members were provided with the summary of compliments, complaints and ombudsman complaints received during Quarter 2,2010/11 in accordance with the recommendations of the Compliments and Complaints Performance Review Scrutiny review 2010.

RESOLVED:

To note the report.

## **19 PERFORMANCE SCRUTINY WORK PLAN REVIEW**

The Scrutiny officer updated members on current and proposed Performance Scrutiny activity.

There were presently two new Performance Scrutiny reviews underway and three joint Scrutiny Reviews.

- A review of work to address Domestic Violence in Gedling

The group would meet again on 30<sup>th</sup> November with Gedling Borough Crime, Community Safety and Housing Strategy Officers. Visits had been arranged for members to the Domestic Violence Helpline and a multi agency case study meeting.

Members had also been invited to a high level Domestic Violence Conference on 7<sup>th</sup> December. The working group would report their findings in March 2011.

- A review of the Covalent Performance Management System

Performance members were also engaged in the following joint Scrutiny reviews.

A “**Tea and Scrutiny**” Evaluation and Forward planning event for Cabinet and Scrutiny members and Heads of Service .

**NHS Restructure review**

A scope had been drafted and a further meeting is arranged with a local G.P to examine the impact of changes upon his practice

### **External Funding Review**

This group was considering the Council's past use of funding and the implications of the Comprehensive Review upon our current and future externally funded services

### **Questions to Heads of Services**

The responses to questions put to Heads of Services were considered

RESOLVED:

1. To note the report.
2. To ask the head of Planning and Environment and the Portfolio holder for Development & Enterprise to attend a meeting. Members to pass questions to the Scrutiny Officer

## **20 REPORT AND RECOMMENDATIONS OF THE COVALANT PERFORMANCE SCRUTINY WORKING GROUP.**

Councillor Hughes submitted a report on the findings and recommendations of the Covalent Performance Monitoring System review.

RESOLVED:

To note the report and to refer the recommendations to Cabinet and the Portfolio Holder

## **21 .OVERARCHING SCRUTINY COMMITTEE UPDATE**

Councillor Collin submitted a report on the work of the Overarching Scrutiny Committee

RESOLVED

To note the report and to consider proposals for ideas for new reviews to be considered by the Overarching Scrutiny Committee for inclusion in the 2011/12 work plan.

The meeting closed at 7.15pm.