Cabinet Quarter 1 Indicator Report - by Theme



	PI Status		Long Term Trends	Short Term Trends			
	Alert	1	Improving		Improving		
	Warning		No Change		No Change		
0	ОК	-	Getting Worse	4	Getting Worse		
?	Unknown						
	Data Only						

Theme A place of safe and strong communities

		Portfolio	Q1 2010/11	Q1 2010/11			Short	
PI Code & Short Name	Managed By		Value	Target	Status	Term Trend Arrow	Term Trend Arrow	Latest Note
NI 181 Time taken in days to process Housing Benefit/Council Tax Benefit new claims and change events	Mark Kimberley	Finance; Leader	9.0 days	11.0 days	>	•	-	
NI 15 Serious violent crime rate	Sue Sale	Safe and Sustainable Neighbourhoods	0.07	0.11	②	•	•	Reduction Target set by Police Authority
NI 16 Serious acquisitive crime rate	Sue Sale	Safe and Sustainable Neighbourhoods	3.4	2.8		•	•	Dwelling House Burglary is the main concern in 2 main locations, targeted action taking place working with Nottingham City. Reduction Target set by Police Authority

NI 20 Assault with injury crime rate	Sue Sale	Safe and Sustainable Neighbourhoods	1.3	1.21		a	•	Currently worse than target but a strong downward trend with a 27.5% reduction compared to the same period the previous year. Reduction Target set by Police Authority
LI072 Improve take up rate of Housing Benefits - Number of additional claims related to benefits in "hard to reach" groups	Mark Kimberley	Customer and Member Services	54	37.5		?	?	
LI074 Average time to process new Housing Benefit claims (in days)	Mark Kimberley	Finance	18	20	>	?	?	
LI075 Average time to process Housing Benefit change in circumstances (Days)	Mark Kimberley	Finance	7	8	>	?	?	
LI076 Level of All Crime across Gedling Borough	Sue Sale	Safe and Sustainable Neighbourhoods	16	14.85		?	?	Levels of recorded crime have seen a reduction compared to the same period in the previous year a downward trend has been recorded for qtr 1
LI081 Level of recorded anti-social behaviour across Gedling Borough (per 1000 population)	Sue Sale	Safe and Sustainable Neighbourhoods	9.2	8.4		?	?	Levels of recorded ASB have seen a reduction compared to the same period in the previous year a downward trend has been recorded for qtr 1
LI080 Reduction in repeat domestic abuse victims	Sue Sale	Safe and Sustainable Neighbourhoods		13.7%	?	?	?	Awaiting verified data provided by Nottinghamshire County Council performance report

Theme A place that contributes to a vibrant and prosperous Greater Nottingham

			Q1 2010/11			Long		
PI Code & Short Name	Managed By	Portfolio Owners	Value	Target	Status	Term Trend Arrow	Term Trend Arrow	Latest Note
NI 157a Percentage of Major planning applications processed within 13 weeks	Peter Baguley	Development and Enterprise	100.00%	73.00%		•		
NI 157b Processing of Minor planning applications processed within 8 weeks	Peter Baguley	Development and Enterprise	73.00%	79.00%		•	•	First quarter return below target due to above average number of complex applications being determined during the period.
NI 157c Processing of Other planning applications within 8 weeks	Peter Baguley	Development and Enterprise	91.00%	90.00%	②	•	•	
NI 152 Working age people on out of work benefits - locally reported only	Stephen Bray	Development and Enterprise	3.3%			•	1	
NI 156 Number of households living in temporary accommodation	Janet Brothwell	Customer and Member Services	5	24	②	•	•	
LI047 % of invoices paid within 10 working days - local suppliers	Mark Kimberley	Finance; Leader	90.9%	95%		•	•	The automated method of calculating this data includes the processing of all business with a Nottingham post code, this includes several utility providers whose bill payment cover many locations and there are insufficient resources available to process these payments within 10 working days with the required levels of probity. Although it is considered that these

							businesses are outside the scope of the original intentions of the performance target we are examining if system changes could speed up these payments. Target change to 90% recommended
LI069 Number of Future Jobs Funds Participants	Janet Brothwell	Development and Enterprise	7	6	?	?	

Theme A place where people are treated fairly and have the opportunity to get involved

			Q1 2010/11			Long Term Trend Arrow	Short Term Trend Arrow	
PI Code & Short Name	Managed By	Portfolio Owners	Value	Target	Status			Latest Note
LI046 Preventing Homelessness – number of households who considered themselves as homeless, who approached the Council, and for whom housing advice resolved their situation	Janet Brothwell	Customer and Member Services	66	2		•	•	
LI051 Average time to process homelessness applications (working days)	Janet Brothwell	Customer and Member Services	21.5 days	20 days		•	•	The average time is improving from last quarter, however not yet at target. With the increased numbers presenting for advice, there are fewer cases which required assessment for statutory homelessness, and these are tending to be more complex and therefore taking a longer time to process.
LI086 Average length of time spent in temporary accommodation (in weeks)	Janet Brothwell	Customer and Member Services	14 weeks	14 weeks	②	?	?	

Theme A place where people can lead a healthy and active lifestyle

			Q1 2010/11			Long	Short	
PI Code & Short Name	Managed By	Portfolio Owners	Value	Target	Status	Term Trend Arrow	Term Trend Arrow	Latest Note
NI 154 Net additional homes provided	Stephen Bray	Strategic Planning	50	86		•		q1 data only includes figures for months of April and May. June data will need to be added when available.
NI 156 Number of households living in temporary accommodation	Janet Brothwell	Customer and Member Services	5	24	Ø	•	1	
LI027 Number of visits to leisure centres	Keith Tansley	Leisure and Wellbeing	255,668	266,250		•	•	Use of all weather pitches is down, especially Carlton Forum due to condition of surface and availability of other sites, promoting their use during the summer and proposing improvements to the surface at Carlton Forum. Delayed entry of swimming club attendances at Calverton will be corrected in the next quarter. Public swimming numbers are down at all pools, Arnold was closed for thirteen hours due to public hygiene issues, however swim lesson usage is increasing.
LI068 Improve Gedling Borough Council owned flats to decent homes standard	Janet Brothwell	Customer and Member Services	0	3	?	?	?	

Theme A place where we can take care of our environment

			Q1 2010/11			Long	Short	
PI Code & Short Name	Managed By	Portfolio Owners	Value	Target	Status	Term Trend Arrow	Term Trend Arrow	Latest Note
NI 157a Percentage of Major planning applications processed within 13 weeks	Peter Baguley	Development and Enterprise	100.00%	73.00%		•		
NI 157b Processing of Minor planning applications processed within 8 weeks	Peter Baguley	Development and Enterprise	73.00%	79.00%		•	•	First quarter return below target due to above average number of complex applications being determined during the period.
NI 157c Processing of Other planning applications within 8 weeks	Peter Baguley	Development and Enterprise	91.00%	90.00%	Ø	•	•	
NI 191 Residual household waste per household in Kg (cumulative total)	Dave Parton	Direct Services	136.91kg	135kg	_	•	•	Estimate as not all figures available yet. Slightly behind target as there is likely to be seasonal garden waste in the black bins.
NI 192 Percentage of household waste sent for reuse, recycling and composting	Dave Parton	Direct Services	37.53%	35.70%	Ø	•	•	Estimate as not all figures available yet
NI 195a Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	Dave Parton	Direct Services		4%	?	?	?	Data is collected every 4 months and not yet available to report in quarter 1
NI 195b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly	Dave Parton	Direct Services		11%	?	?	?	Data is collected every 4 months and not yet available to report in quarter 1

posting): Detritus							
NI 195c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	Dave Parton	Direct Services	1%	?	?	?	Data is collected every 4 months and not yet available to report in quarter 1
NI 195d Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	Dave Parton	Direct Services	0%	?	?	?	Data is collected every 4 months and not yet available to report in quarter 1

Theme Operational vision and strategy: Gedling as a top performing Council

		Portfolio Owners	Q1 2010/11	•		Long	Trend	
PI Code & Short Name	Managed By		Value	Target	Status	Term Trend Arrow		Latest Note
LI017 Percentage of Non- domestic Rates Collected	Mark Kimberley	Finance	32.69%	24.50%	②	•	•	
LI006 Working Days Lost Due to Sickness Absence (rolling 12 month total)	Janet Brothwell	Customer and Member Services	9.74 days	9.00 days		•	•	Reducing the level of sickness absence remains a priority for all managers. There is focussed attention on the areas where absence is the highest.
LI022 Planning appeals allowed against the authority's planning refusals as a % of all planning applications received	Peter Baguley	Development and Enterprise	.0%	33.0%	>	•	-	
LI018 % of invoices paid within 30 days	Mark Kimberley	Finance; Leader	97.60%	98.00%		•	1	
LI016 % of Council Tax collected	Mark Kimberley	Finance	30.2%	24.6%	②	•	•	
LI030 Pest Control request for service responded to on time (within 2 working days)	Peter Baguley	Safe and Sustainable Neighbourhoods	100%	97%	>	•	-	
LI031 Public protection requests for service responded to on time (within 2 working days)	Peter Baguley	Safe and Sustainable Neighbourhoods	89%	94%		•	•	Seasonal Increase in requests for service has resulted in a small reduction in performance

Cabinet Quarterly Actions Report - by Theme



	Action Status								
	Cancelled								
	Overdue; No longer assigned								
	Unassigned; Not Started; Check Progress								
	Resuming; In Progress; Assigned								
0	Completed								

Theme A place of safe and strong communities

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
Improve the take-up of Housing Benefits	Mark Kimberley	Finance		31 Mar 2011	0%	
Undertake regeneration activity within Priority Neighbourhoods	Sue Sale	Safe and Sustainable Neighbourhoods		31 Mar 2011	21%	
Continue to support and develop the Crime and Disorder Reduction Partnership	Sue Sale	Safe and Sustainable Neighbourhoods		31 Mar 2011	3%	
Reduce graffiti, litter and fly tipping in target areas	Dave Parton	Direct Services		31 Mar 2011	0%	
Improve the security of the built environment through reducing the opportunity for crime	Peter Baguley	Safe and Sustainable Neighbourhoods		31 Mar 2011	87%	

Title	Managed By	Portfolio Owners	Status Completion Date		Progress Bar	Notes	
Explore possibility of significant regeneration in Newstead Village linked to delivery of Parish Plan	Stephen Bray	Strategic Planning		31 Mar 2011	0%	Due date to be set - 30 April used just to enable action to be set up within Covalent	

Theme A place that contributes to a vibrant and prosperous Greater Nottingham

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
Improve employment prospects/employability of local unemployed residents through participating in the County wide Future Jobs Fund programme running to June 2011				31 Mar 2011	6%	
Ensure that the Parks & Open Spaces Strategy reflects the cross-border issues with the City of Nottingham	Keith Tansley	Leisure and Wellbeing		31 Dec 2010	0%	
Progress redevelopment of Arnold town centre	John Robinson	Development and Enterprise		31 Dec 2011	10%	John Robinson met with GPs to review ways of developing a new facility.
More aligned land use planning across Greater Nottingham	Stephen Bray	Strategic Planning		31 Mar 2011	0%	Consideration is being given to a joint Supplementary Planning Document on car parking, to be progressed in 2010. A joint supplementary planning document is being prepared with Ashfield and Broxtowe Councils on residential extensions.
Prepare for Homes and Communities Agency Single Conversation in the Borough and support preparation across the Greater Nottingham Housing Market Area to ensure continued external investment to meet future housing need	Stephen Bray	Strategic Planning		31 Mar 2011	50%	Long list of priority themes identified drawn from agreed Housing Strategies; support to draft Local Investment Plan commissioned and in place. Continued uncertainty over long-term funding available. Aim to report Local Investment Plan to October Cabinet.

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
Develop and agree long term vision and plans for local shopping Centres	Stephen Bray	Strategic Planning		31 Mar 2011	37%	

Theme A place where people are treated fairly and have the opportunity to get involved

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
Implement Equality Framework Action Plan	Janet Brothwell	Customer and Member Services	Ø	30 Jun 2010	100%	
Implement Fairer Gedling Strategy	Janet Brothwell	Customer and Member Services	②	30 Jun 2010	100%	
Reduce Homelessness applications and presentations	Janet Brothwell	Customer and Member Services		31 Mar 2011	0%	
Evaluate and implement the requirements of the Local Democracy, Economic Development and Construction Act 2009	Sue Sale	Leader		31 Mar 2011	50%	
Review the opportunity and improve the choice/range of physical activity for the over 50's.	Keith Tansley	Leisure and Wellbeing		31 Mar 2011	33%	
Review the opportunity to increase community involvement in the planning process	Peter Baguley	Safe and Sustainable Neighbourhoods		31 Mar 2011	50%	
Ensure temporary accommodation of an appropriate standard and quantity is provided in the Borough	Stephen Bray	Strategic Planning		31 Mar 2012	33%	

Theme A place where people can lead a healthy and active lifestyle

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
Improve access to social housing	Janet Brothwell	Customer and Member Services		30 Sep 2010	0%	
Improve quality of Council owned housing stock, specifically the six flats above shops, bringing them to Decent Homes standard by 2012	Janet Brothwell	Customer and Member Services		31 Mar 2011	0%	
Review and Implement a revised Changing Lifestyles Strategy	Keith Tansley	Leisure and Wellbeing		31 Mar 2011	33%	
Implement the new Arts Strategy relevant to 2010/11	Keith Tansley	Leisure and Wellbeing		31 Mar 2011	40%	
Increase the number of accredited sports clubs operating within Gedling Borough	Keith Tansley	Leisure and Wellbeing		31 Mar 2011	33%	
Decrease level of fuel poverty experienced in the Borough	Peter Baguley	Safe and Sustainable Neighbourhoods		31 Mar 2011	50%	Results of 2010 NI187 Fuel Poverty survey received.
Improve the quality of private sector housing through the allocation of renovation grants	Peter Baguley	Safe and Sustainable Neighbourhoods	②	31 Mar 2011	100%	Support procured from Building Control to assess applications.
Ensure affordable housing is available according to defined needs within the Borough	Stephen Bray	Strategic Planning		31 Mar 2011	35%	

Theme A place where we can take care of our environment

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes	
Minimise waste levels and increase recycling	Dave Parton	Direct Services		31 Mar 2011	0%		
Maintain high standard of environmental cleanliness	Dave Parton	Direct Services		31 Mar 2011	0%		
Ensure appropriate facility and open space provision in development sites	Keith Tansley	Leisure and Wellbeing		31 Mar 2011	33%		
Improve quality of parks/play areas by ensuring all categories A, B and C parks have been assessed against the Nottinghamshire Standard	Keith Tansley	Leisure and Wellbeing		31 Mar 2011	33%		
Improve sport and leisure facilities in Warren Hill area, in partnership with Nottingham City Council, providing for residents both sides of the City/Borough border	Keith Tansley	Leisure and Wellbeing		31 Mar 2012	0%		
Co-ordinate reduction of CO2 emissions in the Borough	Peter Baguley	Safe and Sustainable Neighbourhoods		30 Sep 2011	58%		
Modernise the approach for dealing with planning applications through the introduction of 'Development Management'	Peter Baguley	Development and Enterprise		31 Dec 2010	29%	ATLAS training event March 2010	
Continue to press for the development of the Former Gedling Colliery/Chase Farm site	Peter Baguley	Development and Enterprise		30 Apr 2011	0%		

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
Adaptation measures to climate change	Peter Baguley	Safe and Sustainable Neighbourhoods		31 Mar 2011	90%	Following SMT report, departmental responses due on risks by 30.6.10
Develop Local Development Framework Core Strategy	Stephen Bray	Strategic Planning		31 Dec 2011	3%	A report will be taken to Cabinet on 5th August 2010 to recommend that, in accordance with the decision made by the Joint Planning Advisory Board on 22nd June 2010, that work continue on collating the evidence base and supporting information for the Aligned Core Strategies but that publication of the next version of the Aligned Core Strategy be delayed pending further guidance from the new coalition government on strategic planning.
Coordinate and manage overall delivery of Public Realm Works programme of environmental improvements	Stephen Bray	Strategic Planning		31 Mar 2011	0%	

Theme Operational vision and strategy: Gedling as a top performing Council

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes	
Upgrade the Council's Financial Management System, Agresso	Mark Kimberley	Finance; Leader	>	31 Mar 2011	0%		
Ensure the Council's Financial Management System, Agresso, is used to promote sound financial management	Mark Kimberley	Finance		31 Mar 2011	0%		
Implement International Financial Reporting Standards	Mark Kimberley	Finance; Leader	>	31 Mar 2011	0%		
Facilitate transfer of more transactions to the website to improve speed and efficiency of those transactions	Stephen Bray; Janet Brothwell	Customer and Member Services		31 Mar 2011	0%		
Launch and implement part 2 of the Council's Transformation Programme relevant to 2010/11	Janet Brothwell	Customer and Member Services		31 Mar 2011	50%		
Develop better understanding of customer views about our services	Janet Brothwell	Customer and Member Services		30 Jun 2010	50%	Data on customer satisfaction being collected by Customer Focus Group. Further discussions at meetings scheduled over the summer. Revised Target date of 30 September 2010 recommended	
Improve Employee satisfaction and morale which will lead to	Janet Brothwell	Customer and Member Services		31 Dec 2010	33%		

Title	Managed By	Portfolio Owners	Status	Completion Date	Progress Bar	Notes
improvements in productivity and efficiency						
Improve management information through greater use of Information Technology within Direct Services	Dave Parton	Direct Services		31 Mar 2011	0%	
Ensure Council scores well under Organisational Assessment and contributes effectively and proportionately to Nottinghamshire CAA	Stephen Bray	Leader		31 Dec 2010	33%	Government decision to end Comprehensive Area Assessment means that Organisational Assessments have been discontinued. Recommended therefore that this task is deleted from the Council's work programme for the year and replaced by a new task to review and agree new performance management framework to reflect new national frameworks and new freedoms, completion date June 2011
Manage delivery of Communication Strategy and keep under review	Stephen Bray	Customer and Member Services	>	31 Mar 2011	0%	

Grand Summary

Revenue Monthly Budgetary Control Report

Period 201003

	Current Approved Budget	Profiled Budget	Actual to date	Variance	%	Projected Outturn	Projected Annual Variance
	£	£	£	£		£	£
Leader Portfolio	2,157,100	494,475	455,186	-39,289	-8	2,166,500	9,400
Safe & Sustainable Neighbourhoods Portfolio	2,336,100	345,978	380,437	34,460	10	2,344,400	8,300
Customer & Member Services Portfolio	438,400	585,025	485,073	-99,952	-17	416,900	-21,500
Development & Enterprise Portfolio	574,900	143,725	-90,214	-233,939	-163	587,000	12,100
Direct Services Portfolio	5,033,100	1,492,994	860,203	-632,792	-42	4,932,800	-100,300
Strategic Planning Portfolio	400,100	128,250	139,182	10,932	9	491,100	91,000
Leisure & Wellbeing Portfolio	2,990,900	508,541	98,093	-410,448	-81	2,951,900	-39,000
Finance Portfolio	869,100	2,438,382	867,200	-1,571,182	-64	897,100	28,000
Total General Fund	14,799,700	6,137,370	3,195,159	-2,942,211	-48	14,787,700	-12,000
Cabinets General Fund Maximum Budget	14,799,700					14,787,700	-12,000

FINANCIAL MANAGEMENT REPORT - CAPITA	PERIOD 3 JUNE 2010										
	Original	Carry	Virements,	Quarter 1	Quarter 2	Revised	Actual	Committed	Latest	Projec	ted
	Capital	•	Supplements				To		Projected	Annual Va	
	Programme					inc c/f & supp	_		Outturn	£+/(-)	%+/(-
EXPENDITURE	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's	·
Safe & Sustainable Neighbourhoods	1,129	45				1,174	215	9	1,190	16	-10
Customer & Member Services	319	46				365	21	158		-15	
Development & Enterprise	1,450	0				1,450	0	0	1,400	-50	-10
Direct Services	703	37				740	23	270		-11	
Leisure & Wellbeing	487	530				1,018	25	356	1,018	0	
Finance	354	35				389	42	24	389	0	
TOTAL EXPENDITURE	4,442	693	0	0	0	5,135	326	816	5,180	-59	
RESOURCES											
Specific Capital Grant - Disabled Facilities Grant	327					327	342		342	15	
Borrowing	1,901	518				2,419			2,504	85	
East Midland Regional Housing Board Grant	505					505	506		506	1	
LAA Reward Grant	325					325	175		175	-151	-
EMDA	850					850			850	0	
Playbuild Grant		56				56			56	0	
Flood Recovery Grant		10				10			10	0	
Big Lottery Fund		4				4			4	0	
Capital Receipts	533	106				639			679	41	
Rushcliffe Bourough Council									54		
TOTAL RESOURCES	4,442	693	0	0	0	5,135	1,023	0	5,180	-9	
UNDER/(OVER RESOURCED)	0	0	0	0	0	0			0		

NOTES :-

1. All budgets are grossed up with any contribution from outside bodies shown as income in the Resources sectio

CABINET

List Of Virements Approved By Portfolio Holders

Quarter Ending June 2010

REVENUE	£
Customer & Member Services	
Web Design Officer (new post P&R April 2010)	23,000
Development & Economic Regeneration	
Economic Development Officer (new post P&R Feb 2010) Contribution from Arnold Master Plan Reserve	31,800 (31,800)
<u>Leisure</u>	
Salary savings due to reduced hours Consultant to complete strategy	(8,900) 8,900
<u>Finance</u>	
Efficiency saving to fund Web Design Officer (new post P&R April 2010)	(23,000)
General Fund Total	
2.12	