











Cabinet Quarterly Actions Report - by Theme






Generated on: 24 July 2009

Action Status	
	Completed
	Assigned; In Progress
	Unassigned; Check Progress; Not Started
	Overdue
	Cancelled


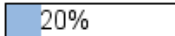
Theme: A place of safe and strong communities

Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Develop a Housing Benefit and Council Tax Benefit Take up Strategy	Mark Kimberley	Finance		30/09/2009	<input type="text" value="0%"/>	
Reduce levels of deprivation in priority neighbourhoods	Sue Sale	Safe and Sustainable Neighbourhoods		31/03/2010	<input type="text" value="0%"/>	
Promote consideration of s17 Crime and Disorder Issues in determination of planning applications	Peter Baguley	Development and Enterprise		31/12/2009	<input type="text" value="0%"/>	
Develop CCTV system - expand geographical area covered	Peter Baguley	Development and Enterprise		31/08/2009	<input type="text" value="0%"/>	
Develop Warden and Anti Social Behaviour Functions	Peter Baguley	Safe and Sustainable Neighbourhoods		31/03/2010	<input type="text" value="0%"/>	





Theme: **A place that contributes to a vibrant and prosperous Greater Nottingham**

Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Finalise and adopt Housing Strategy	Stephen Bray	Strategic Planning		30/09/2009	<input type="text" value="0%"/>	
Provide children's play and youth facility at Queensbower recreation ground	Keith Tansley	Leisure and Wellbeing		30/10/2009	<input type="text" value="0%"/>	
Shared Evidence gathering and updating data to enable co-ordinated strategic housing planning and delivery	Stephen Bray	Strategic Planning		31/03/2010	<input type="text" value="0%"/>	
Measurement and comparison of internal rate of return compared to alternatives	Mark Kimberley	Finance		31/10/2009	<input type="text" value="0%"/>	
Process Gedling Colliery Planning Application	Peter Baguley	Strategic Planning		30/09/2009	<input type="text" value="0%"/>	
Develop Arnold Town Centre redevelopment project	Peter Baguley	Development and Enterprise		31/03/2010	<input type="text" value="0%"/>	
Improve sport and leisure facilities in Warren Hill area	Keith Tansley	Leisure and Wellbeing		31/03/2010	<input type="text" value="0%"/>	

Theme: **A place that contributes to a vibrant and prosperous Greater Nottingham; A place where we can take care of our environment**

Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Develop Local Development Framework Core Strategy	Stephen Bray	Strategic Planning		31/05/2012		













Theme: **A place where people are treated fairly and have an opportunity to get involved**

Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Develop and manage delivery of new Gedling Partnership governance	Stephen Bray	Safe and Sustainable Neighbourhoods		30/10/2009	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="background-color: #4f81bd; width: 25%; position: absolute; left: 0;"></div>25%</div>	
Review the website to make it more customer focused	Janet Brothwell	Customer and Member Services		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="background-color: #4f81bd; width: 0%; position: absolute; left: 0;"></div>0%</div>	
Assess the level of fuel poverty	Peter Baguley	Safe and Sustainable Neighbourhoods		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="background-color: #4f81bd; width: 50%; position: absolute; left: 0;"></div>50%</div>	
Improve equality of opportunity in terms of service delivery and employment	Janet Brothwell	Customer and Member Services		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="background-color: #4f81bd; width: 0%; position: absolute; left: 0;"></div>0%</div>	












Theme: A place where people can lead a healthy and active lifestyle


Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Develop and adopt new Supplementary Planning Document (SPD) for Affordable Housing	Stephen Bray	Strategic Planning		30/09/2009	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"> 12% </div>	
Continue with work with RSLs to develop nomination agreement with RSLs in the Borough	Janet Brothwell	Customer and Member Services		30/09/2009	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"> 0% </div>	
Consider benefits and opportunities to join CBL scheme	Janet Brothwell	Customer and Member Services		31/12/2009	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"> 0% </div>	
Replace Balmoral House as set out in Homelessness Strategy	Stephen Bray	Customer and Member Services		31/12/2011	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"> 0% </div>	
Increase participation in sport and exercise	Keith Tansley	Leisure and Wellbeing		31/03/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"> 0% </div>	

Theme: A place where we can take care of our environment

Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Action the Carbon Trust Report within Leisure Services	Keith Tansley	Safe and Sustainable Neighbourhoods		30/10/2009	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #4F81BD; position: relative;"> 25% </div>	
Revise and implement Section 106 guidance Document	Keith Tansley	Strategic Planning		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Investment in new technology	Mark Kimberley	Customer and Member Services		30/09/2009	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Develop more comprehensive Planning Committee Reports	Peter Baguley	Development and Enterprise		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Assess the carbon impact of activity within the Borough	Peter Baguley	Safe and Sustainable Neighbourhoods		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Assess the impact of adaptation measures to reduce the impact of climate change	Peter Baguley	Safe and Sustainable Neighbourhoods		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Reduce level of pollutants from use of fleet vehicles	Peter Baguley	Safe and Sustainable Neighbourhoods		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Achieve top quartile performance for processing planning applications	Peter Baguley	Development and Enterprise		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Reduce number of planning appeals allowed	Peter Baguley	Development and Enterprise		30/09/2009	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Reduce Carbon footprint and improve energy efficiency of council buildings	Mark Kimberley	Safe and Sustainable Neighbourhoods		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Raising awareness of Planning Services	Peter Baguley	Development and Enterprise		31/10/2009	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	
Reduce graffiti, litter and fly tipping in areas needing to improve local environment	Dave Parton	Direct Services		31/03/2010	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #D3D3D3; position: relative;"> 0% </div>	












Theme: Transforming Gedling Borough Council

Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Continued introduction of Covalent Performance Management system	Stephen Bray	Customer and Member Services		31/08/2009	<div style="width: 96%;"><div style="width: 96%;"></div></div> 96%	
Co-ordinate Use of Resources self-assessment (joint with Corporate Services)	Stephen Bray	Customer and Member Services		30/11/2009	<div style="width: 66%;"><div style="width: 66%;"></div></div> 66%	
Improve employee understanding of Council vision, priorities and values	Stephen Bray	Customer and Member Services		31/07/2009	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	Partnership Vision and Priorities summary circulated to employees
Facilitate support and development of Strategy and Performance employees	Stephen Bray	Customer and Member Services		30/11/2009	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	
Review State of the Borough and links with HSSA and AMR	Stephen Bray	Strategic Planning		31/03/2010	<div style="width: 0%;"><div style="width: 0%;"></div></div> 0%	
Implement transfer from Wollation Avenue Centre to Brickyard Community Centre	Keith Tansley	Customer and Member Services		31/07/2009	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	
Implement Gedling Transformation Programme within Planning and Environment	Peter Baguley	Customer and Member Services		30/06/2009	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	-Whilst the GTP changes have been implemented and the new structure is in place, this is only the start of this process. Officers are now working to develop processes and systems to achieve efficiencies and to be able to deliver services.
Implement self service through Resourcelink	Janet Brothwell	Customer and Member Services		31/03/2010	<div style="width: 33%;"><div style="width: 33%;"></div></div> 33%	
Transfer resources to Contact Centre through GTP	Janet Brothwell	Customer and Member Services		31/03/2010	<div style="width: 33%;"><div style="width: 33%;"></div></div> 33%	
Carry out Place Survey and analyse results data	Stephen Bray	Safe and Sustainable Neighbourhoods		31/03/2010	<div style="width: 100%;"><div style="width: 100%;"></div></div> 100%	
Improve Employee satisfaction and morale	Janet Brothwell	Customer and Member Services		31/03/2010	<div style="width: 11%;"><div style="width: 11%;"></div></div> 11%	










Title	Managed By	Portfolio Owners	Status	Due Date	Progress Bar	Notes
Review and Improve the efficiency of leisure centre provision	Keith Tansley	Leisure and Wellbeing		31/03/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 45%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">45%</div></div>	Reprogramming report for Carlton Forum agreed September 2007
Improve usage of and customer satisfaction with parks and open spaces throughout the Borough	Keith Tansley	Leisure and Wellbeing		31/03/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 0%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">0%</div></div>	
Improve effectiveness of the Scrutiny Function	Sue Sale	Customer and Member Services		31/03/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 0%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">0%</div></div>	
Develop capacity and profile of elected members	Sue Sale	Customer and Member Services		31/03/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 0%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">0%</div></div>	
Improve overall efficiency of the leisure service	Keith Tansley	Leisure and Wellbeing		31/03/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 0%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">0%</div></div>	
Implementation of new structure within Direct Services Department	Dave Parton	Direct Services		30/11/2009	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 0%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">0%</div></div>	
Implementation of new IT System within Direct Services	Dave Parton	Direct Services		01/02/2010	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; width: 0%; background-color: #4f81bd; color: white; text-align: center; font-size: 10px;">0%</div></div>	

Cabinet Quarter 1 Indicator Report - by Theme







Generated on: 24 July 2009

PI Status		Long Term Trends		Short Term Trends	
	This PI is significantly below target.		The value of this PI has improved in the long term.		The value of this PI has improved in the short term.
	This PI is slightly below target.		The value of this PI has worsened in the long term.		The value of this PI has worsened in the short term.
	This PI is on target.		The value of this PI has not changed in the long term.		The value of this PI has not changed in the short term.
	This PI cannot be calculated.				
	This PI is a data-only PI.				













Theme: A place of safe and strong communities

PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
NI 181 Time taken in days to process Housing Benefit/Council Tax Benefit new claims and change events	Mark Kimberley; John Robinson	Finance	12.0	13.0	Jun 2009				
NI 180 The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	Mark Kimberley; John Robinson	Finance	53	450	Jun 2009				
NI 15 Serious violent crime rate	Sue Sale	Safe and Sustainable Neighbourhoods			Q1 2009/10				Data not yet available for quarter 1







Theme: **A place of safe and strong communities; A safer community**

PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
NI 16 Serious acquisitive crime rate	Sue Sale	Safe and Sustainable Neighbourhoods		1.5	Q1 2009/10				Data not yet available for quarter 1
NI 20 Assault with injury crime rate	Sue Sale	Safe and Sustainable Neighbourhoods	No data for this range		Q4 2008/09				




Theme: A place that contributes to a vibrant and prosperous Greater Nottingham

PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
LI018 % of invoices paid within 30 days	Mark Kimberley; John Robinson	Finance	97.44%	98.00%	Q1 2009/10				
NI 151 Overall Employment rate (working-age)	Stephen Bray	Development and Enterprise	No data for this range		Apr 2009				Information from ONS not currently available - see NI152 for proxy
NI 152 Working age people on out of work benefits - locally reported only	Stephen Bray	Development and Enterprise	3.4%		Jun 2009				
LI 047 % of invoices paid within 10 working days - local suppliers	Mark Kimberley; John Robinson	Finance			Jun 2009				Data not available



















Theme: **A place that contributes to a vibrant and prosperous Greater Nottingham; A place where people are treated fairly and have an opportunity to get involved**


















PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
NI 156 Number of households living in temporary accommodation	Janet Brothwell	Customer and Member Services	14	25	Q1 2009/10				
LI051 Average time in days to process homelessness applications	Janet Brothwell	Customer and Member Services	20.5 days	20 days	Q1 2009/10				

Theme: A place where people can lead a healthy and active lifestyle










PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
LI027 Number of visits to leisure centres	Keith Tansley	Leisure and Wellbeing	261,626	269,410	Q1 2009/10				Slightly below the quarterly target, to early in the year to consider adjusting the annual target.

Theme: A place where we can take care of our environment

PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
NI 157a BV109a Processing of planning applications: Major applications	Peter Baguley	Development and Enterprise	25.00%	72.00%	Q1 2009/10				Only 4 majors determined in the quarter, and therefore those determined out of time had a disproportionate impact. The drop in the number and type of major applications received, particularly in those which can be determined within the 13 week target, may continue to affect performance in future.
NI 157b BV109b Processing of planning applications: Minor applications	Peter Baguley	Development and Enterprise	90.00%	78.00%	Q1 2009/10				
NI 157c BV109c Processing of planning applications: Other applications	Peter Baguley	Development and Enterprise	96.00%	92.00%	Q1 2009/10				
LI022 Planning appeals allowed	Peter Baguley	Development and Enterprise	.0%	33.0%	Q1 2009/10				
NI 191 Residual household waste per household in Kg	Dave Parton	Direct Services	134	60	Q1 2009/10				Need amend annual target to 540kg please
NI 192 Percentage of household waste sent for reuse, recycling and composting	Dave Parton	Direct Services	37.80%	38.50%	Q1 2009/10				Estimate as not all June figures received yet

NI 195a Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	Dave Parton	Direct Services		5%	Q1 2009/10				This data is collected every 4 months not quarterly
NI 195b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus	Dave Parton	Direct Services		7%	Q1 2009/10				This data is collected every 4 months not quarterly
NI 195c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	Dave Parton	Direct Services		1%	Q1 2009/10				This data collected every 4 months not quarterly
NI 195d Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	Dave Parton	Direct Services		0%	Q1 2009/10				This data collected every 4 months not quarterly
LI 030 Pest Control request for service responded to on time	Peter Baguley	Safe and Sustainable Neighbourhoods	100%	97%	Q1 2009/10				
LI 031 Public protection requests for service responded to on time	Peter Baguley	Safe and Sustainable Neighbourhoods	87%	93%	Q1 2009/10				

Theme: Transforming Gedling Borough Council

PI Code & Short Name	Managed By	Portfolio Owners	Date Range 1		Last Update	Status	Long Term Trend Arrow	Short Term Trend Arrow	Latest Note
			Q1 2009/10						
			Value	Target					
LI006 Working Days Lost Due to Sickness Absence (rolling 12 months total)	Janet Brothwell	Customer and Member Services	8.40	8.60	Jun 2009				
LI052 % of calls to the contact centre answered (or call back made) - 12 month rolling total	Janet Brothwell	Customer and Member Services	79.66%	78.00%	Jun 2009				
LI053 % of contacts face to face and telephone resolved in accordance with service levels	Janet Brothwell	Customer and Member Services	86.96%	80.00%	Jun 2009				
LI 059 Managed financial risk	Mark Kimberley	Finance	1	1	Q1 2009/10	