

Appendix D

Target Setting - Notes and Proposed Amendments (for full definitions of each indicator see Appendix A)

Corporate Health Indicators

BV10 – Business Rates collection

2006/07	Current target – 98.5%	Proposed target– 98%
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Reason – to reflect more realistic position in the light of recent system changes.

BV15 – III health retirements

2006/07	Current target – 0.64%	Proposed target– 0.35%
2007/08 -	Current target – 0.64%	Proposed target– 0.35%

Reason – to more accurately reflect latest performance trends.

BV156 – Authority buildings accessible to disabled people

2006/07	Current target – 52%	Proposed target– 69%
2007/08 -	Current target – 54%	Proposed target– 72%

Reason – to more accurately reflect latest improving performance trends.

Housing, Homelessness and Housing Benefit Indicators

BV66a – Proportion of Local Authority rent collected

2006/07	Current target – 98.97%	Proposed target– 99%
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Reason – to more accurately reflect latest improving performance trends.

BV183a – Average length of stay in bed and breakfast accommodation of households unintentionally homeless and in priority need

2006/07	Current target – 0 weeks	Proposed target– 4 weeks
2007/08 -	Current target – 0 weeks	Proposed target– 3 weeks

Reason – to more realistically reflect position with regard to homelessness in the Borough.

BV 78a – Processing Benefit Claims –

2006/07	Current target – 40 days	Proposed target– 38 days
2007/08 -	Current target – 36 days	Proposed target– 35 days

Reason – to more accurately reflect and sustain latest improving performance trends.

Local 5 – Rent arrears as a proportion of rent roll – Changes are proposed to this indicator, linked to changes to indicator BV66a (see above).

2006/07	Current target – 1.47%	Proposed target– 1.57%
2007/08	Current target – 1.46%	Proposed target– 1.52%

Reason – to reflect more realistic position in the light of recent system changes.

Local 9 – Percentage of urgent housing repairs completed in government time limits

2006/07	Current target – 99.72%	Proposed target– 96.5%
2007/08	Current target – 99.73%	Proposed target– 97%

Reason – to reflect more realistic expectation of level of service deliverable at present.

Local 11 – Repairs completed in target times

2006/07	Current target – 99.62%	Proposed target– 96.5%
2007/08	Current target – 99.63%	Proposed target– 97%

Reason – to reflect more realistic expectation of level of service deliverable at present.

Environment Indicators

BV84 – Kg of household waste collected per head

2006/07	Current target – 410kg	Proposed target– 390kg
2007/08	Current target – 400kg	Proposed target– 380kg

Reason – to more accurately reflect and sustain latest improving performance trends.

BV90a – Satisfaction with waste collection service

2006/07 Current target – 90% Proposed target– 80%

Reason – to reflect more realistic position in the light of recent system changes.

BV199a – Percentage of streets littered to unacceptable level

2006/07 Current target – 18% Proposed target– 11.5%
2007/08 Current target – 18% Proposed target– 11%

Reason – to more accurately reflect and sustain latest improving performance trends.

BV109abc – Planning applications determined in target timescales

109a – Major applications in 13 weeks

2006/07 Current target – 60% Proposed target– 70%
2007/08 Current target – 60% Proposed target– 70%

109b – Minor applications in 8 weeks

2006/07 Current target – 65% Proposed target– 76%
2007/08 Current target – 65% Proposed target– 76%

109c – Other applications in 8 weeks

2006/07 Current target – 85% Proposed target– 90%
2007/08 Current target – 85% Proposed target– 90%

Reason – to more accurately reflect and sustain latest improving performance trends.