



Report to: Cabinet

Subject: IRRV Performance Awards 2005

Date: 8 September 2005

Author: Head of Finance

1. PURPOSE OF REPORT

To inform members the authority has been selected as a finalist in the category “Revenues Team of the Year” by the Institute of Revenues Rating and Valuation (IRRV).

2. BACKGROUND

Following officer discussions on how best to promote and recognise the achievements of staff and raise the Borough’s profile, it was decided to prepare a bid to the IRRV awards panel for Revenues Team of the Year.

This award recognises outstanding achievement in the delivery of Rating and Revenues Services at Gedling Borough Council and covers the following services provided within the Finance Department:-

- Council Tax
- Business Rates
- One Stop Shop
- Cashiers
- Sundry income (debtors and mortgages)

Several staff were involved in bringing together the bid with Alistair Townsend, Council Tax Officer, leading the team. A submission was made in May 2005 and in July the authority was informed it had been short listed for the awards and that our bid would be subject to an inspection team visit by the IRRV awards panel.

Two inspectors visited the authority on 9 August 2005 and following a presentation and questions session with the Revenues Manager, Council Tax Officer and Head of Finance, the two inspectors visited the various Revenues offices and spoke with staff.

As this is the first time the Department has entered these awards, it is very pleasing to be confirmed as one of the four finalists from approximately 60 entrants.

The finalists are :

Bassetlaw District Council
Gedling Borough Council
Kirkless Metropolitan Borough Council
North Warwickshire Borough Council

3. NEXT STEPS

As finalists the authority is expected to undertake an exhibition at the Awards Village as part of the IRRV's Annual Conference in Manchester and a team will be attending the awards dinner which is to be held on 20 October 2005.

It is expected that up to 10 staff will attend the presentation event and appropriate publicity and promotional items will be made available at the awards exhibition. It is anticipated the total cost of attending the awards ceremony and providing the associated exhibition display will be £1,000 and will be contained within existing budgets.

4. RECOMMENDATION

Members are asked to note the report.