

Ref.	BEST VALUE PERFORMANCE INDICATOR (BVPI)	Gedling Borough Council Performance							Comparison with Other Councils 2003/04		
		Actual 2003/4	Target 2004/5	Actual 2004/5	Direction of Travel	Target 2005/6	Target 2006/7	Target 2007/8	All Council Upper Quartile	Family districts Upper Quartile	Notts districts Upper Quartile
Corporate Health											
BV 1a	Does the Authority have a Community Strategy development in collaboration with the Local Strategic Partnership for improving the economic, social and environmental well being in a way that is sustainable?	Yes	Yes	Yes	⬇	Deleted Indicator 2005/6					
BV 1b	By when (mm.yy) will a full review of the Community Strategy be completed? If such a review was scheduled for this year, was it completed on time?	No	Mar '06	N/A	N/A	Deleted Indicator 2005/6					
BV 1c	Has the Authority reported progress towards implementing the Community Strategy to the wider community this year? If no, by when (mm.yy) will this be undertaken?	Yes	Mar '05	Yes	⬇	Deleted Indicator 2005/6					
BV 1d	By when (mm.yy) does the Authority plan to have such a strategy in place? Are the partnership arrangements in place to support the production of the strategy?	Aug '03	Yes	Yes	⬇	Deleted Indicator 2005/6					
BV 2a	The level of the Equality Standard for local government to which the Authority conforms in respect of gender, race and disability	0	Level 1	Level 1	∅	Level 2	Level 2	Level 2		Level 1	Level 1
BV 2b	The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application	63%	68%	68%	∅	80%	100%	100%	55.00%	100.00%	59.00%
BV 3	The percentage of citizens satisfied with the overall service provided by the Authority	65%	Not collected in 2004/05			Not collected in 2005/6	68%	Not collected in 2007/8	61.00%	63.00%	60.50%
BV 4	The percentage of those persons making complaints who are satisfied with the handling of those complaints	34%	Not collected in 2004/05			Not collected in 2005/6	37%	Not collected in 2007/8	37.00%	37.00%	34.00%

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BV 8	Percentage of invoices for commercial goods and services paid by the Authority within 30 days of receipt or within the agreed payment terms	96.1%	100.00%	96.8%	∅	100%	100%	100%	96.74%	100.00%	97.20%
BV 9	The percentage of council tax collected by the Authority in the year	98.5%	98.5%	98.6%	∅	97.5%	98.0%	98.5%	98.50%	98.50%	98.10%
BV 10	The percentage of business rates due for the financial year which were received by the authority	98.7%	98.7%	98.4%	⊕	98.0%	98.5%	98.5%	99.12%	99.10%	99.10%
BV 11a	Percentage of top-paid 5% of Local Authority staff who are women	31.25%	30.00%	37.10%	∅	30%	30%	37%	26.69%	22.00%	23.50%
BV 11b	The percentage of the top 5% of Local Authority staff who are from an ethnic minority	3.1%	4.00%	0.00%	Amended Indicator 2005/6	4%	4%	4.00%	2.20%	3.10%	0.00%
BV 11c	Percentage of the top paid 5% of staff who have a disability (excluding those in maintained schools)				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 12	The number of working days /shifts lost to the Local Authority due to sickness absence	11.56	10.50	11.49	∅	10.00	9.50	8.90	8.90	10.60	11.00
BV 14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force	0.54%	0.30%	0.70%	⊕	0.30%	0.30%	0.50%	0.14%	0.00%	0.15%
BV 15	The percentage of Local Authority employees retiring on grounds of ill health as a percentage of the total workforce	0.36%	0.64%	0.17%	∅	0.64%	0.64%	0.64%	0.00%	0.12%	0.18%
BV 16a	The percentage of Local Authority employees with a disability	2.5%	3.50%	2.14%	⊕	3.50%	3.50%	3.50%	4.11%	3.86%	2.90%
BV 16b	The percentage of the economically active population in the local authority area who have a disability	14.20%		14.20%							
BV 17a	The percentage of local authority employees from ethnic minority communities	3%	4.00%	2.28%	Amended Indicator 2005/6	4.00%	4.00%	4.00%	2.40%	1.55%	1.60%

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BV 17b	The percentage of the economically active (persons aged 18-65) population from ethnic minority communities in the Local Authority area	3.60		3.60	Amended Indicator 2005/6						
BV 156	The percentage of Authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	41%	45.00%	48.00%	∅	50%	52%	54%	67.00%	64.75%	50.60%
BV 157	The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery	52.00%	68.00%	71.00%	∅	100%	100%	100%	72.00%	71.28%	73.00%
BV 180a (i)	Actual/Typical energy consumption LA Buildings - electricity Kwh/m <sup>2</sup>	Not collected in 2003/4	Not collected in 2004/05			Deleted Indicator 2005/6					
BV 180a (ii)	Actual/Typical energy consumption LA Buildings - fossil fuels Kwh/m <sup>2</sup>	Not collected in 2003/4	Not collected in 2004/05			Deleted Indicator 2005/6					
LOCAL 1	Percentage of local residents who feel they are well informed about the council and its work	66%	Not collected in 2004/05			68.0%	70%	72%			
LOCAL 2	Percentage of Gedling Borough Council employees who feel they are well informed about the council and its work	New Indicator 2004/5	Not collected in 2004/05			Targets to be set when baseline data has been gathered					
<b>Housing</b>											
BV 62	The proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the Local Authority	3.33%	4.00%	2.38%	∅	Deleted Indicator 2005/6			3.75%	3.83%	3.20%
BV 63	The average SAP rating of Local Authority-owned dwellings	62	64.00	64.00	Amended Indicator 2005/6	66.00	68.00	70.00	65.00	64.00	61.80

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BV 64	Number of non-Local Authority owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the Local Authority	5	3.00	0.00	£	4.00	4.00	4.00	46.30	8.50	10.00
BV 66a	Rent collected by the Local Authority as a proportion or rents owed on Housing Revenue Account (HRA) dwellings	98.8%	99.80%	98.93%	Amended Indicator 2005/6	98.94%	98.97%	99.00%	98.60%	98.58%	99.00%
BV 66b	The number of Local Authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 66c	Percentage of Local Authority tenants in arrears who have had Notices Seeking Possession served				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 66d	Percentage of Local Authority tenants evicted as a result of rent arrears				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 74a	The percentage of all council tenants, or a representative sample of council tenants, stating that they are satisfied with the overall service provided by their landlord when surveyed	79.0%	Not collected in 2004/05			Not collected in 2005/6	82%	Not collected in 2007/8	85.00%	82.50%	83.00%
BV 74b	Satisfaction of ethnic minority Local Authority tenants (excluding white minority tenants) with the overall service provided by their landlord	63%	Not collected in 2004/05			Not collected in 2005/6	75%	Not collected in 2007/8	86.00%	81.00%	
BV 74c	Satisfaction of non-ethnic minority Local Authority tenants with the overall service provided by their landlord	79%	Not collected in 2004/05			Not collected in 2005/6	82%	Not collected in 2007/8	85.00%	82.50%	83.00%
BV 75a	Satisfaction of council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord	64%	Not collected in 2004/05			Not collected in 2005/6	66%	Not collected in 2007/8	70.00%	67.80%	71.00%

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BV 75b	Satisfaction of ethnic minority council housing tenants (excluding white minority) with their opportunities for participation in management and decision making in relation to housing services provided by their landlord	50%	Not collected in 2004/05			Not collected in 2005/6	66%	Not collected in 2007/8	75.80%	75.00%	
BV 75c	Satisfaction on non-ethnic minority council tenants with their opportunities for participation in management and decision making in relation to housing services provided by their landlord	64%	Not collected in 2004/05			Not collected in 2005/6	66%	Not collected in 2007/8	70.00%	67.80%	70.00%
BV 164	Does the Authority follow the Commission for Racial Equality's code of practice in Rented Housing and the Good Practice Standards for Social Landlords on Tackling Harassment included in 'Tackling Racial Harassment: Code of Practice for Social Landlords'?	Yes	Yes	Yes	£	Yes	Yes	Yes			
BV 184a	The proportion of Local Authority dwellings which were non-decent at the start of the financial year	28%	23.00%	15.00%	∅	14%	12%	10%	15.00%	14.50%	26.50%
BV 184b	The percentage change in the proportion of non-decent dwellings between the start and the end of the financial year	42%	18.00%	11.00%	N/A	18%	11%	11%	26.60%	30.80%	35.00%
BV 185	Percentage of responsive (but not emergency) repairs during 2003/4 for which the Authority both made and kept on appointment	98.1%	98.20%	98.40%	∅	Deleted Indicator 2005/6			83.20%	65.50%	98.00%
BV 211a	The proportion of planned repairs and maintenance expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings				New Indicator 2005/6	60:40	60:40	60:40			

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BV 211b	Proportion of expenditure on emergency and urgent repairs to HRA dwellings compared to non-urgent repairs expenditure to HRA dwellings				New Indicator 2005/6	20%	18%	15%			
BV 212	Average time taken to re-let Local Authority housing				New Indicator 2005/6	35 days	30 days	28 days			
BV 183a	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need	0	0.00	0.00	£	0	0	0	1.20	0.30	0.00
BV 183b	The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need	10 weeks	9 weeks	10 weeks	£	9 weeks	9 weeks	9 weeks	0.0 weeks	4.80 weeks	7.50 weeks
BV 202	The number of people sleeping rough on a single night within the area of the Authority	New Indicator 2004/5	0-10	0-10	N/A	0-10	0-10	0-10			
BV 203	The percentage change in the average number of families placed in temporary accommodation	New Indicator 2004/5	5.00%	-3.40%	N/A	5%	5%	5%			
BV 213	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 214	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years				New Indicator 2005/6	2%	1.50%	1%			
BV 76a	The number of Housing Benefit claimants in the Local Authority area visited, per 1,000 caseload	178.13	400.00	148.20	£	200	200	200	304.00	321.50	338.90

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BV 76b	The number of fraud investigators employed by the Local Authority, per 1,000 caseload	0.28	0.29	0.28	£	0.29	0.29	0.29	0.50	0.40	0.30
BV 76c	The number of Housing Benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out by the Local Authority per year, per 1,000 caseload	46.95	50.00	35.78	£	40	45	50	61.70	42.30	45.50
BV 76d	The number of Housing Benefit and Council Tax Benefit (HB/CTB) prosecutions and sanctions, per year, per 1,000 caseload, in the Local Authority area	2.45	2.80	2.94	∅	3	3	3	5.80	4.70	2.30
BV 78a	The average processing time taken for all new Housing and Council Tax Benefit (HB/CTB) claims submitted to the Local Authority, for which the date of decision is within the financial year being reported	43.89 days	39 days	37.4 days	∅	43 days	40 days	36 days	31.00	34.00	36.00
BV 78b	The average processing time taken for all written notifications to the Local Authority of changes to a claimant's circumstances that require a new decision on behalf the Authority	8.57 days	7.9 days	6.65 days	∅	9 days	8 days	7 days	7.20	7.70	9.80
BV 78c	Percentage of renewal claims processed on time	96.96%	Deleted Indicator 2004/5						81.08%	83.20%	96.90%
BV 79a	The percentage of cases within a random sample for which the Authority's calculation of Housing and Council Tax Benefit (HB/CTB) is found to be correct	96.40%	98.0%	95.0%	£	96.0%	97.0%	98.0%	99.00%	98.85%	99.30%
BV 79b (old)	The percentage of recoverable overpayments (excluding Council Tax Benefits) that were recovered in the year	42.85%	64.2%	56.9%	∅	60%	70%	80%			

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BV 79b(i)	The amount of Housing Benefit overpayments (HB) recovered during the period being reported on as a percentage of HB deemed recoverable overpayments during that period				Amended Indicator 2005/6	Targets to be set when baseline data has been gathered			55.60%	47.42%	46.90%
BV 79b(ii)	HB overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus the amount of HB overpayments identified during the period				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 79b(iii)	Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period.				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 80	User satisfaction survey: contact/access facilities at benefit office	77.1%	Not collected in 2004/05		Not collected in 2005/6	80%	Not collected in 2007/8	84.00%	81.80%	82.50%	
BV 80b	User satisfaction survey: service in benefit	80.2%	Not collected in 2004/05		Not collected in 2005/6	82%	Not collected in 2007/8	86.00%	83.80%	85.00%	
BV 80c	User satisfaction survey: telephone service	70.9%	Not collected in 2004/05		Not collected in 2005/6	72%	Not collected in 2007/8	80.00%	78.30%	74.50%	
BV 80d	User satisfaction survey: staff in benefit office	81.3%	Not collected in 2004/05		Not collected in 2005/6	82%	Not collected in 2007/8	86.00%	85.00%	84.00%	
BV 80e	User satisfaction survey: clarification etc. of forms and leaflets	68.5%	Not collected in 2004/05		Not collected in 2005/6	75%	Not collected in 2007/8	67.50%	67.00%	69.00%	
BV 80f	User satisfaction survey: time taken for a decision	71.7%	Not collected in 2004/05		Not collected in 2005/6	75%	Not collected in 2007/8	77.00%	76.80%	74.50%	



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BV 80g	User satisfaction survey: overall satisfaction	79.2%	Not collected in 2004/05			Not collected in 2005/6	82%	Not collected in 2007/8	84.00%	83.80%	82.00%
LOCAL 5	Local Authority rent collection and arrears: Rent arrears of council tenants as a proportion of the Authority rent roll	1.51%	1.06%	1.49%	∅	1.48%	1.47%	1.46%			
LOCAL 6	Proportion of homelessness applications on which the Authority makes a decision and issues written notification to the applicant within 33 working days	91.3%	97.50%	91.70%	∅	98.5%	98.5%	98.5%			
LOCAL 7	Average re-let times for Local Authority dwellings let in the financial year	41 days	38 days	39 days	∅	Now BV 212 - see above					
LOCAL 7a	Average re-let times for Local Authority dwellings (excluding difficult to let properties) in the financial year	32 days	26 days	29 days	∅	25 days	24 days	21 days			
LOCAL 8	Percentage of responsive (but not emergency) repairs during 2003/4 for which the Authority both made and kept on appointment	Formerly BV 185 - see above			N/A	98.50%	98.60%	98.70%			
LOCAL 9	The percentage of urgent repairs completed within Government time limits	97.2%	97.50%	99.70%	∅	99.71%	99.72%	99.73%			
LOCAL 10	The average time taken to complete non-urgent responsive repairs	13 days	13 days	10 days	∅	10 days	10 days	10 days			
LOCAL 11	Percentage of all repairs completed within target times	97.30%	97.50%	99.60%	∅	99.61%	99.62%	99.63%			
LOCAL 14	Self Assessment of the Percentage of Performance Standards for Housing Benefit Processing complied with	72%	80.0%	indicator cancelled	n/a	no longer applicable	no longer applicable	no longer applicable			
<b>Environment</b>											
BV 82a(i)	Percentage of household waste arisings which have been sent by the Authority for recycling	13.49%	14.00%	17.50%	∅	22%	27%	29%	16.86%	16.00%	15.20%

<b>BV 82a(ii)</b>	Total tonnage of household waste arisings which have been sent by the Authority for recycling				<b>Amended Indicator 2005/6</b>	Targets to be set when baseline data has been gathered			
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BV 82b(i)	The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion	2.33%	3.00%	3.60%	∅	2%	3%	3%	5.14%	10.92%	2.00%
BV 82b(ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion				Amended Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 84a	Number of kilograms of household waste collected per head of the population	433.4 kg	435 kg	405kg	∅	420 kg	410 kg	400 kg	372 kg	390 kg	408 kg
BV 84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population				Amended Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 86	Cost of household waste collection per household	£29.23	£32.04			£33.16	£34.15		£32.38	£33.46	£31.78
BV 89	Percentage of people satisfied that the authority has met their duty to keep their relevant land and relevant highways for which the Authority is responsible clear of litter and refuse	68%	Not collected in 2004/05			Not collected in 2005/6	68%	Not collected in 2007/8	68.00%	68.00%	63.00%
BV 90a	Percentage of survey respondents expressing satisfaction with household waste collected	89%	Not collected in 2004/05			Not collected in 2005/6	90%	Not collected in 2007/8	90.00%	89.00%	89.50%
BV 90b	Percentage of survey respondents expressing satisfaction with waste recycling	72%	Not collected in 2004/05			Not collected in 2005/6	75%	Not collected in 2007/8	75.50%	76.00%	72.00%
BV 91a	Percentage of households resident in the Authority's area served by kerbside collection of recyclables	99%	99.00%	99.50%	Amended Indicator 2005/6	99%	99.5%	100%	100.00%	99.00%	99.90%
BV 91b	Percentage of households resident in the Authority's area served by kerbside collection of at least two recyclables				Amended Indicator 2005/6	Targets to be set when baseline data has been gathered					

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BV 199a	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	23%	0.21	0.16	Amended Indicator 2005/6	19.5%	18%	NA	12.00%	14.00%	13.50%
BV 199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly posting are visible				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 199d	The year on year reduction in the total number of incidents and increase in the total number of enforcement actions taken to deal with fly tipping				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 166a	Score against a checklist of best practice for: a) Environmental Health	90%	0.90	0.90	£	90%	90%	90%	90.00%	90.00%	90.00%
BV 216a	Number of 'sites of potential concern' (within the Local Authority area), with respect to land contamination				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 216b	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential' concern				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 217	Percentage of pollution control improvements to existing installations completed on time				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification				New Indicator 2005/6	90%	93%	95%			

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BV 218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle				New Indicator 2005/6	94%	95%	96%			
BV 106	Percentage of new homes built on previously developed land	92%	60.00%	97% (estimate)	∅	60%	60%	60%	86.00%	81.80%	76.60%
BV 107	Planning cost per head of population	£8.55	Deleted Indicator 2004/5						£10.40	£7.97	£7.45
BV 109a	Percentage of major applications determined within thirteen weeks	48%	60.00%	86.00%	∅	60%	60%	60%	63.58%	59.50%	64.60%
BV 109b	Percentage of minor applications determined within eight weeks	42%	65.00%	75.00%	∅	65%	65%	65%	71.00%	69.29%	74.40%
BV 109c	Percentage of other applications determined within eight weeks	66%	80.00%	87.00%	∅	85%	85%	88%	86.00%	85.33%	86.00%
BV 111	Percentage of applicants satisfied with the service received	81.2%	Not collected in 2004/05			Not collected in 2005/6	85%	Not collected in 2007/8	81.00%	83.30%	84.50%
BV 179	The percentage of standard searches carried out in ten working days	99.97%	100%	100%	∅	100%	100%	100%	93.28%	100.00%	100.00%
BV 188	The number of Development Control decisions delegated to officers as a percentage of all decisions	96%	Deleted Indicator 2004/5						91.00%	93.00%	96.00%
BV 200a	Did the Local Planning Authority submit the Local Development Scheme (LDS) by 28th March 2005 and there after maintain a three year rolling programme?	No	Yes	Yes	Amended Indicator 2005/6	Yes	Yes	Yes			
BV 200b	Has the Local Planning Authority met the milestones which the current Local Development Scheme (LDS) sets out?	Yes	N/A	N/A	Amended Indicator 2005/6	Yes	Yes	Yes			
BV 200c	Did the Local Planning Authority publish an annual monitoring report by 31 December of last year?				New Indicator 2005/6						

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BV 204	The number of planning decisions allowed against the Authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	26%	0.33	0.16	∅	33%	33%	33%			
BV 205	The Local Authority's score against a 'quality of planning services' checklist	New Indicator 2004/5	0.50	0.67	N/A	66%	90%	100%			
LOCAL 12	Percentage of Environmental Health programmed work i.e. inspections sampling, visits, checks carried out	94%	94%	88%	⊕	96%	96%	96%			
<b>Culture &amp; Related Services</b>											
BV 114	Percentage score against checklist for the adoption of a local cultural strategy	100%	Deleted Indicator 2004/5						100.00%	100.00%	100.00%
BV 119a	Percentage of residents satisfied with sports and leisure facilities	58%	Not collected in 2004/05			Not collected in 2005/6	65%	Not collected in 2007/8	60.30%	60.00%	58.50%
BV 119c	Percentage of residents satisfied with museums	Gedling Borough Council does not operate any museums									
BV 119d	Percentage of residents satisfied arts activities and venues	40%	Not collected in 2004/05			Not collected in 2005/6	45%	Not collected in 2007/8	56.00%	49.80%	44.00%
BV 119e	Percentage of residents satisfied with parks and open spaces	70%	Not collected in 2004/05			Not collected in 2005/6	75%	Not collected in 2007/8	77.00%	74.00%	72.00%
BV 170a	The number of visits to/usages of Local Authority funded or part-funded museums and galleries in the per 1,000 population	Gedling Borough Council does not operate any museums or galleries			Amended Indicator 2005/6						

Ref.	BEST VALUE PERFORMANCE INDICATOR (BVPI)	Gedling Borough Council Performance							Comparison with Other Councils 2003/04		
		Actual 2003/4	Target 2004/5	Actual 2004/5	Direction of Travel	Target 2005/6	Target 2006/7	Target 2007/8	All Council Upper Quartile	Family districts Upper Quartile	Notts districts Upper Quartile
BV 170b	The number of those visits to Local Authority funded, or part-funded museums that were in person, per 1,000 population	Gedling Borough Council does not operate any museums			Amended Indicator 2005/6						
BV 170c	The number of pupils visiting museums and galleries in organised school groups	Gedling Borough Council does not operate any museums			Amended Indicator 2005/6						
BV 219a	Total number of conservation areas in the Local Authority area				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 219b	Percentage of conservation areas in the local authority area with an up-to-date character appraisal				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 219c	Percentage of conversation areas with published management proposals				New Indicator 2005/6	Targets to be set when baseline data has been gathered					
<b>Community &amp; Safety Well-Being</b>											
BV 126	Domestic burglaries per year, per 1,000 households in the Local Authority area	25.2	18.00	18.50	∅	17.2	16.3	14.8	8	9.8	22.1
BV 127a	Violent crime per year, per 1,000 population in the Local Authority area	Not available for 2003/04, 04/05 definition. See Local 13 as alternative.			Amended Indicator 2005/6	11.2	10.8	10.3			
BV 127b	Robberies per year, per 1,000 population in the Local Authority area (127e 2004/05)	1.6	1.10	0.90	∅	0.8	0.8	0.7			
BV 128	The number of vehicle crimes per year, per 1,000 population in the Local Authority area	23.7	18.90	17.30	∅	15.6	14.7	13.8	8.7	9.9	18.6
BV 174	The number of racial incidents reported to the Local Authority, and subsequently recorded, per 100,000 population	1	8.00	2.00	N/A	8	8	8	0	0	0

Ref.	BEST VALUE PERFORMANCE INDICATOR (BVPI)	Gedling Borough Council Performance							Comparison with Other Councils 2003/04		
		Actual 2003/4	Target 2004/5	Actual 2004/5	Direction of Travel	Target 2005/6	Target 2006/7	Target 2007/8	All Council Upper Quartile	Family districts Upper Quartile	Notts districts Upper Quartile
BV 175	The percentage of racial incidents reported to the Local Authority that resulted in further action	100%	100.00%	100.00%	↔	100%	100%	100%			
BV 225	The percentage of the following questions to which a Local Authority can answer 'yes'.				Amended Indicator 2005/6 Formerly BV 176	Targets to be set when baseline data has been gathered					
	1. Has the Local Authority produced a directory of local services that can help victims of domestic violence?				Amended Indicator 2005/6						
	2. Is there within the Local Authority area a minimum of one refuge place per 10,000 population?				Amended Indicator 2005/6						
	3. Does the Local Authority employ directly or fund a voluntary sector based domestic violence coordinator?				Amended Indicator 2005/6						
	4. Has the Local Authority produced and adopted a multi-agency strategy to tackle domestic violence developed in partnership with other agencies?				Amended Indicator 2005/6						
	5. Does the Local Authority support and facilitate a local multi-agency domestic violence forum that meets at least four times a year?				Amended Indicator 2005/6						
	6. Has the Local Authority developed an information sharing protocol and had it agreed between key statutory partners?				Amended Indicator 2005/6						



Ref.	BEST VALUE PERFORMANCE INDICATOR (BVPI)	Gedling Borough Council Performance							Comparison with Other Councils 2003/04		
		Actual 2003/4	Target 2004/5	Actual 2004/5	Direction of Travel	Target 2005/6	Target 2006/7	Target 2007/8	All Council Upper Quartile	Family districts Upper Quartile	Notts districts Upper Quartile
	7. Has the Local Authority developed, launched and promoted a 'sanctuary' type scheme to enable victims and their children to remain in their own home, where they choose to do so and where safety can be guaranteed?				Amended Indicator 2005/6						
	8. Has there been a reduction in the percentage of cases accepted as homeless due to domestic violence that had previously been re-housed in the last two years by the Local Authority as a result of domestic violence?				Amended Indicator 2005/6						
	9. Does the Council's tenancy agreement have a specific clause stating that perpetration of domestic violence by a tenant can be considered grounds for eviction?				Amended Indicator 2005/6						
	10. Has the Local Authority funded and developed a domestic violence education pack in consultation with the wider domestic violence forum?				Amended Indicator 2005/6						
	11. Has the Authority carried out a programme of multi-agency training in the last twelve months covering front line and managerial staff in at least two of the following groups: housing staff, social services staff providing services in the Local Authority area; education staff; health staff; and front line police officers?				Amended Indicator 2005/6						
BV 226a	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations				Amended Indicator 2005/6 Formerly BV 177	Targets to be set when baseline data has been gathered					

Ref.	BEST VALUE PERFORMANCE INDICATOR (BVPI)	Gedling Borough Council Performance							Comparison with Other Councils 2003/04		
		Actual 2003/4	Target 2004/5	Actual 2004/5	Direction of Travel	Target 2005/6	Target 2006/7	Target 2007/8	All Council Upper Quartile	Family districts Upper Quartile	Notts districts Upper Quartile
BV 226b	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
BV 226c	Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public				Extra Indicator 2005/6	Targets to be set when baseline data has been gathered					
LOCAL 13	Violence against the person per 1,000 population	11.3	8.00	11.40	∅	Now replaced by BV127a - see above.					

**KEY**

**BVPI Themes**

-  - Corporate Health
-  - Housing
-  - Environment
-  - Culture & Related Services
-  - Community Safety & Well-Being

**DIRECTION OF TRAVEL**

- |   |  |
|---|--|
| ∅ | - Improvement against previous years performance |
| £ | - No change                                      |
| ∩ | - Decline against previous years performance     |

